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Patent Application

Applicants : William K. Slate II et al.

Application No.: 09/990,402 Confirmation No.: 3669

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS
DISPUTE MANAGEMENT

Group Art Unit : 2161

Examiner : Not yet assigned

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Sir:

Pursuant to 37 C.F.R. § 1.182, applicants hereby petition for entry of the enclosed drawings (216 sheets) in the publication of this patent application. A check in the amount of \$130.00, in payment of the fee set forth in 37 C.F.R. § 1.17(h), is enclosed herewith.

The Director of the United States Patent and Trademark Office is hereby authorized to charge any

additional extension fee due, or credit any overpayment, in connection with this Petition, to Deposit Account No. 06-1075. A duplicate copy of this Petition is enclosed herewith.

Respectfully submitted,


Philip R. Poh
Reg. No. P-51,176
Agent for Applicants
FISH & NEAVE
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New York, New York 10020-1104
Tel.: (212) 596-9000

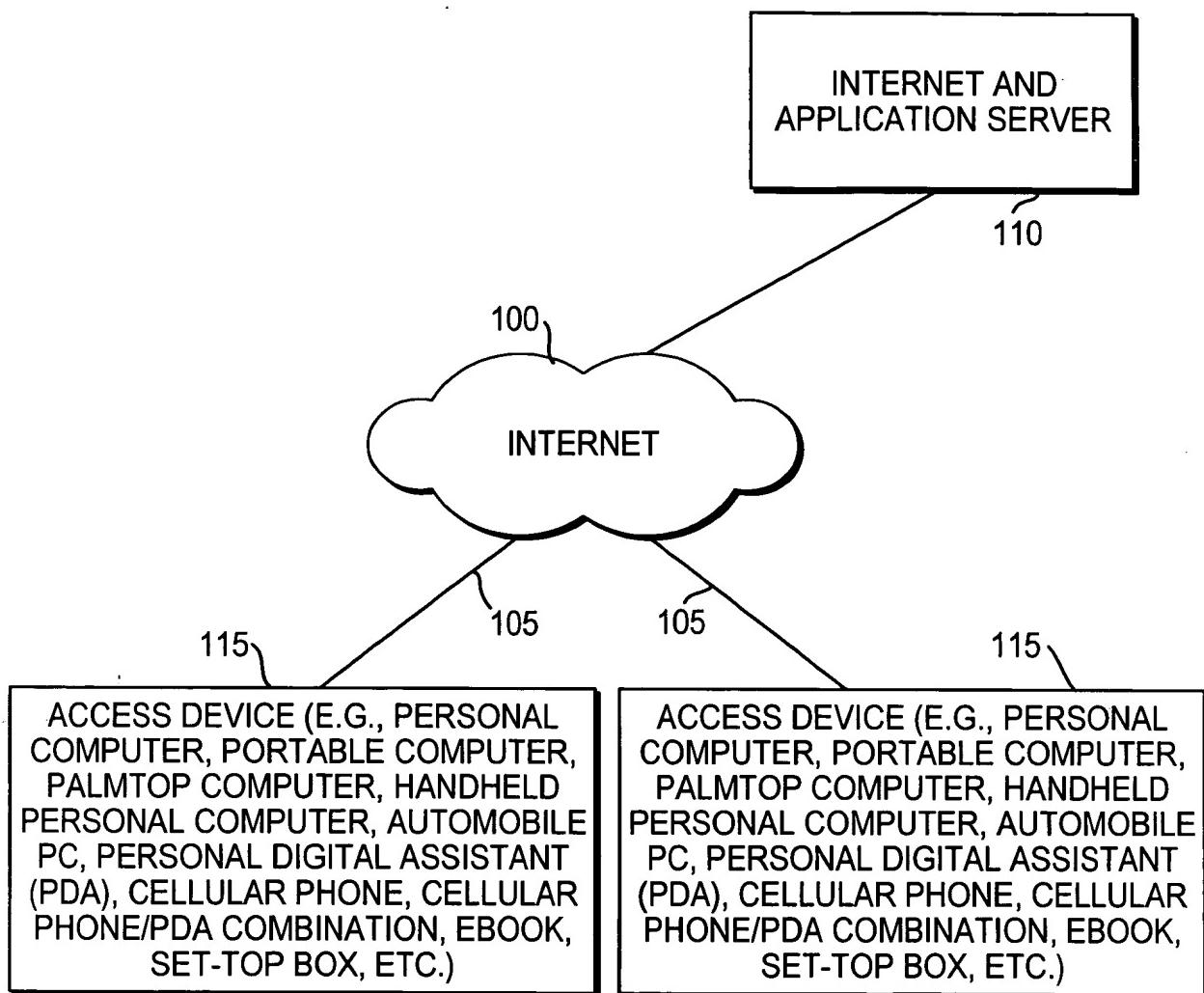
Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Docket No.: AAA-003

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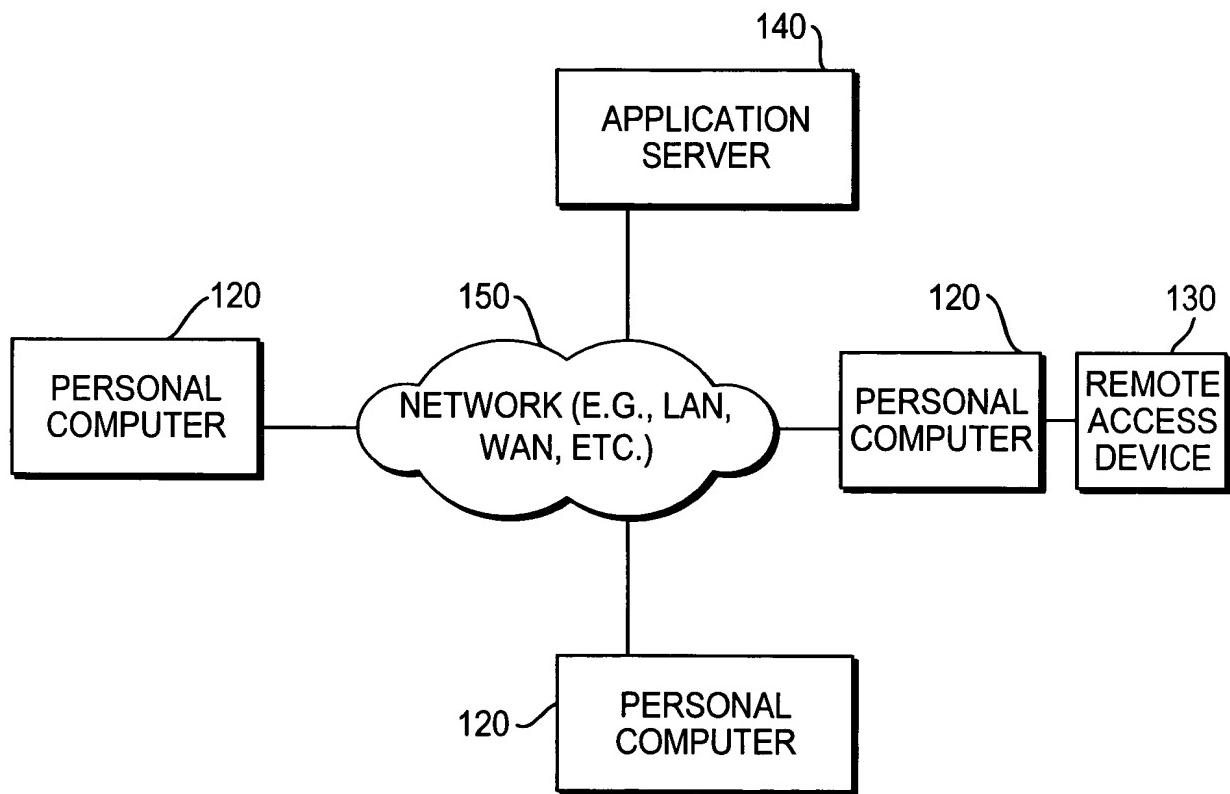


FIG. 2

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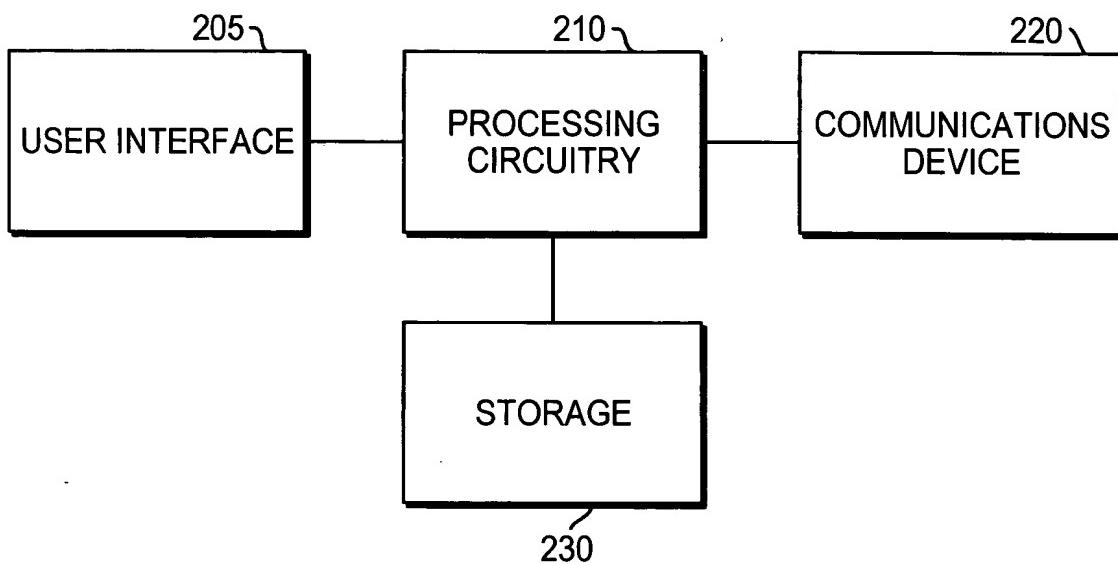


FIG. 3

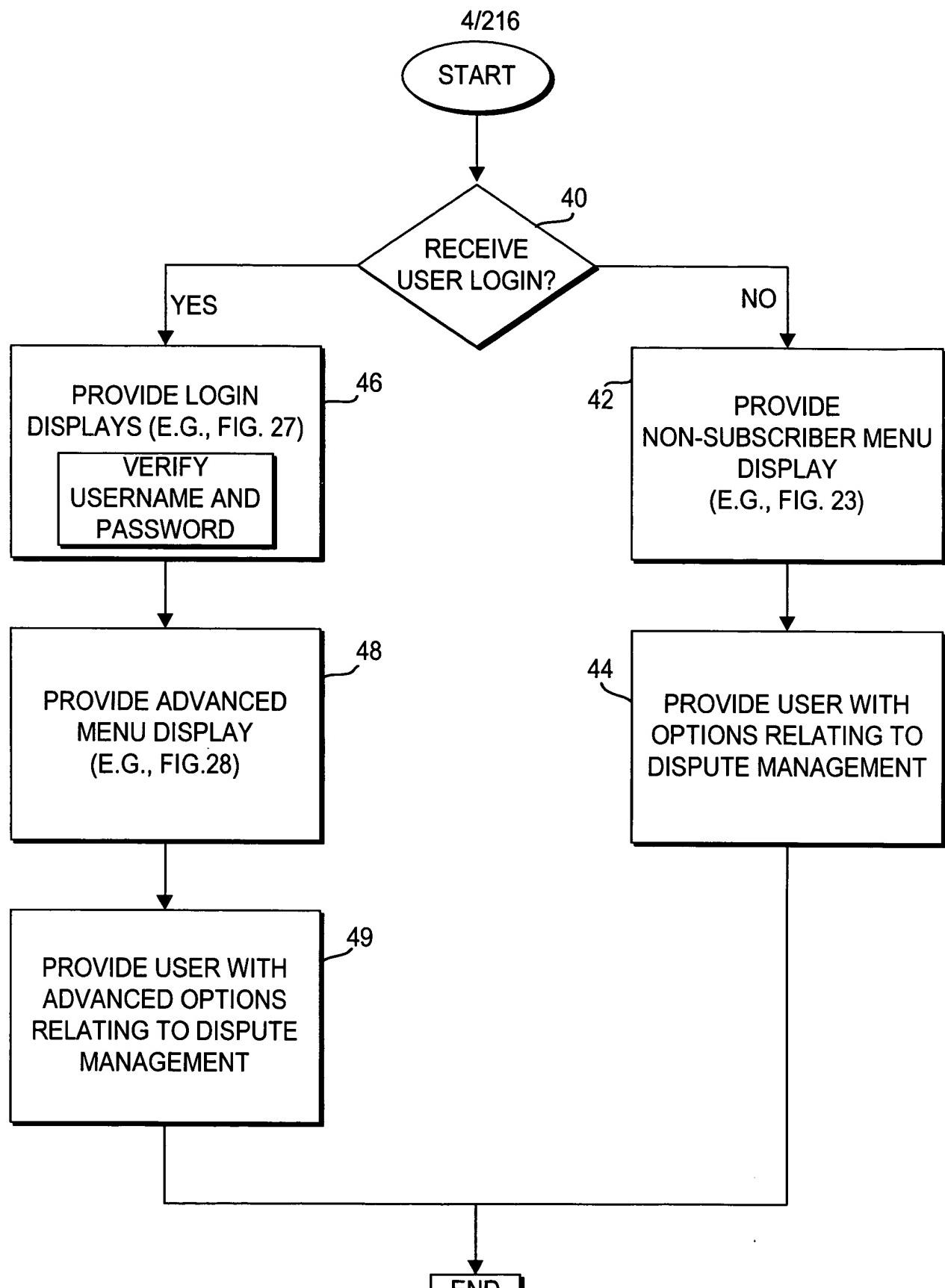


FIG. 4

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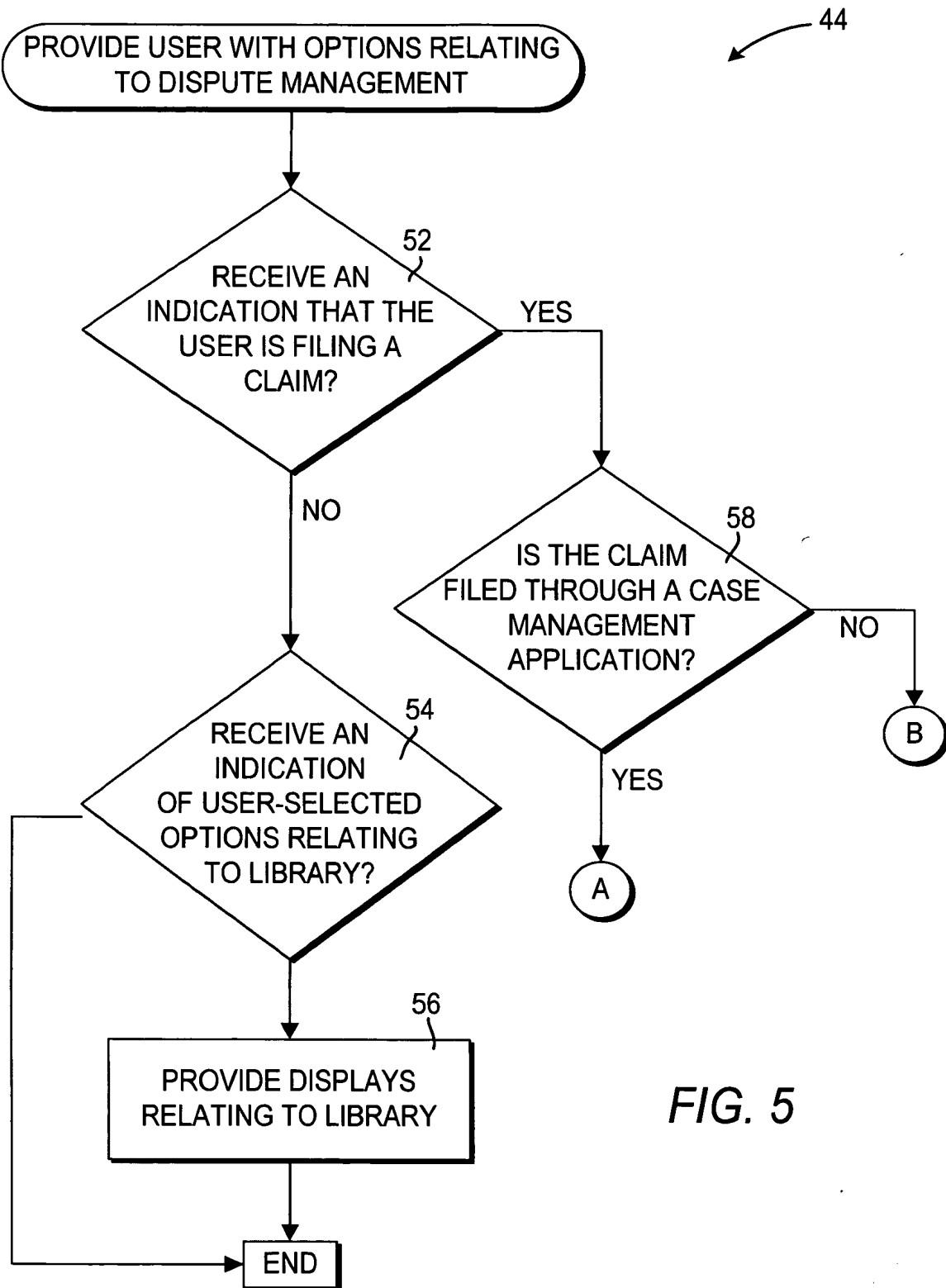


FIG. 5

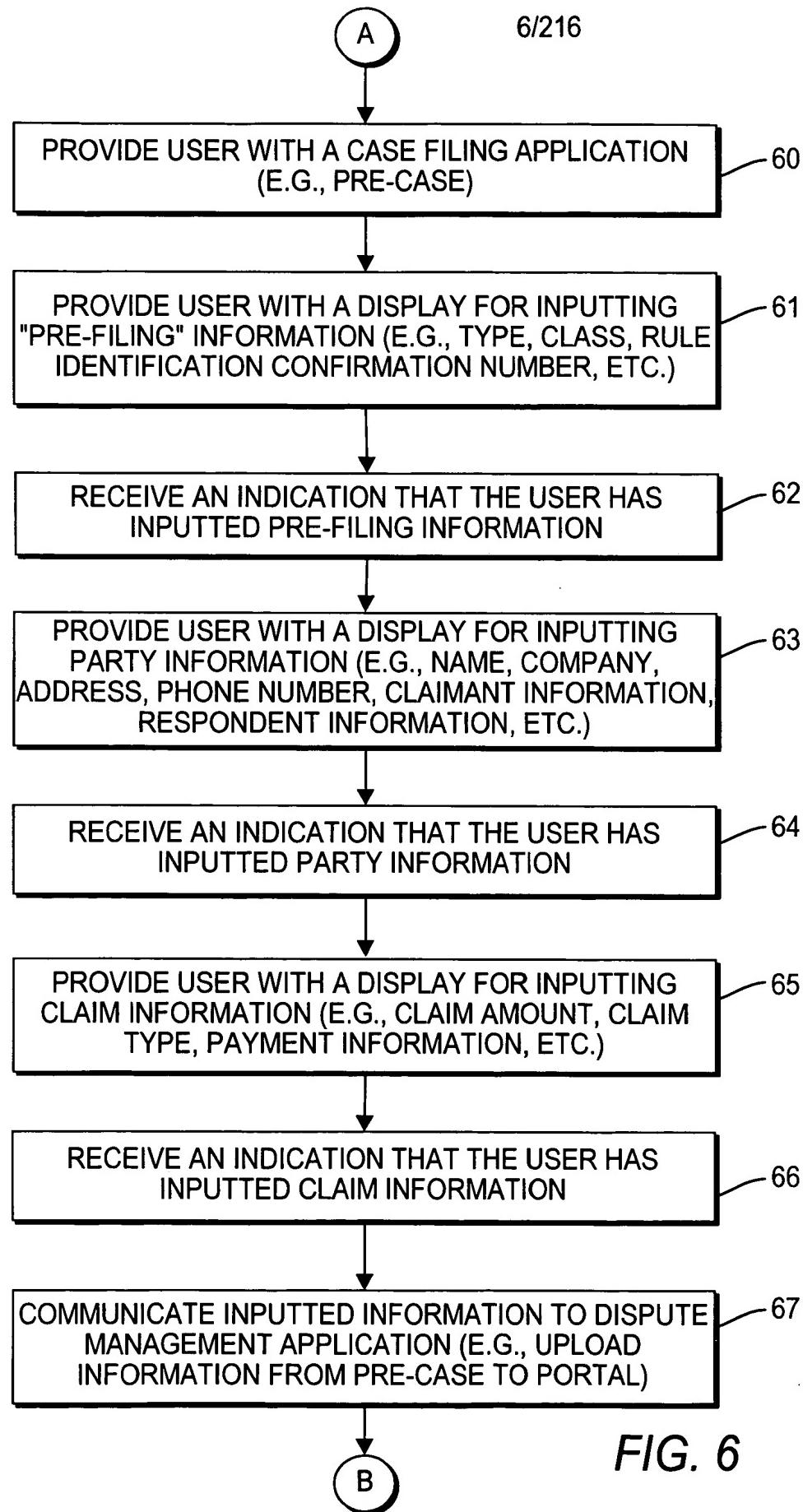


FIG. 6

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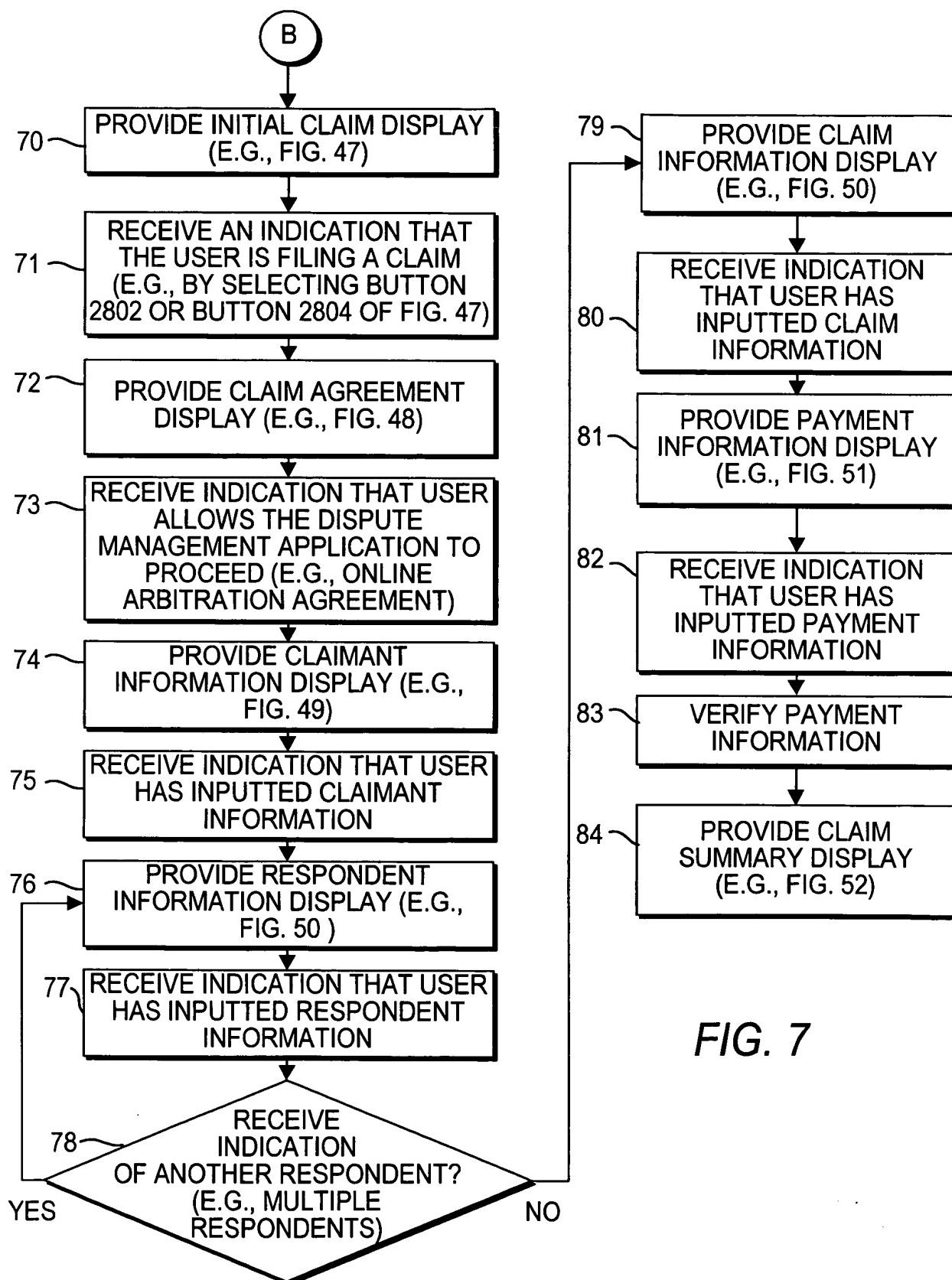
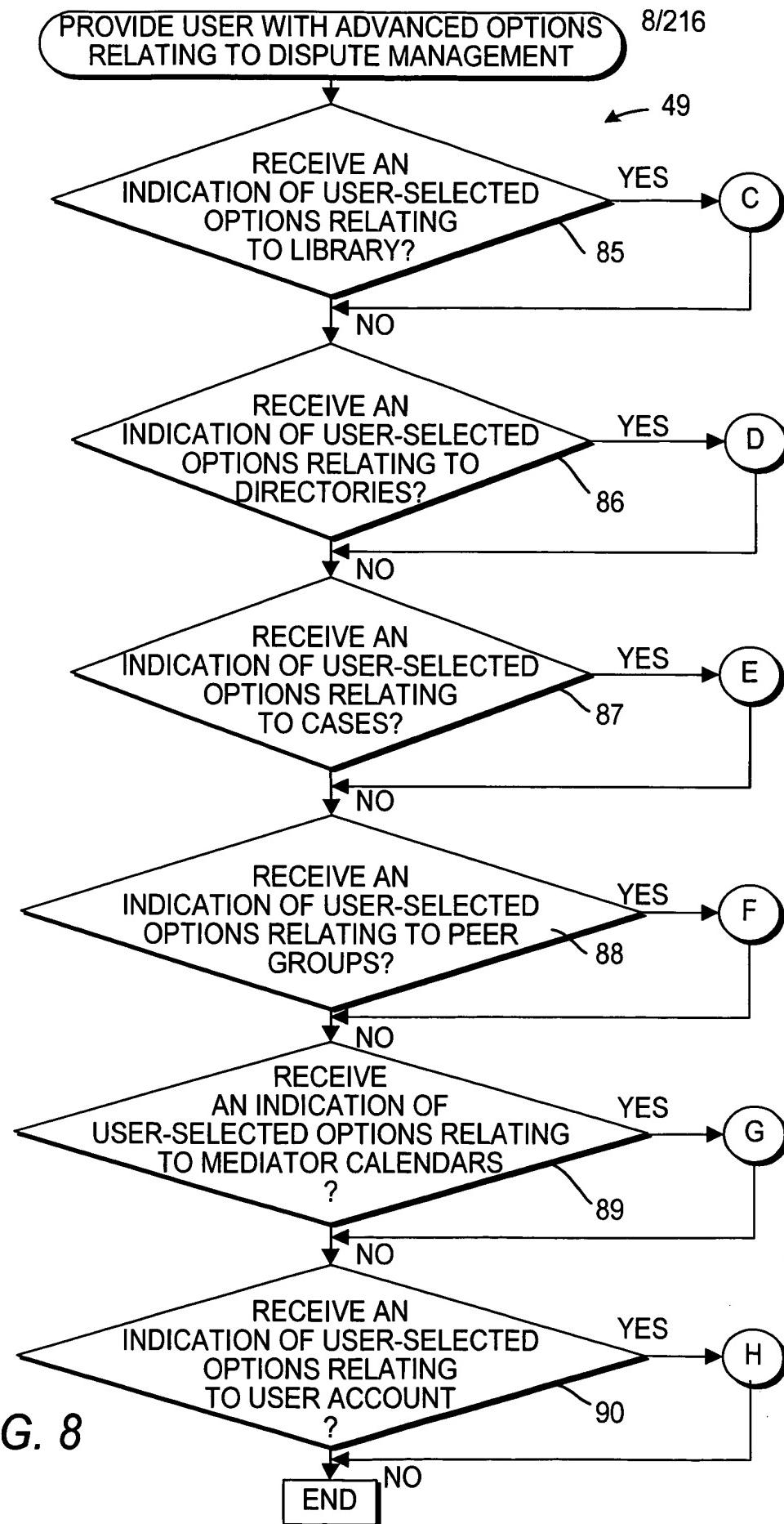
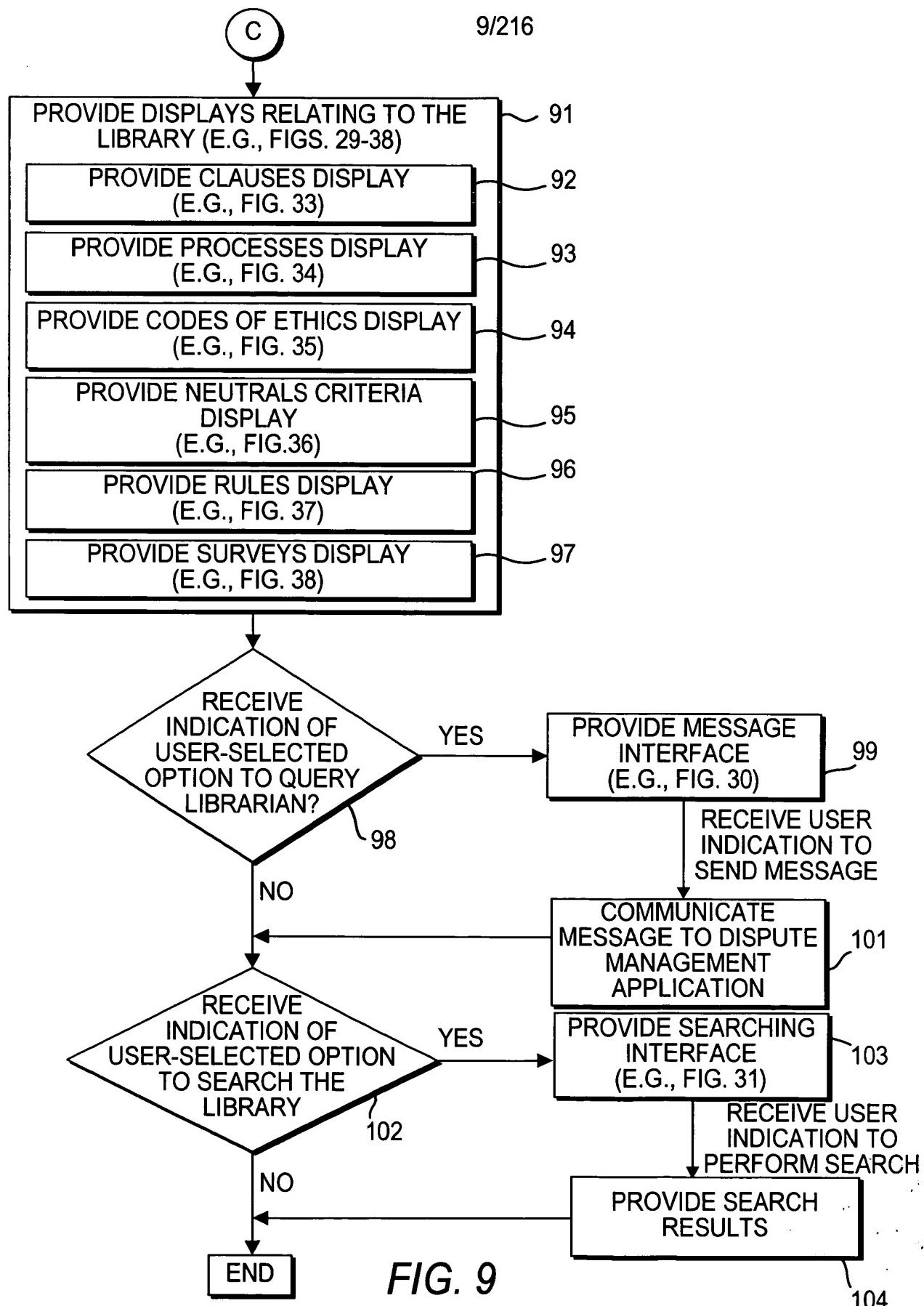


FIG. 7





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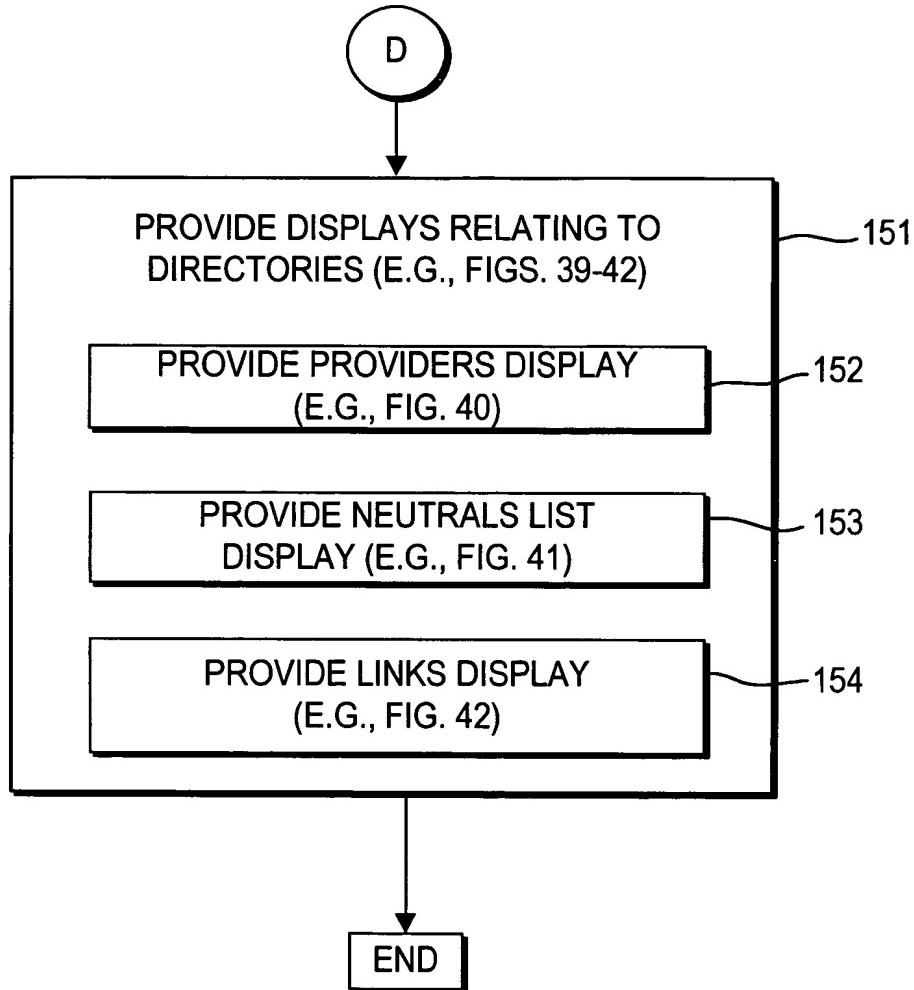
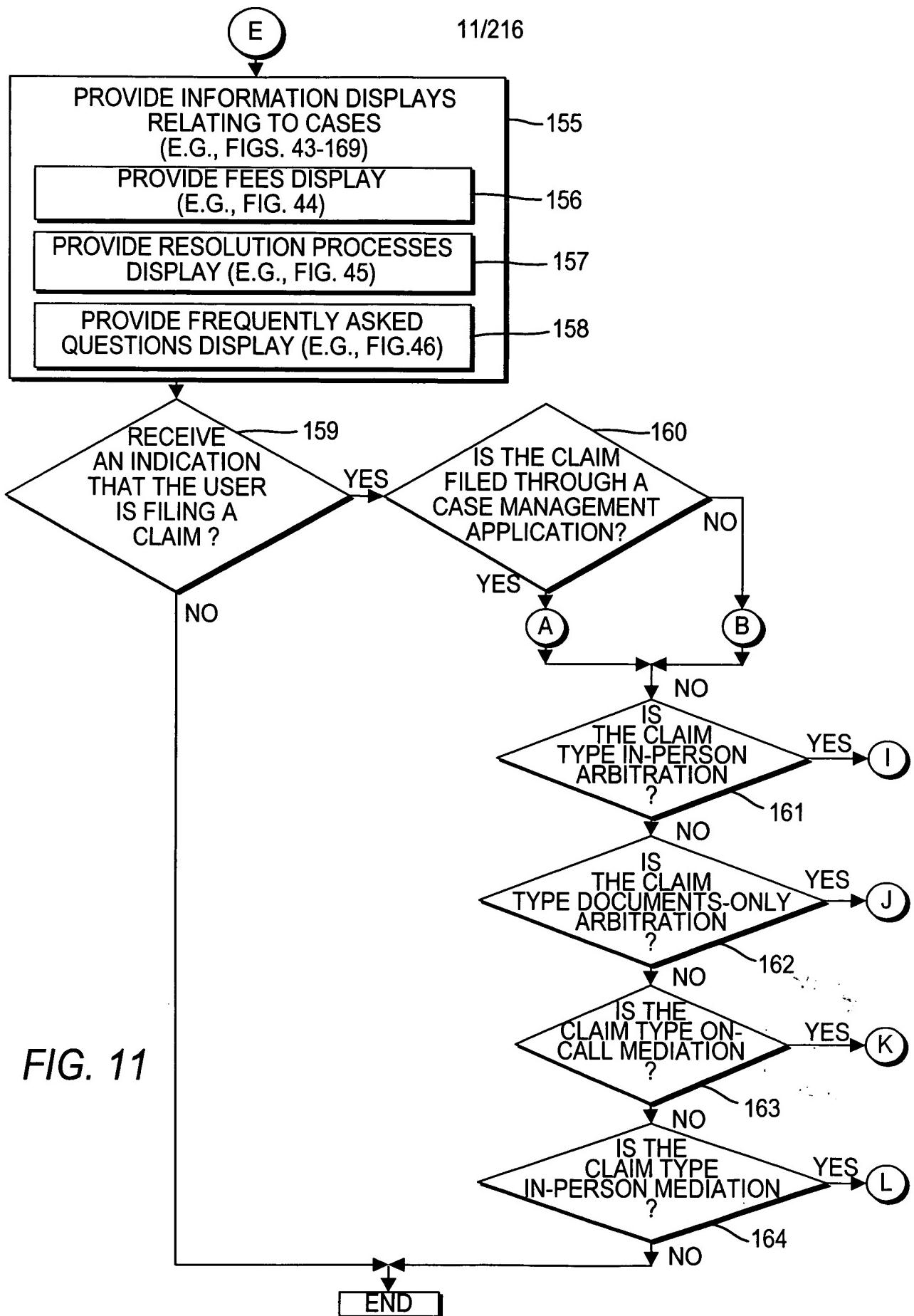


FIG. 10



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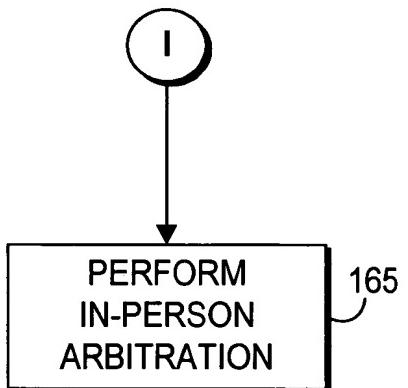


FIG. 12

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"DOCUMENTS - ONLY ARBITRATION"

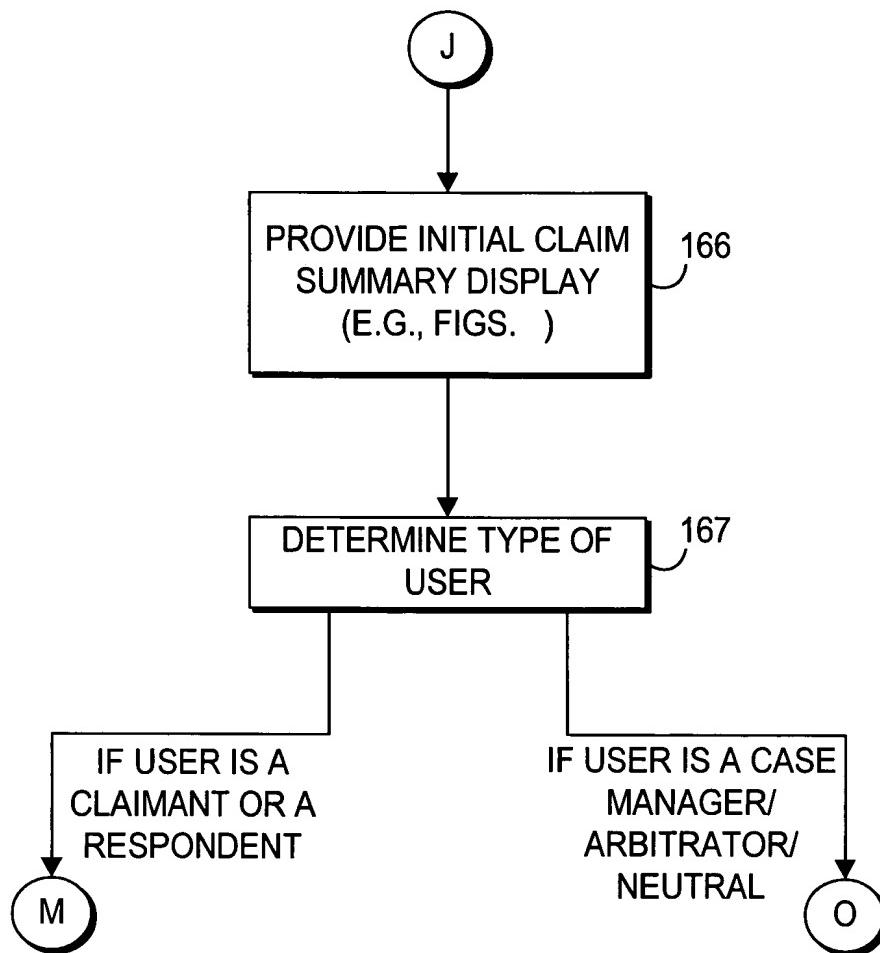


FIG. 13

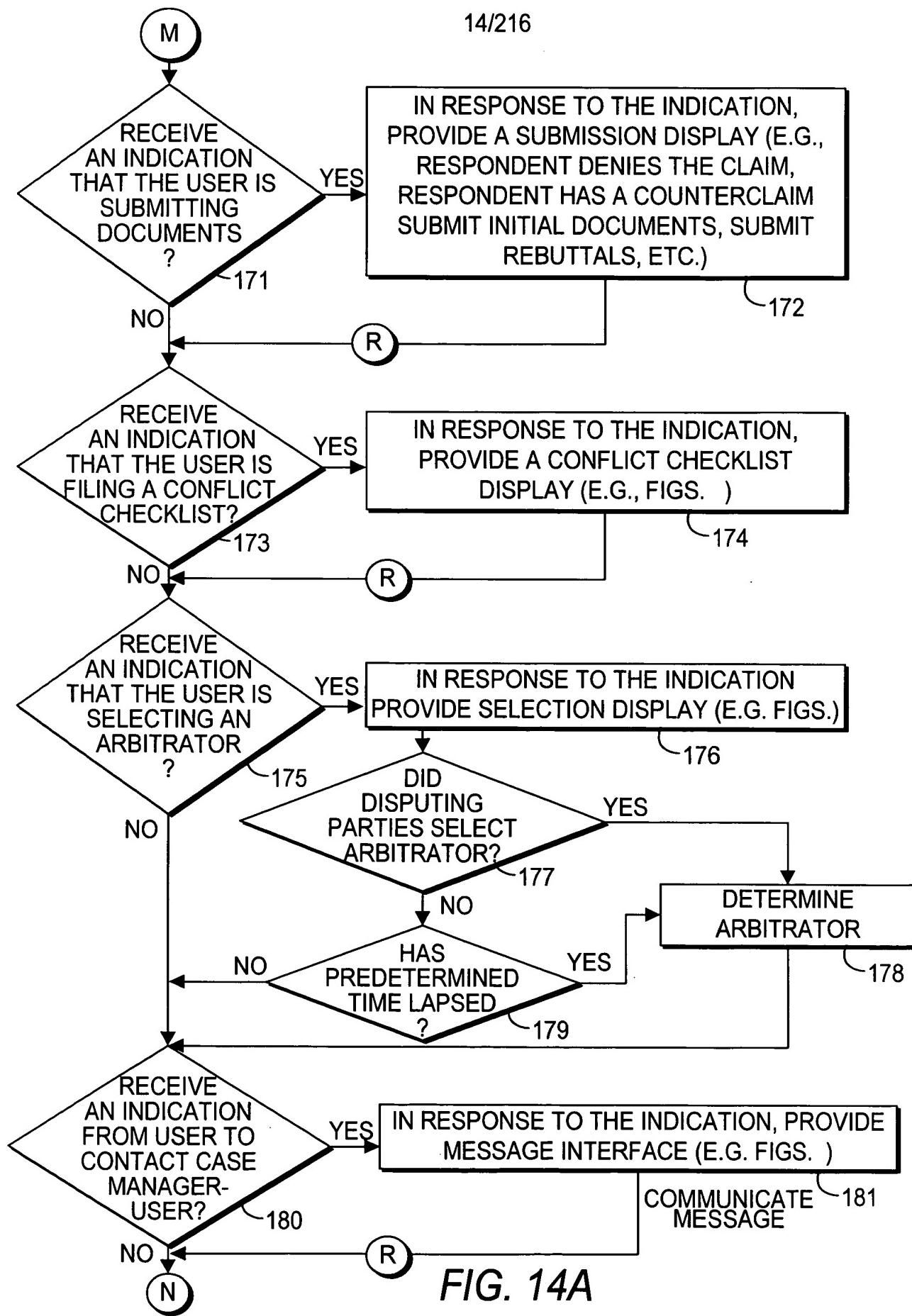


FIG. 14A

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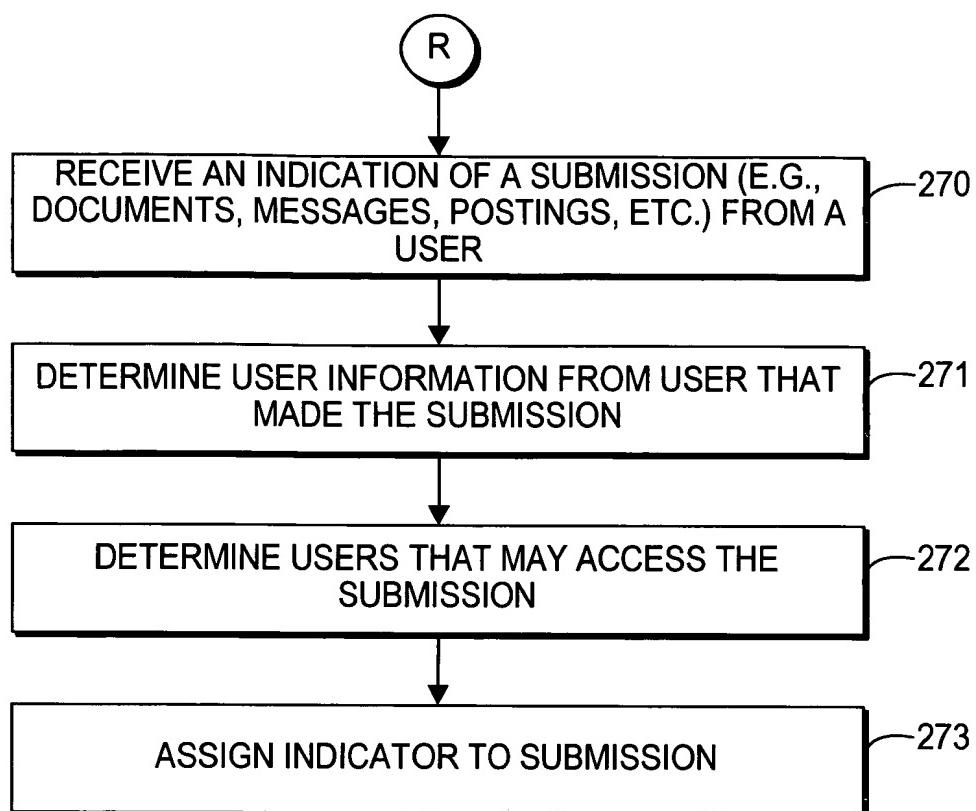


FIG. 14B

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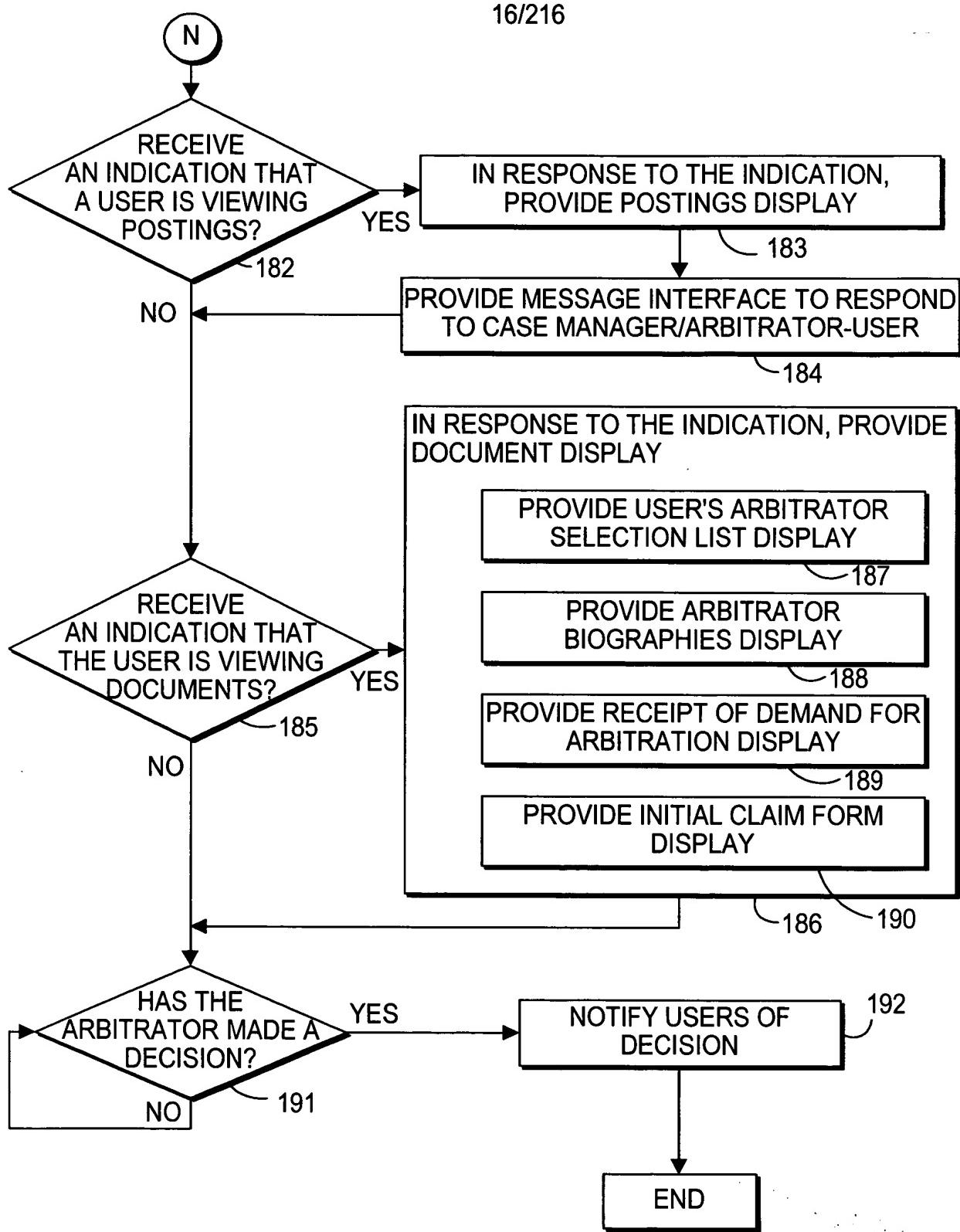


FIG. 14C

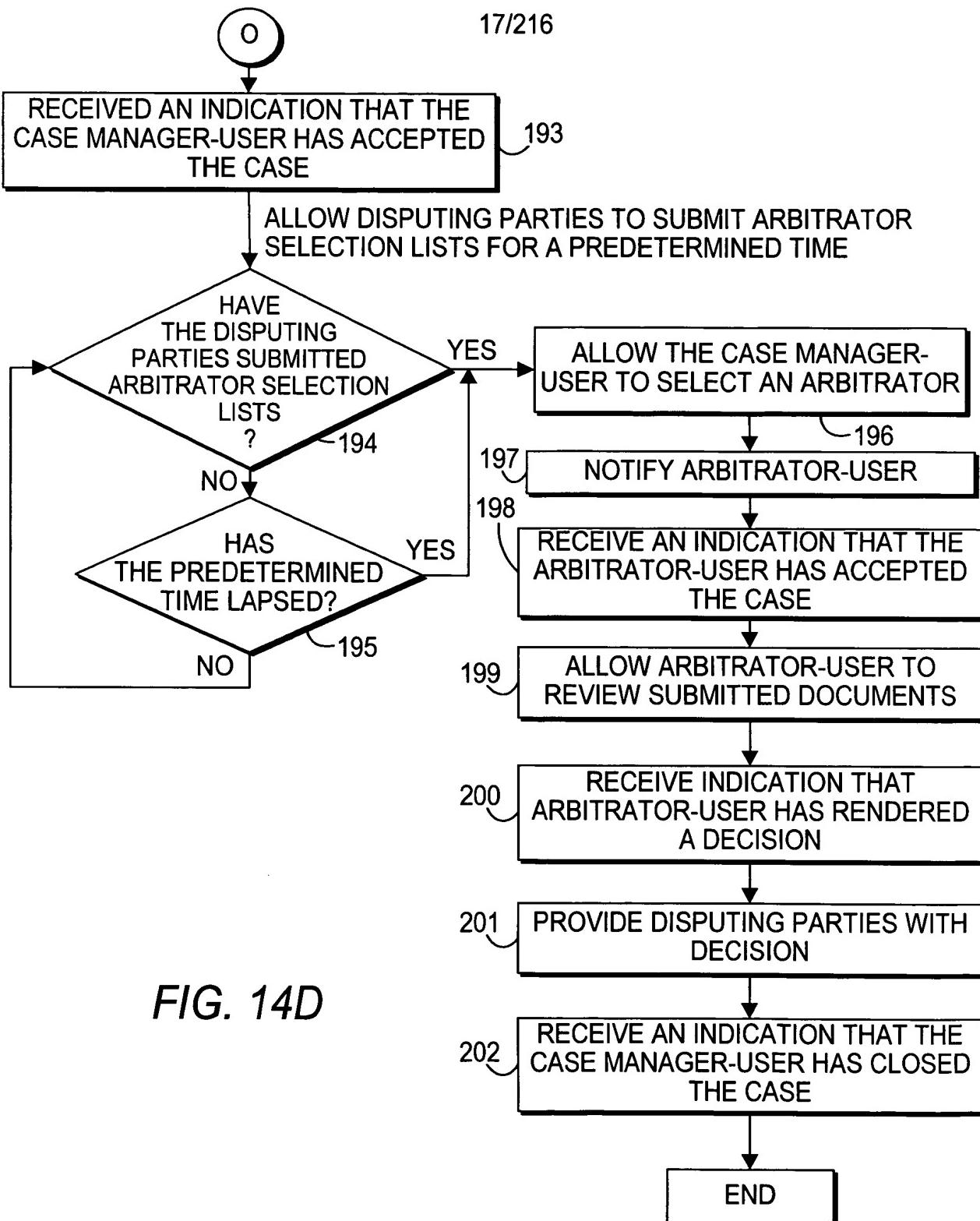


FIG. 14D

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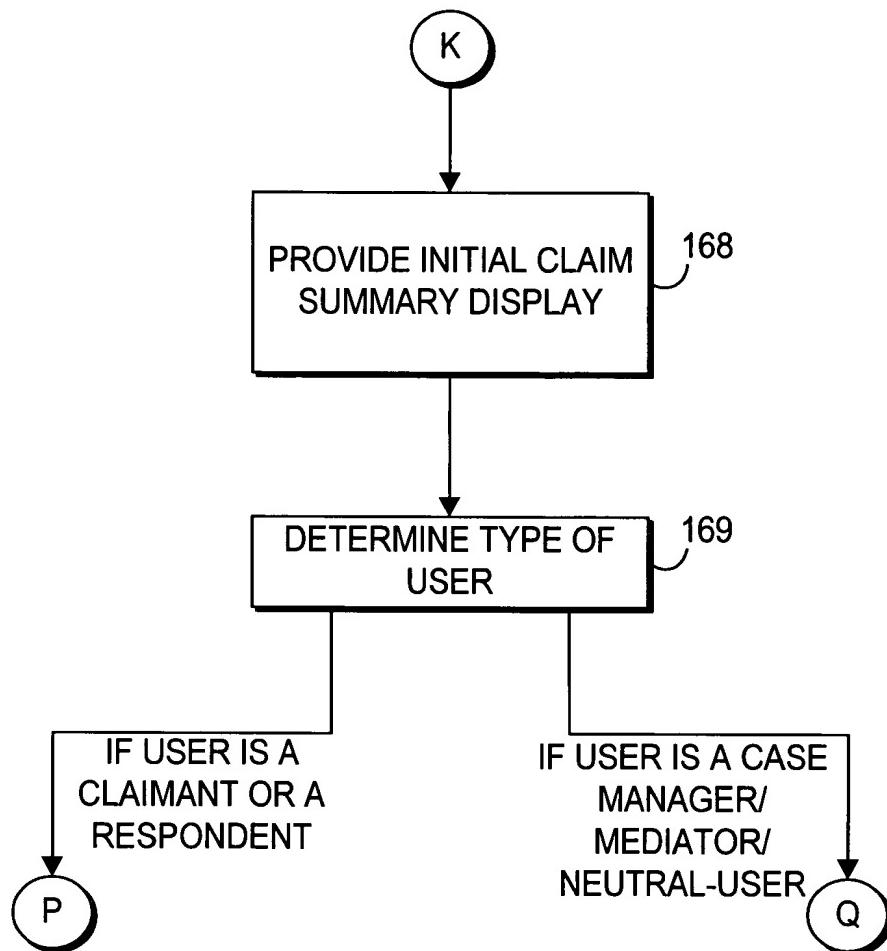


FIG. 15A

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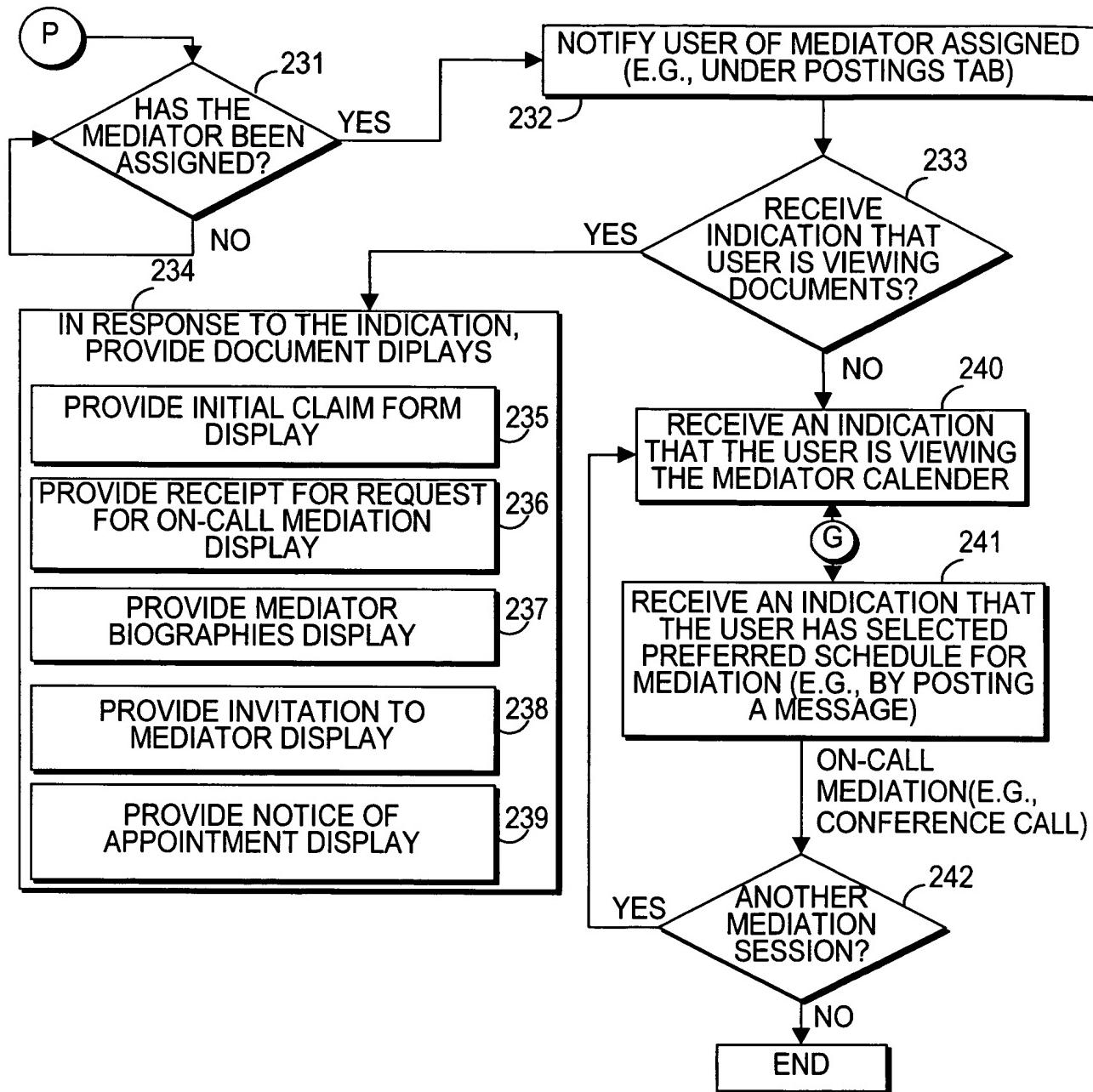
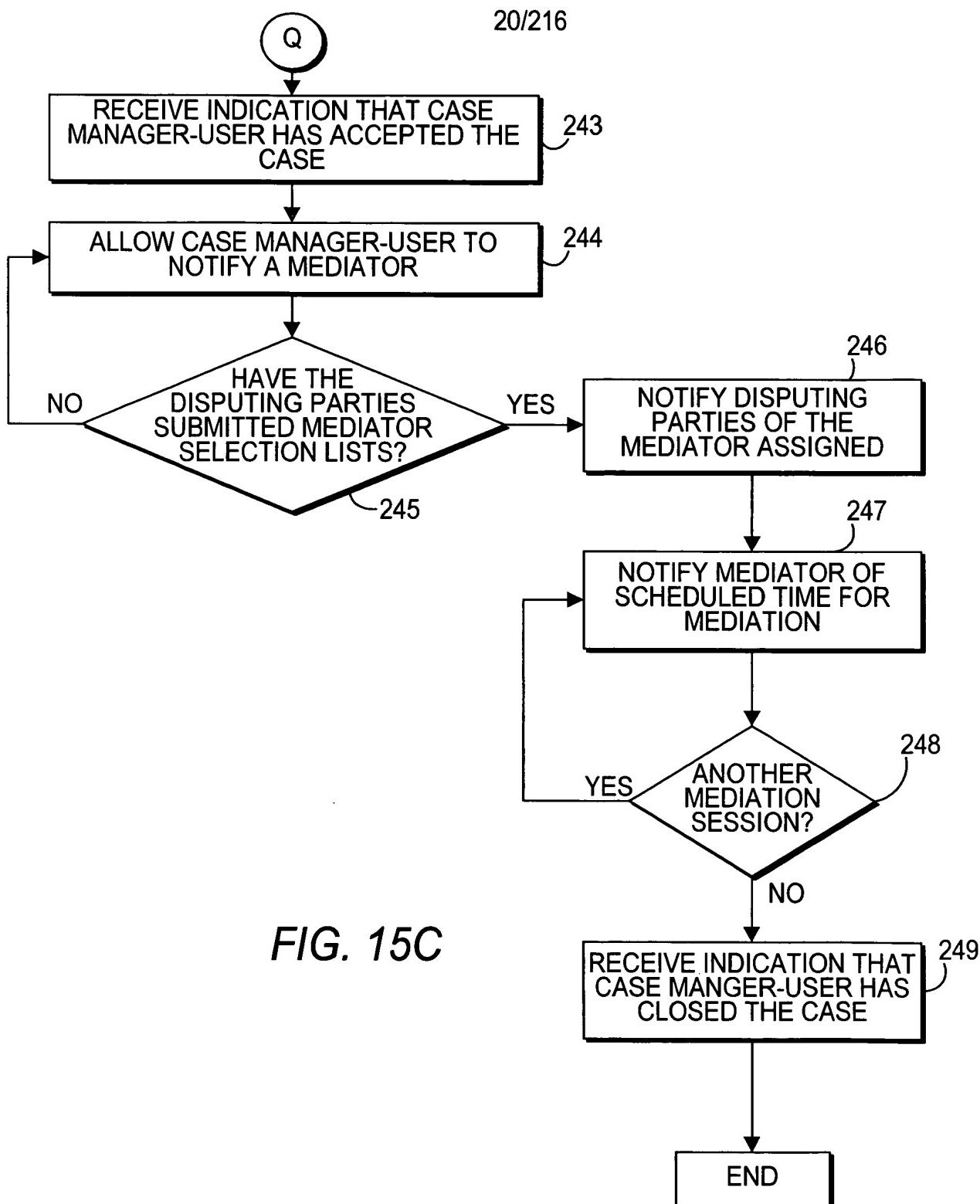


FIG. 15B



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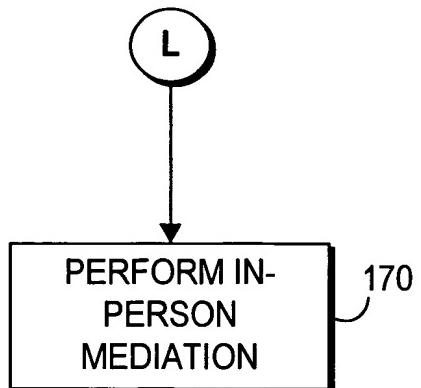


FIG. 16

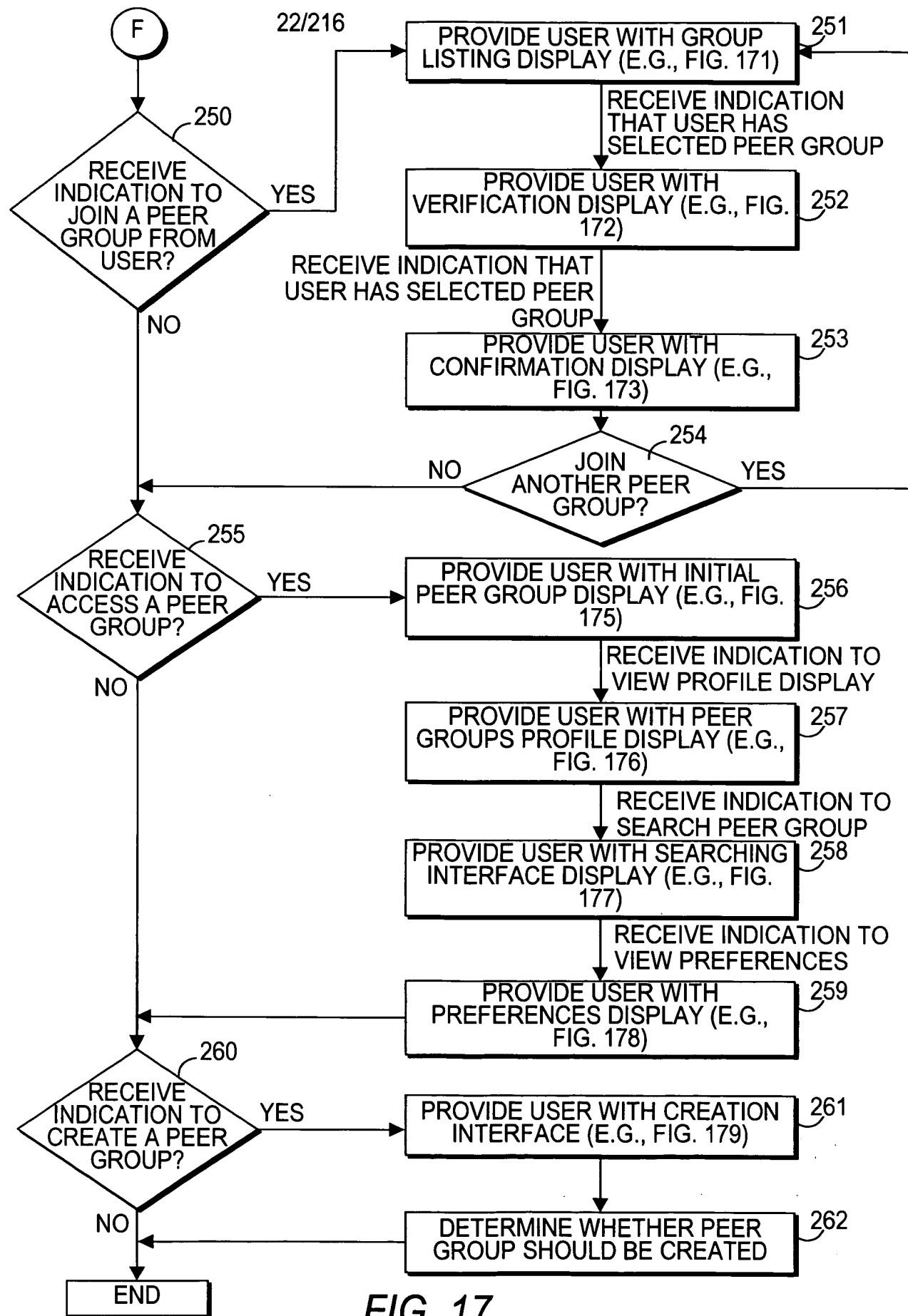


FIG. 17

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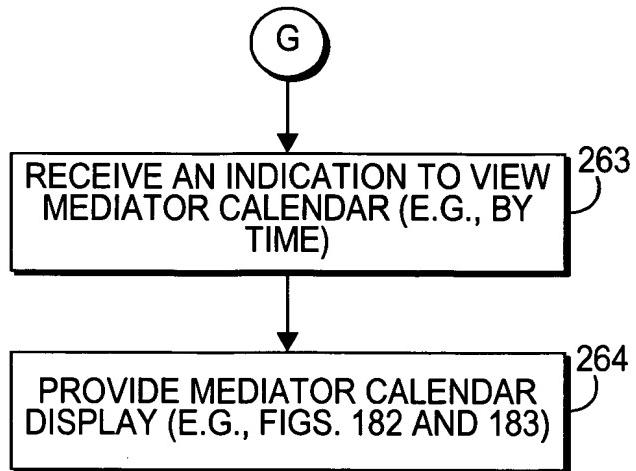


FIG. 18

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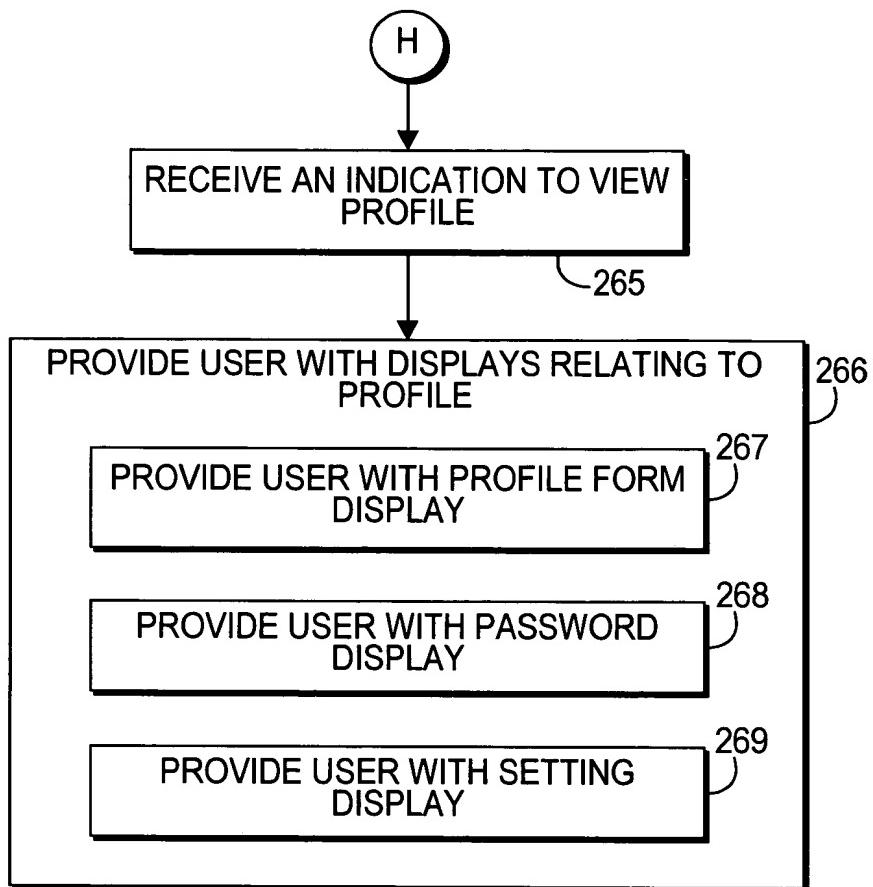


FIG. 19

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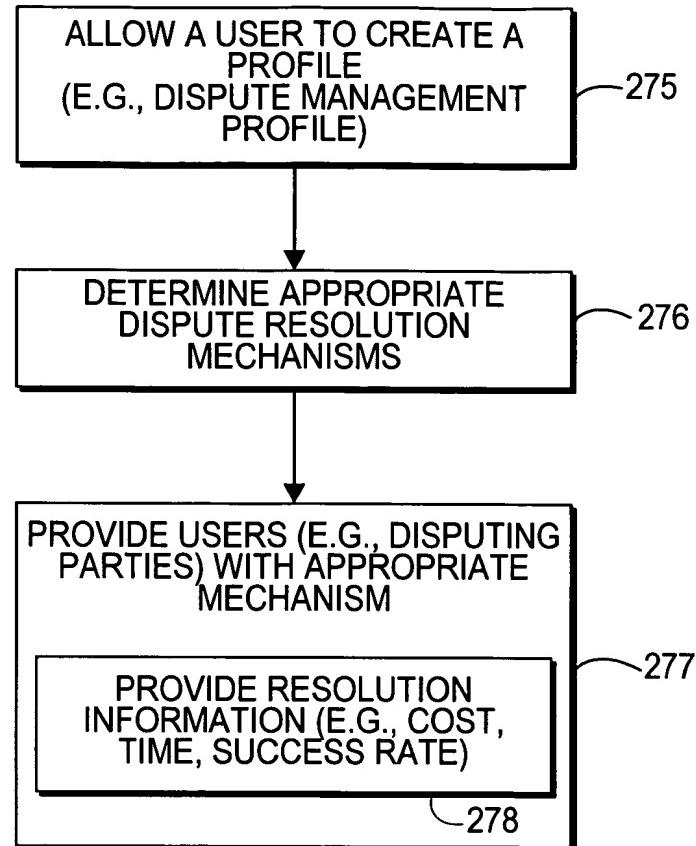


FIG. 20

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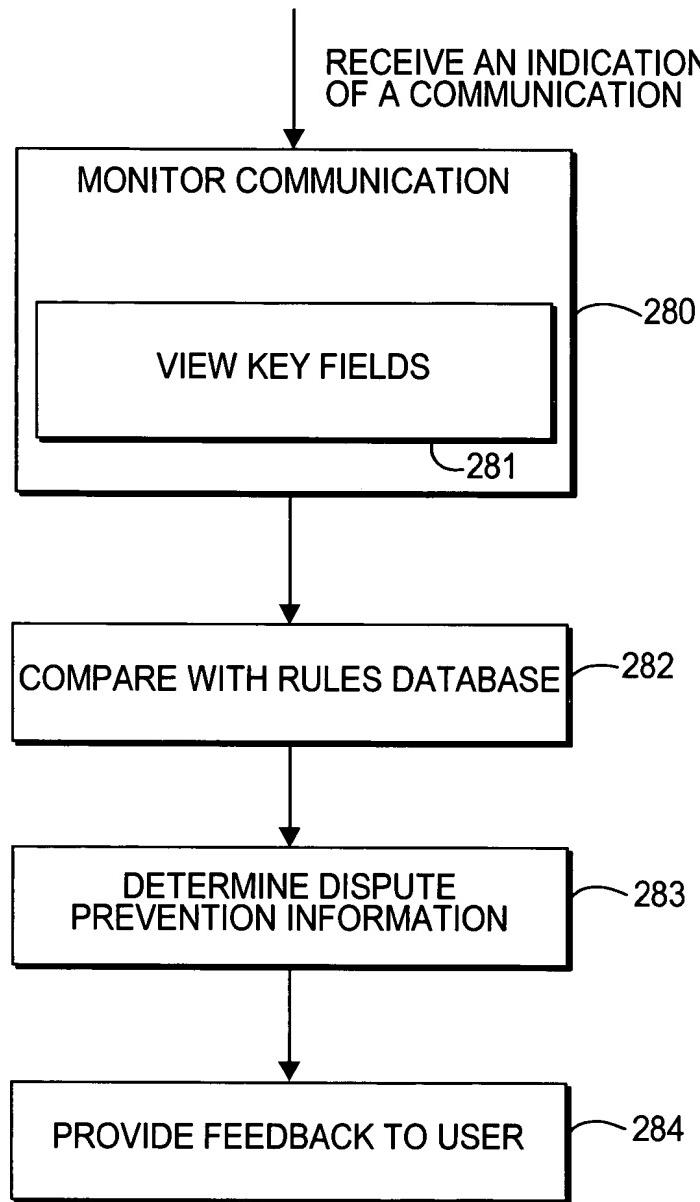


FIG. 21

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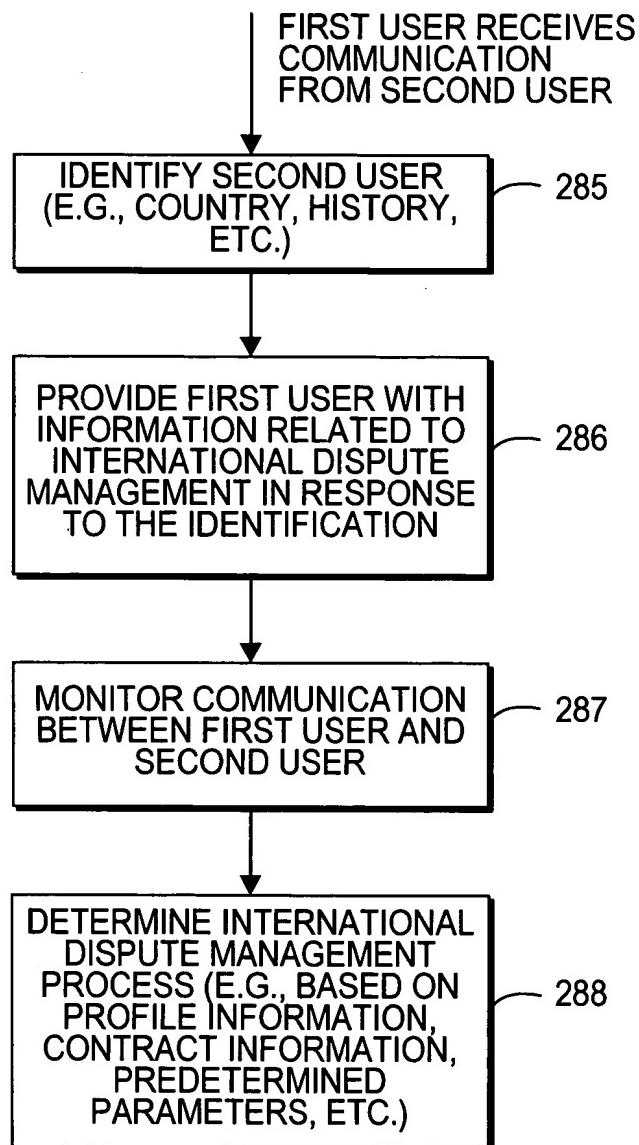
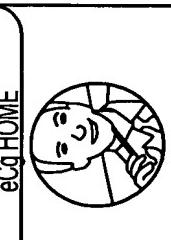


FIG. 22

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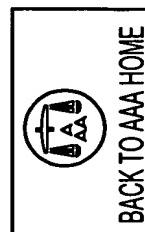
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CALIFORNIA LAWMAKERS APPROVE ARBITRATOR ETHICS LEGISLATION

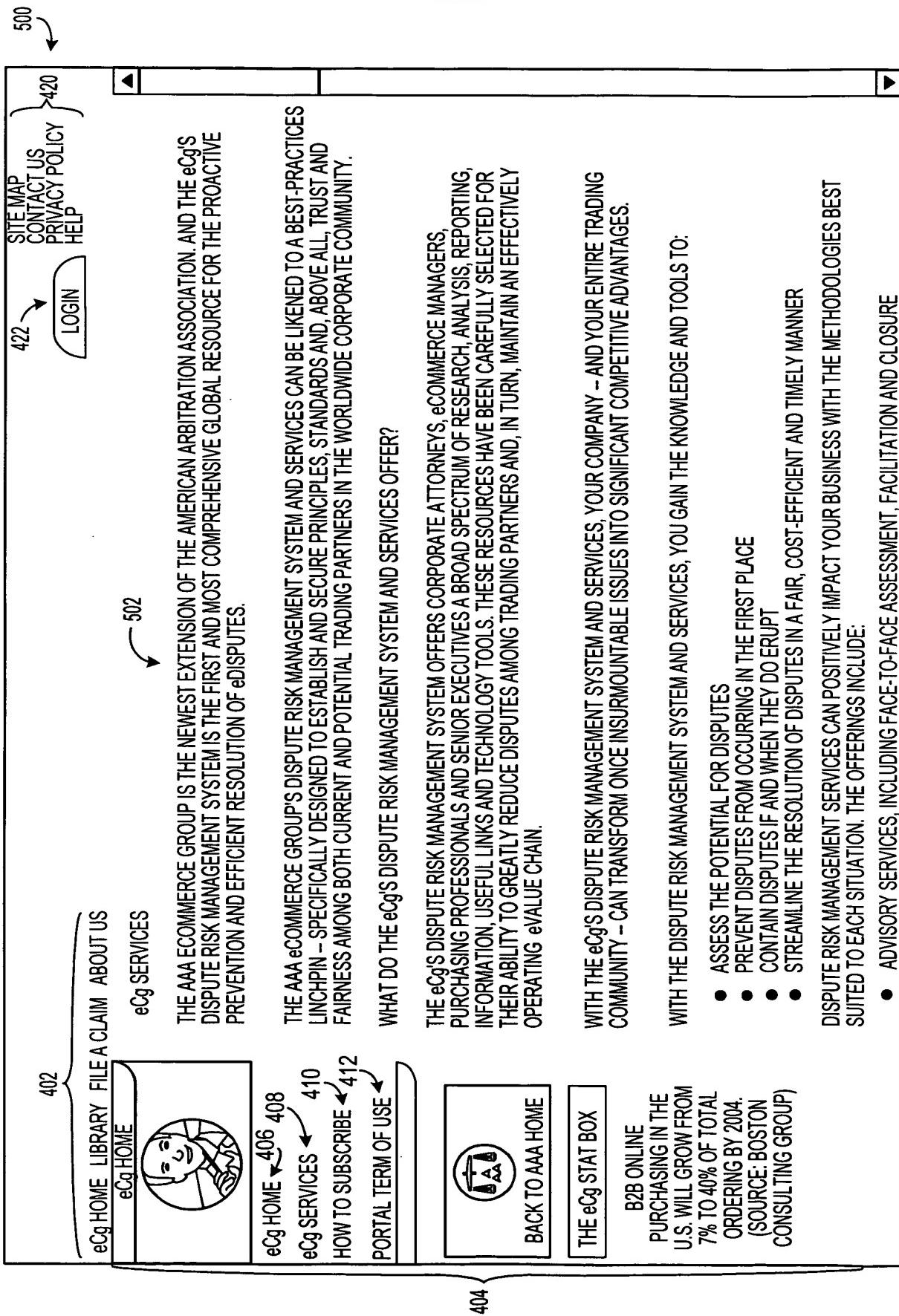
BOTH HOUSES OF THE CALIFORNIA LEGISLATURE HAVE APPROVED A BILL THAT WOULD REQUIRE NEUTRAL ARBITRATORS TO ADHERE TO A SET OF ETHICAL STANDARDS, AND PROVIDE FOR THE DISQUALIFICATION OF ARBITRATORS FOR A FAILURE TO ABIDE BY DISCLOSURE REQUIREMENTS.

PASSAGE OF REVISED UNIFORM ARBITRATION ACT TOP ICCUSL PRIORITY THE NATIONAL CONFERENCE OF COMMISSIONERS ON UNIFORM STATE LAWS HAS MADE ADOPTION BY THE STATES OF THE REVISED UNIFORM ARBITRATION ACT A TOP LEGISLATIVE PRIORITY FOR NEXT YEAR AND EXPECTS THE UPDATED LAW TO BE INTRODUCED IN THE MAJORITY OF STATE LEGISLATURES, A ICCUSL REPRESENTATIVE SAYS.

COURT SAYS ALLEGATIONS OF FRAUD INSUFFICIENT TO VOID ARBITRATION CLAUSE A FEDERAL APPEALS COURT SAYS ALLEGATIONS OF THE USE OF AN ARBITRATION CLAUSE TO FURTHER A FRAUD SCHEME ARE NOT ENOUGH TO MAKE THE CLAUSE UNENFORCEABLE. OVERTURNING A DISTRICT COURT'S DENIAL OF A MOTION TO COMPEL ARBITRATION IN A CASE INVOLVING EFFORTS TO FORCE OVERPAYMENT FOR A CONSTRUCTION PROJECT.

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B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

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FIG. 25

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FIG. 26

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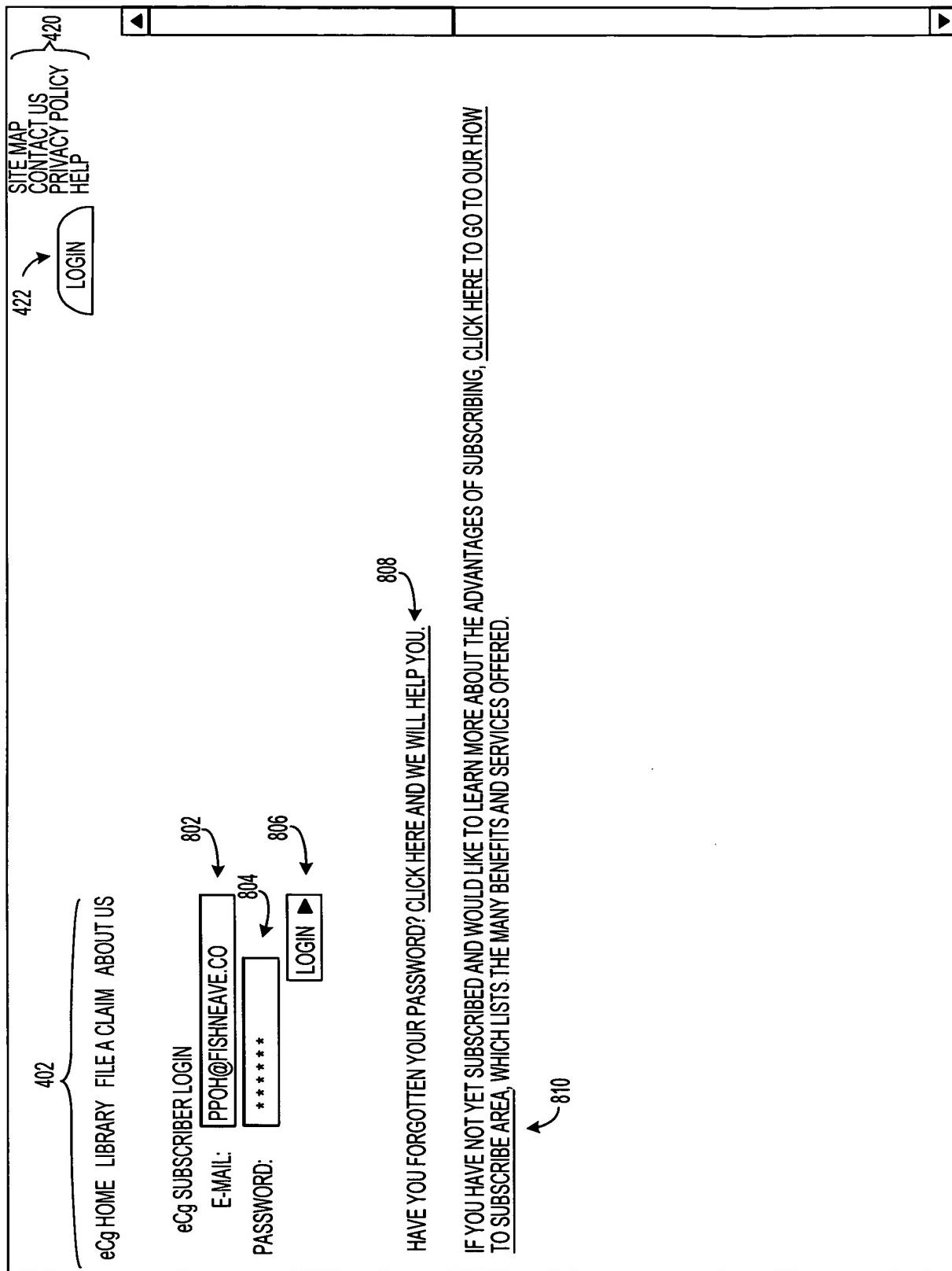
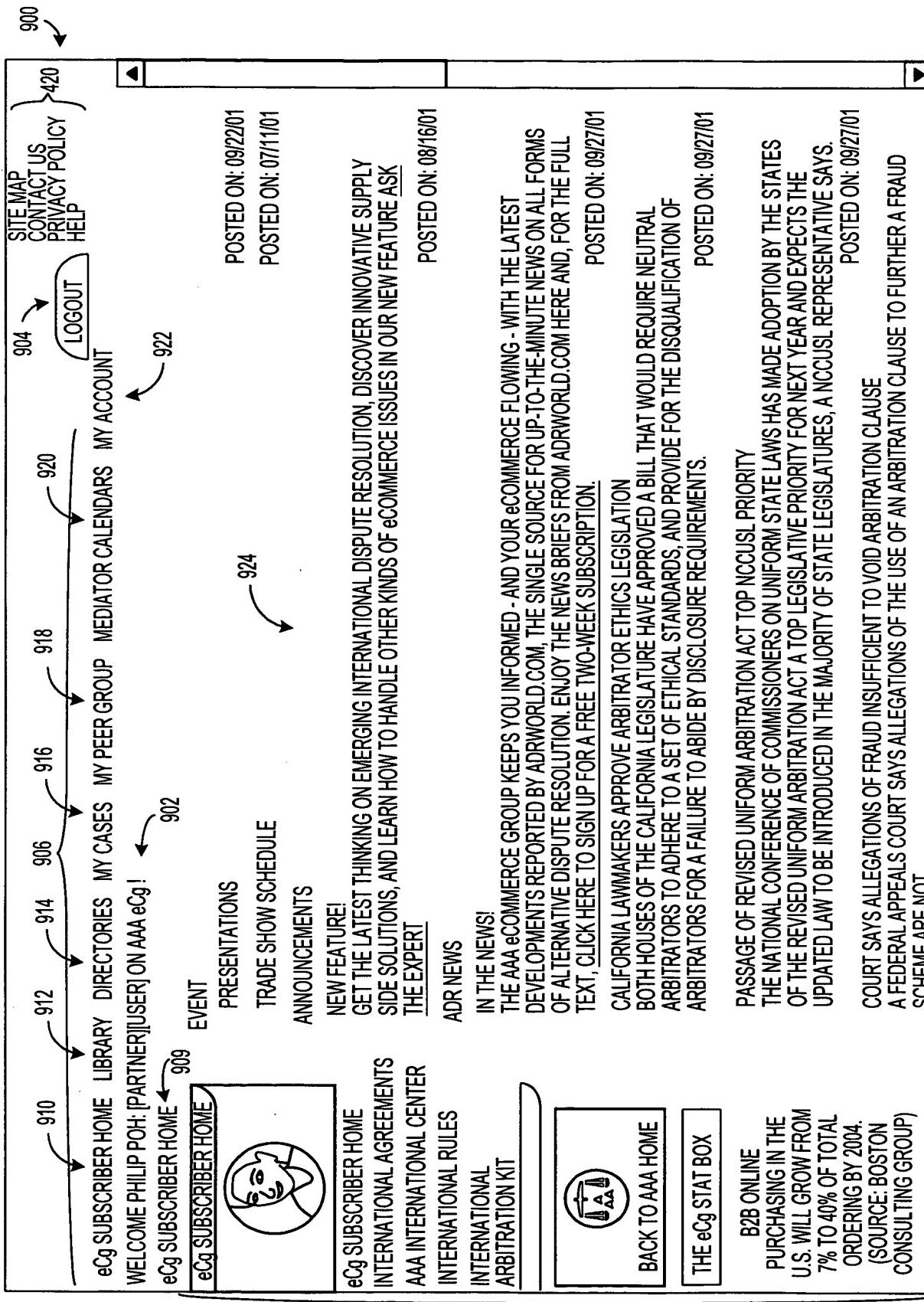


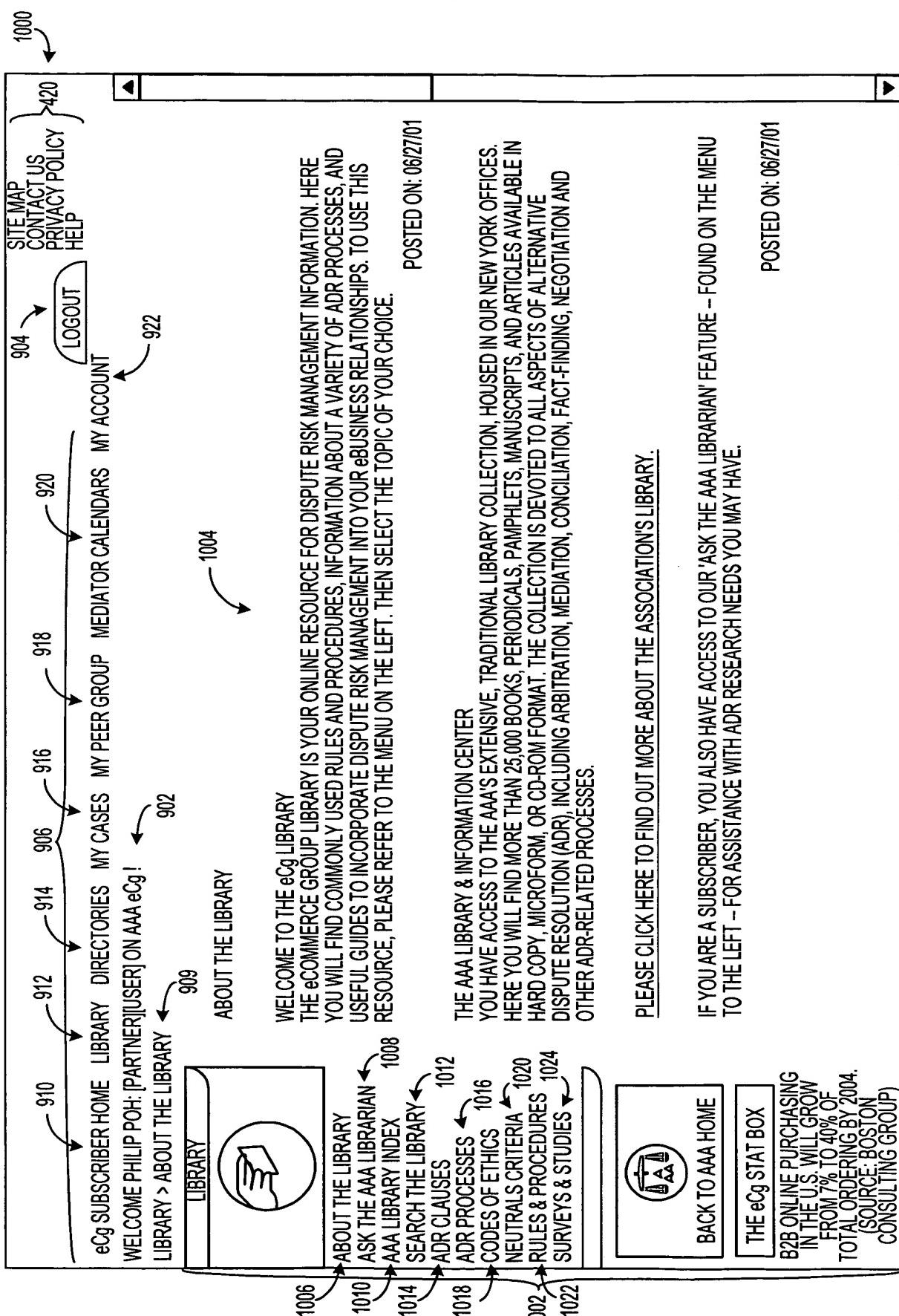
FIG. 27

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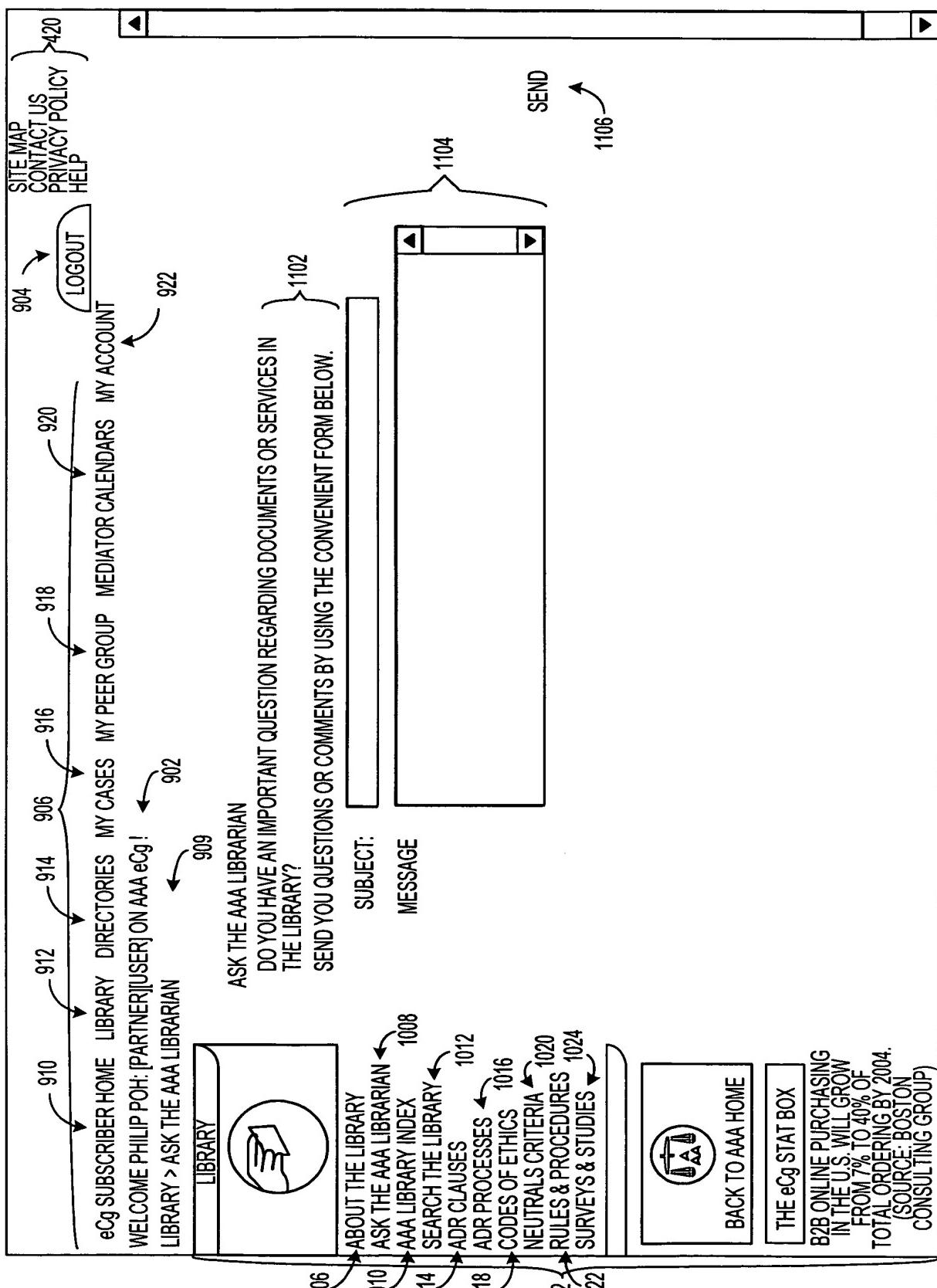


FIG. 30

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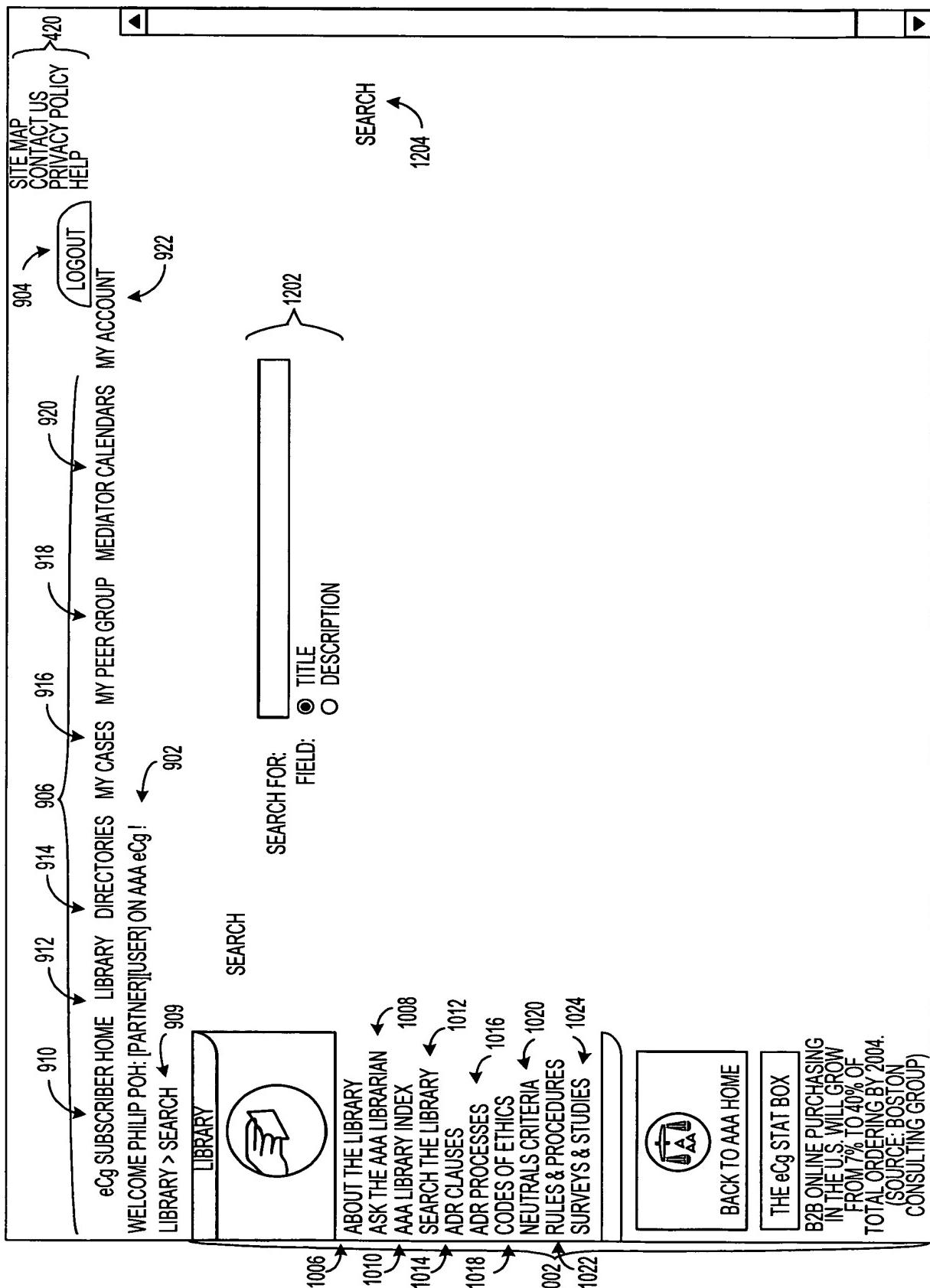


FIG.31

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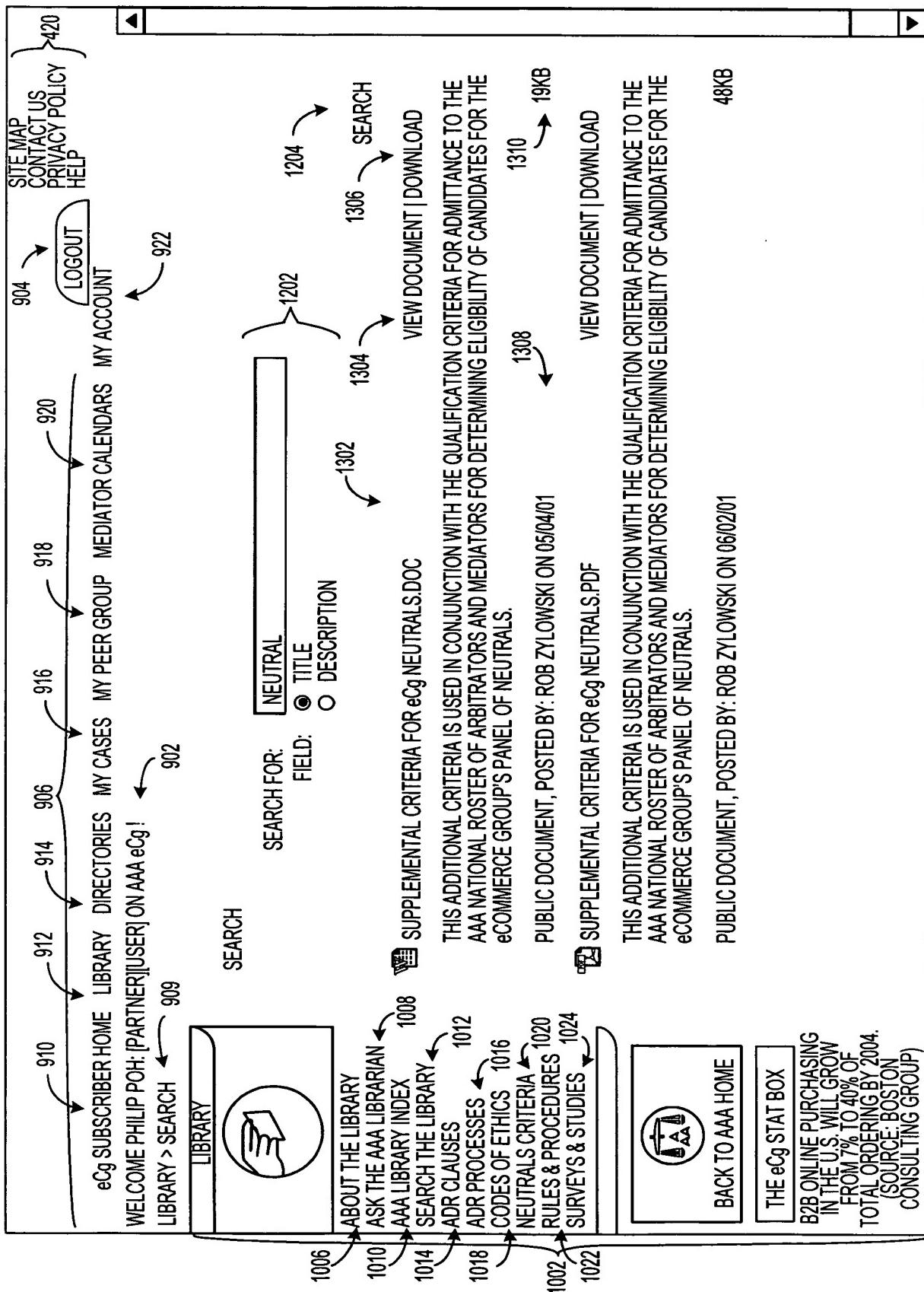


FIG. 32

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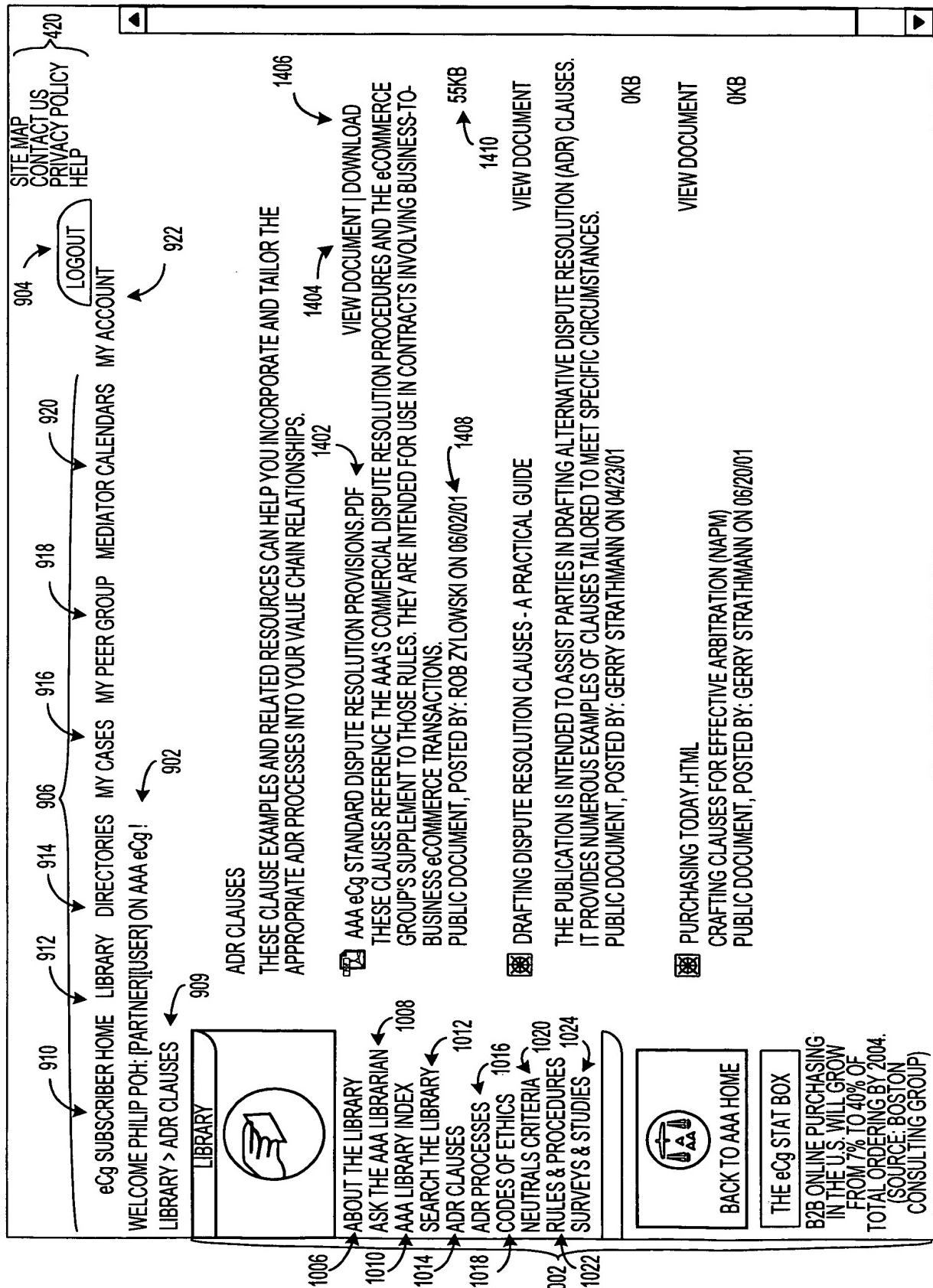


FIG. 33

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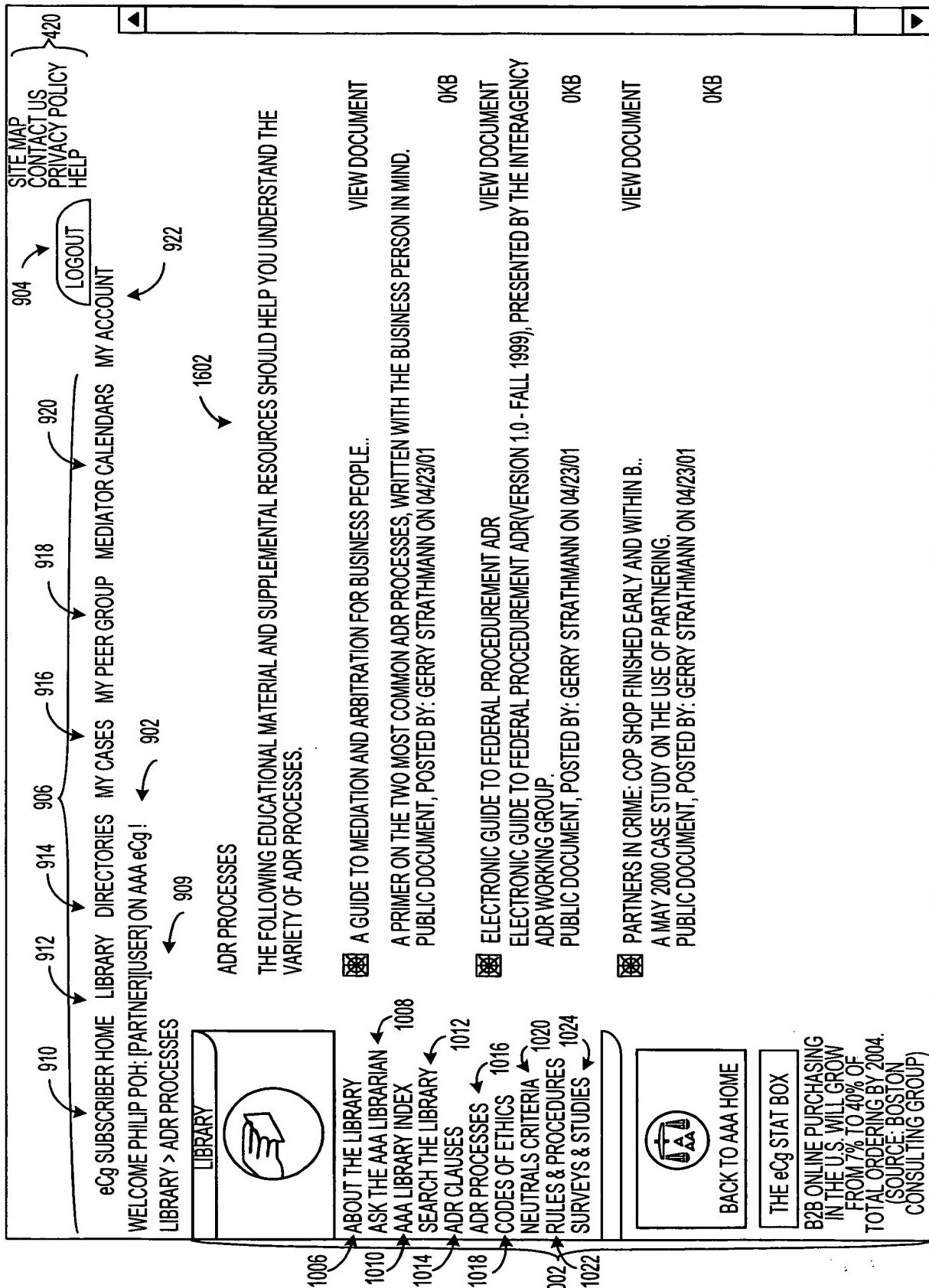


FIG. 34

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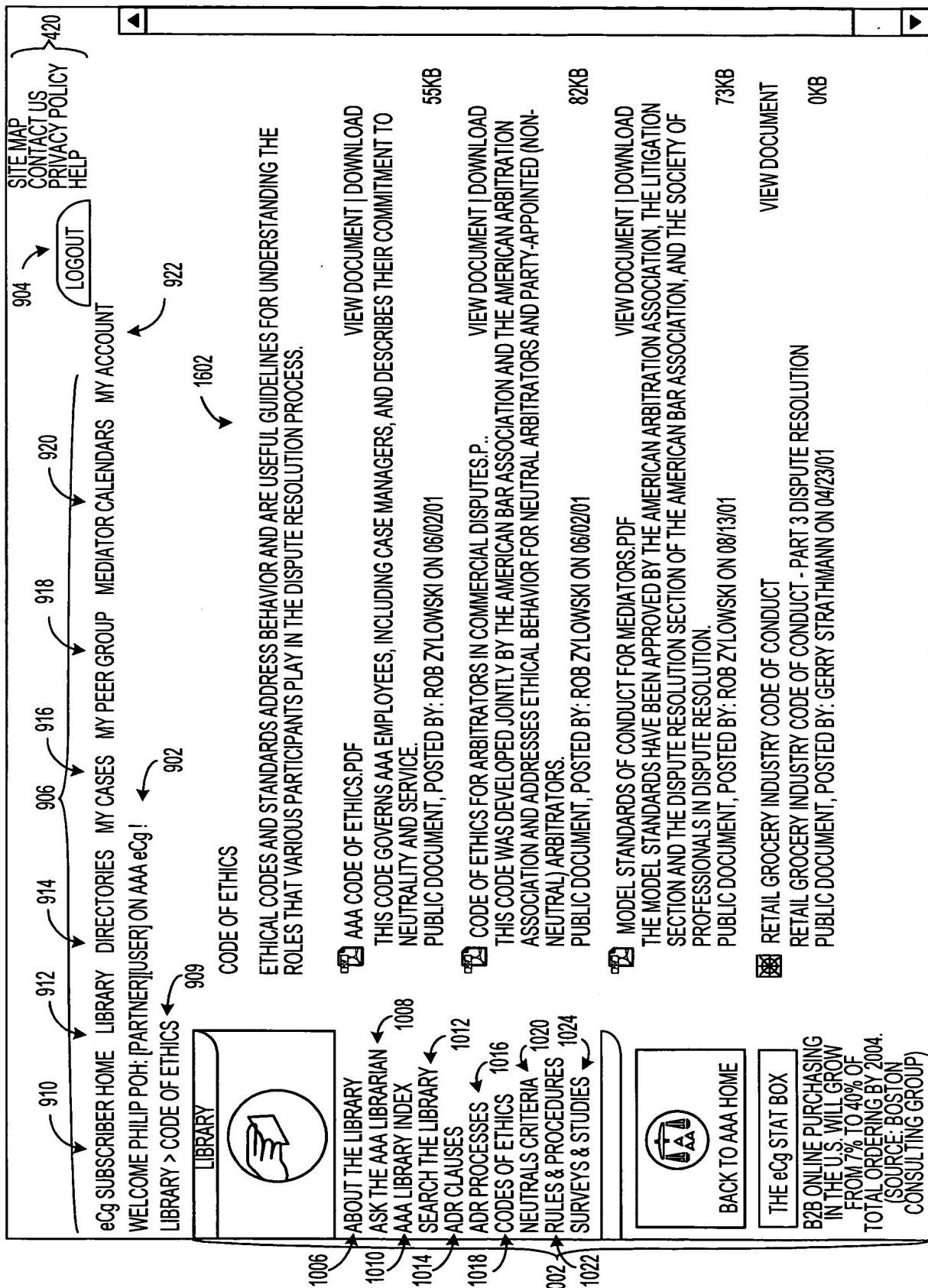
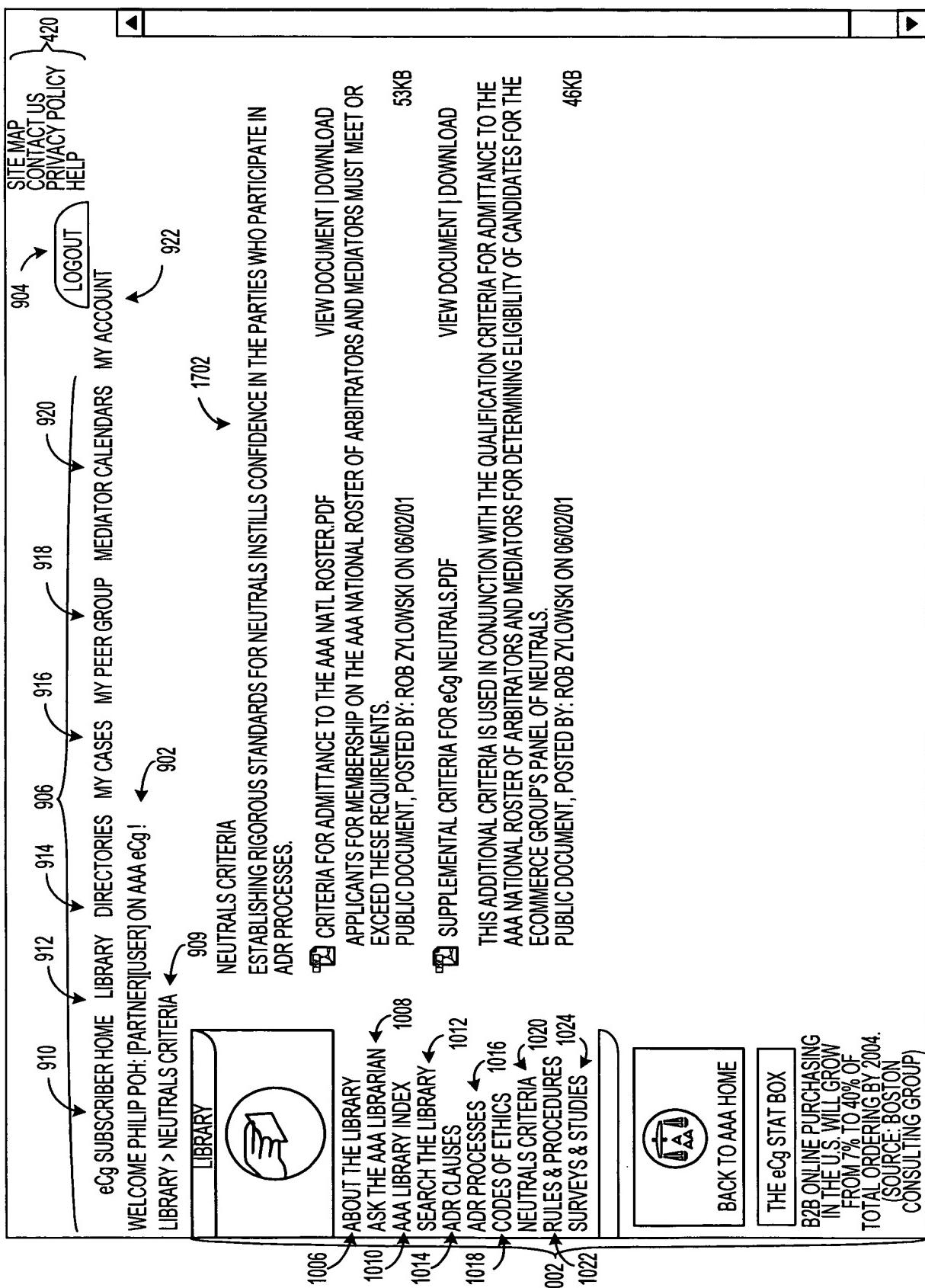


FIG. 35

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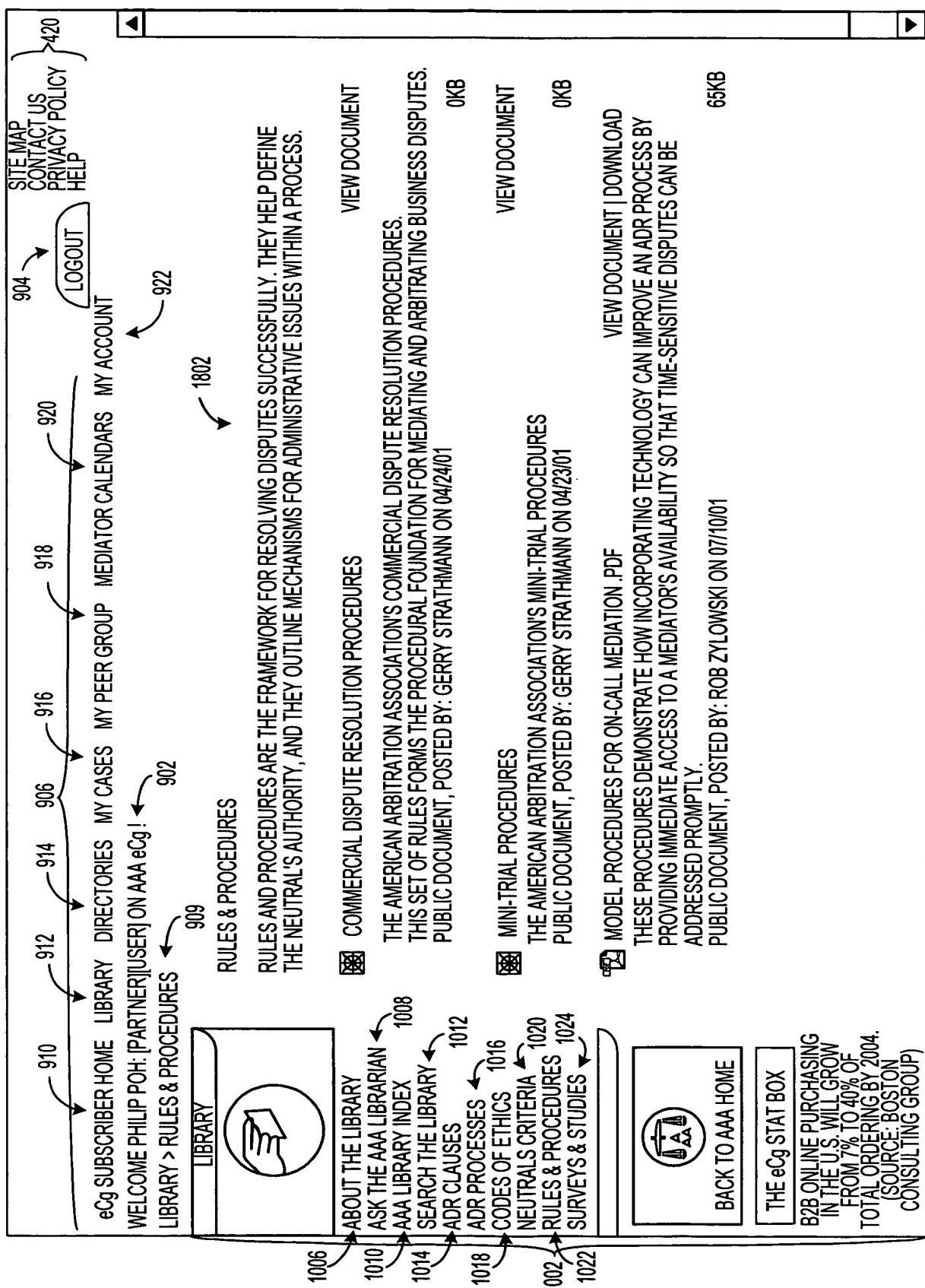


FIG. 37

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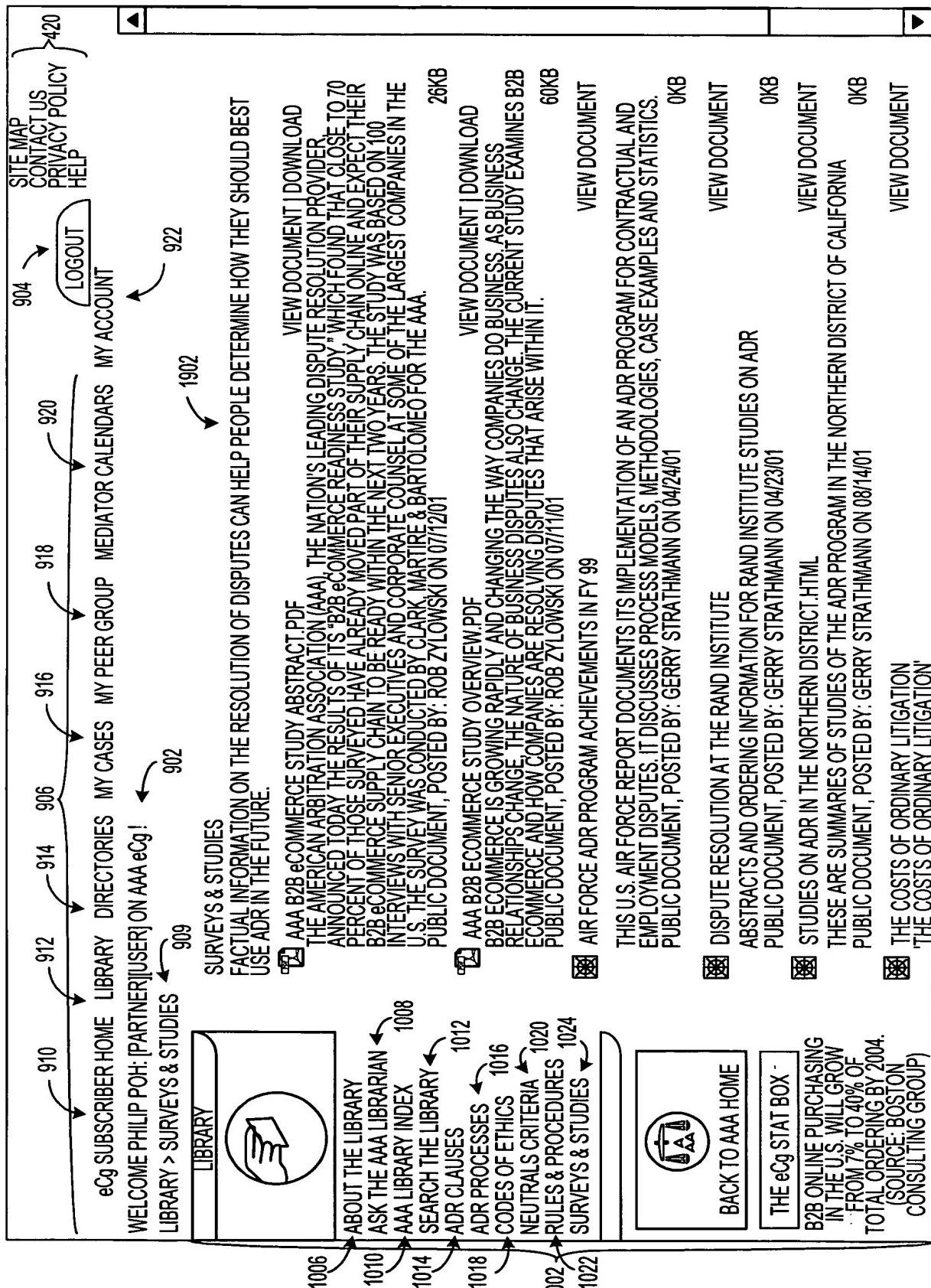
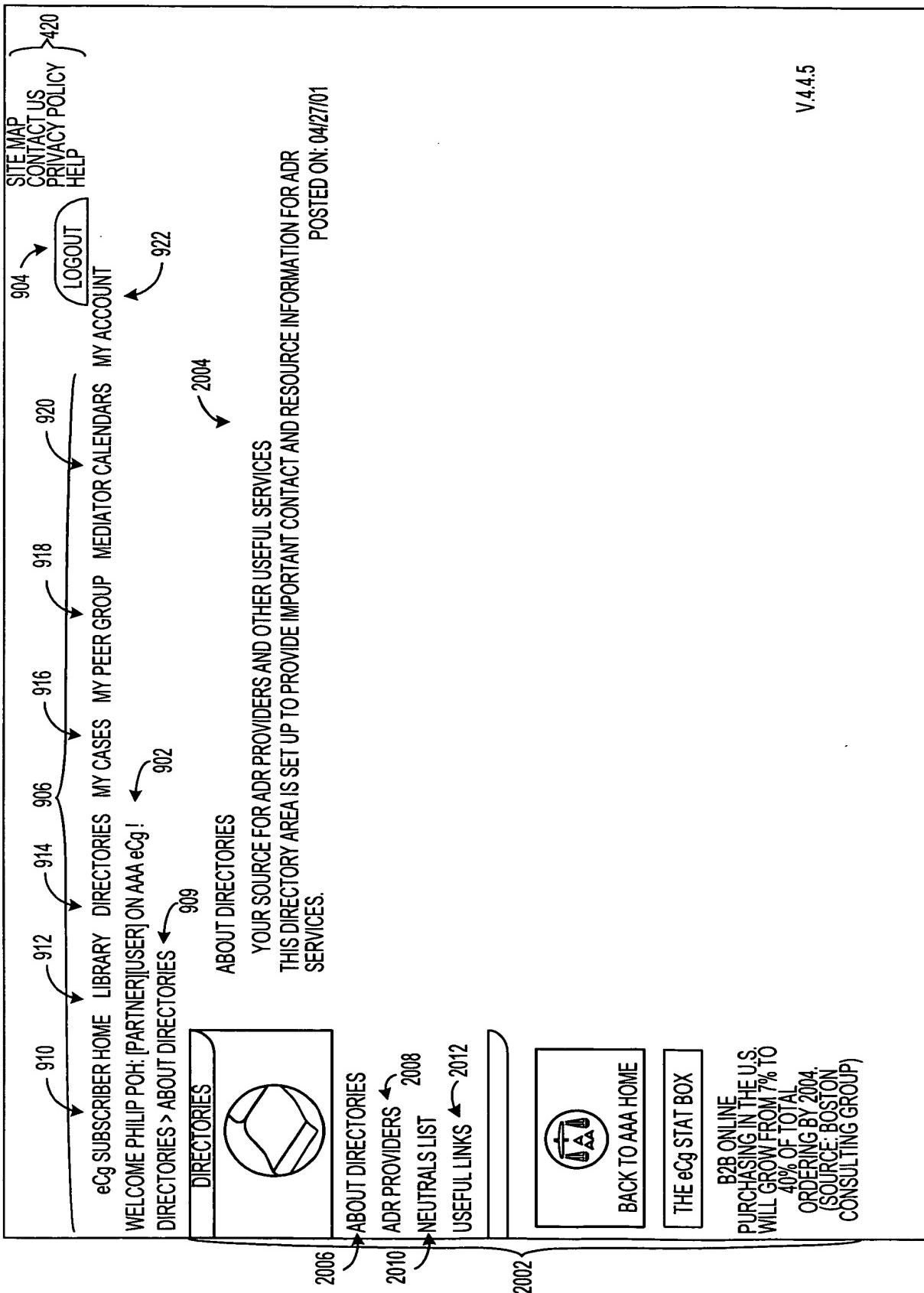


FIG. 38

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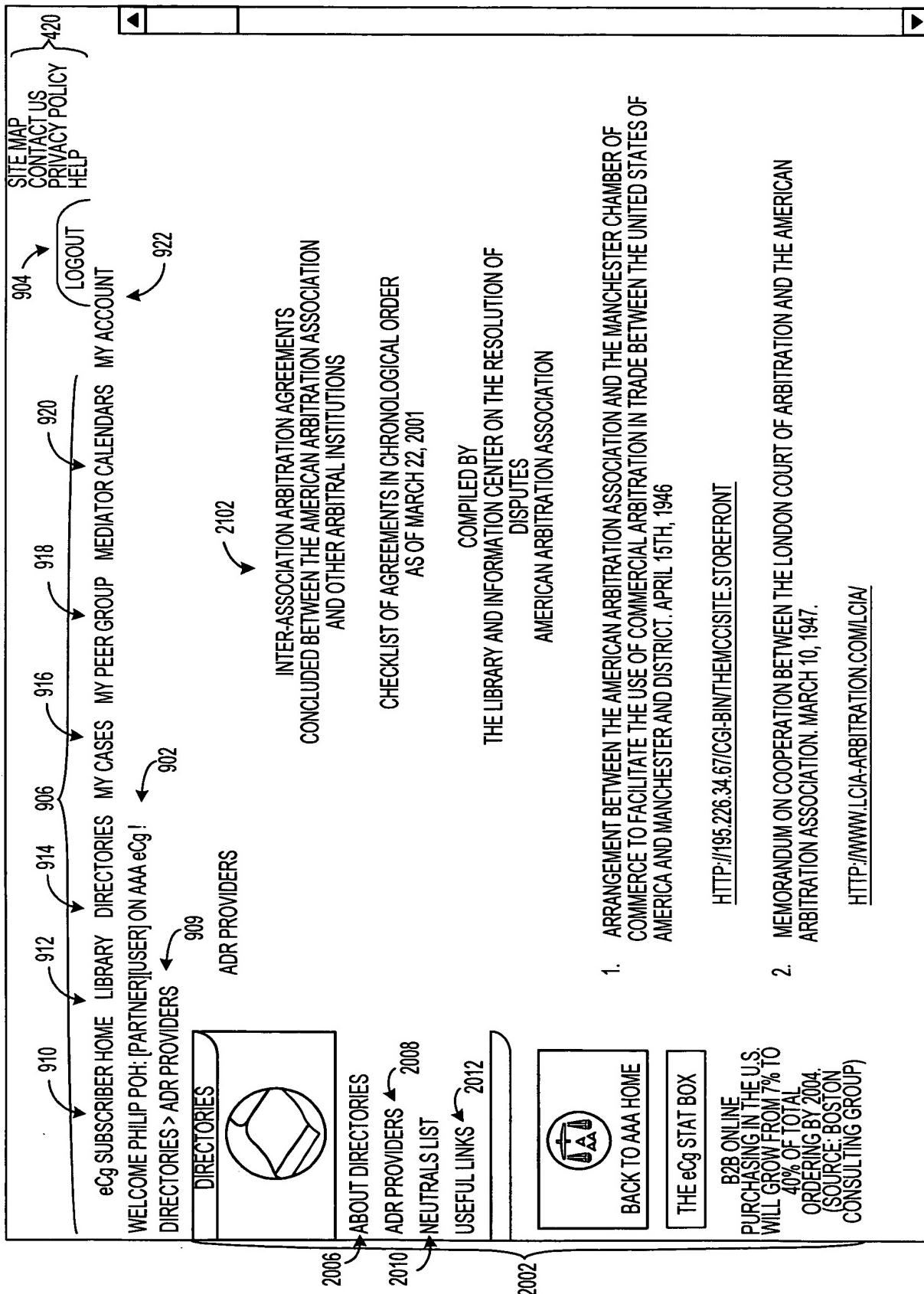
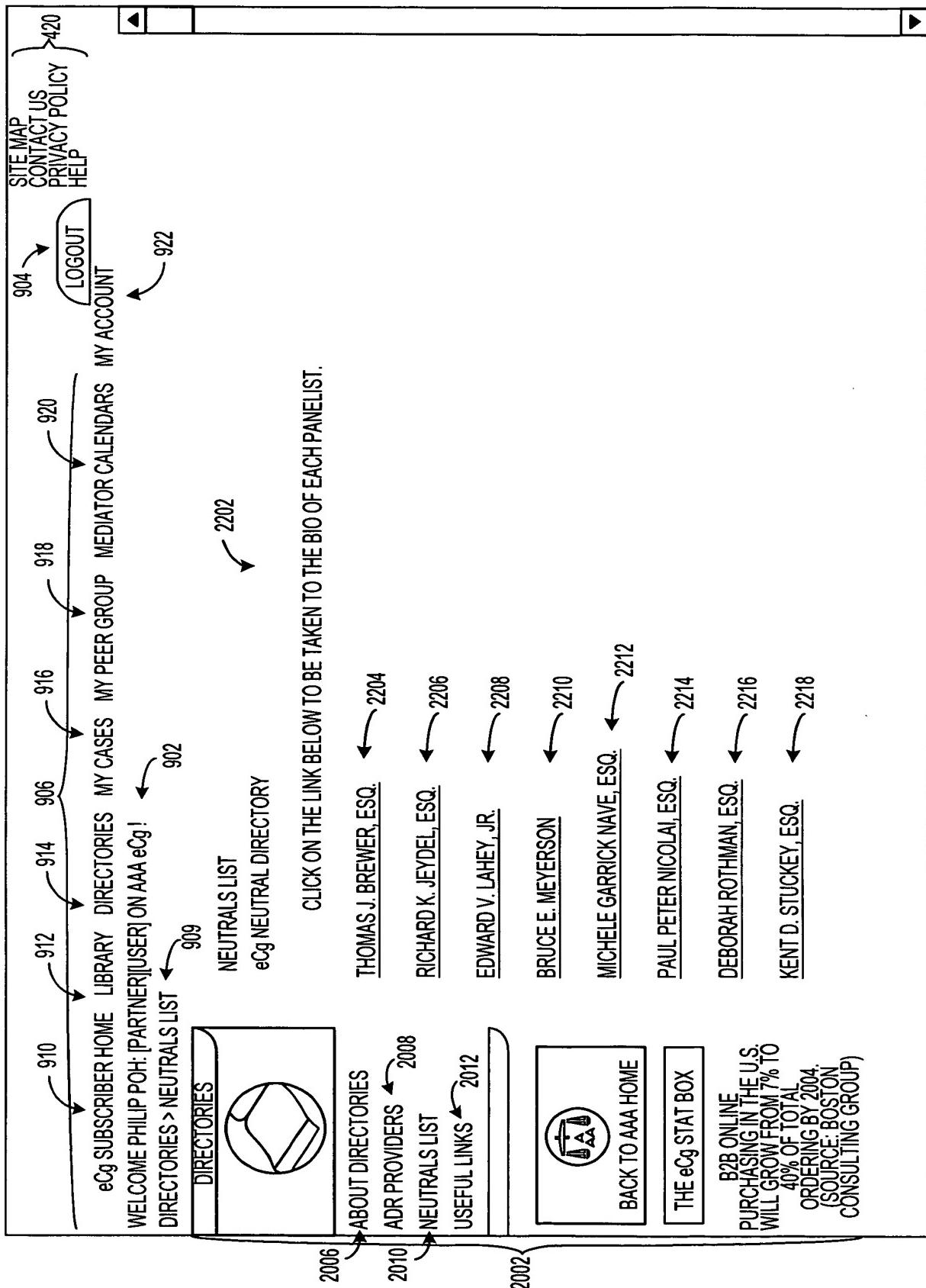
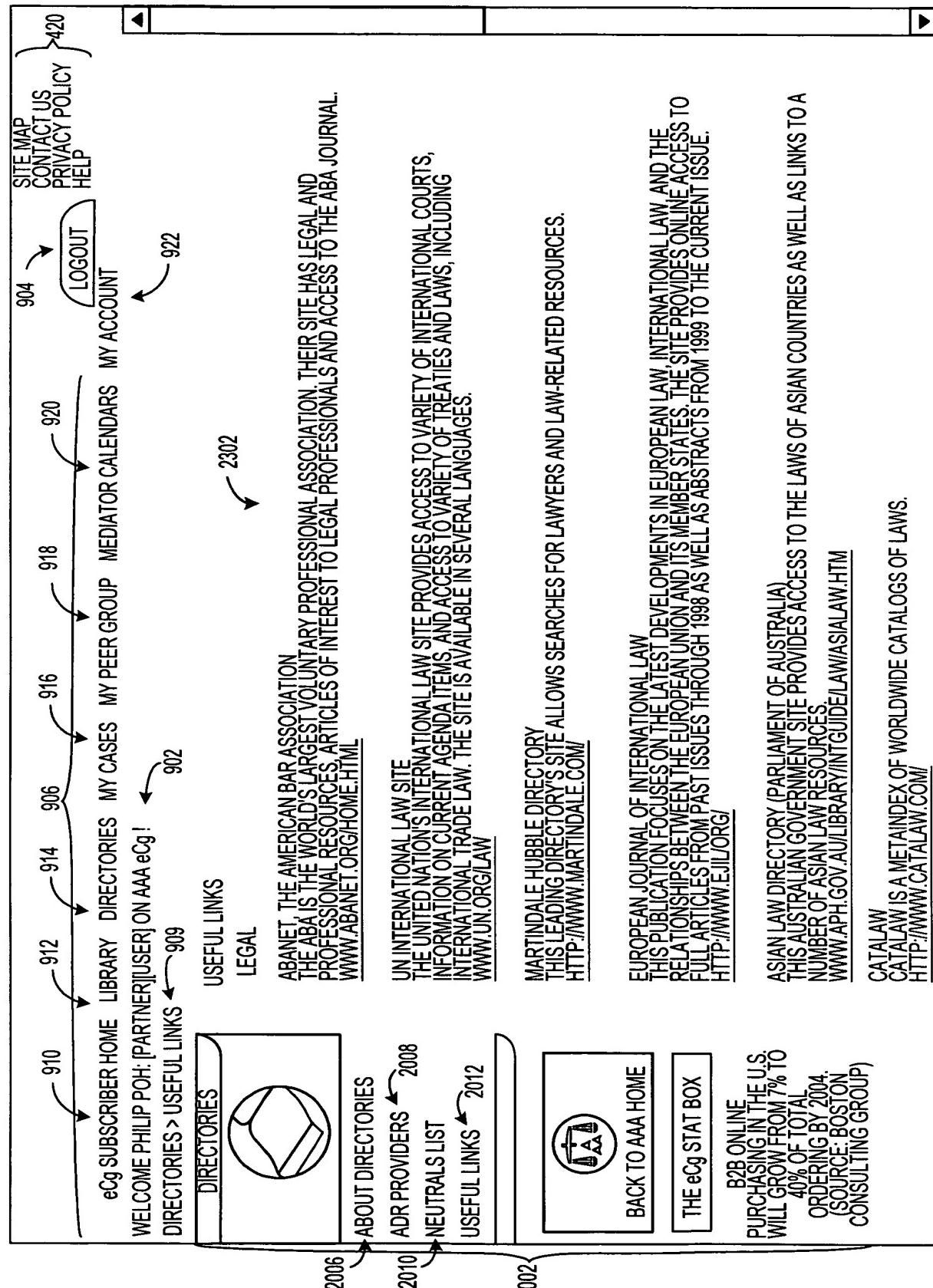


FIG. 40

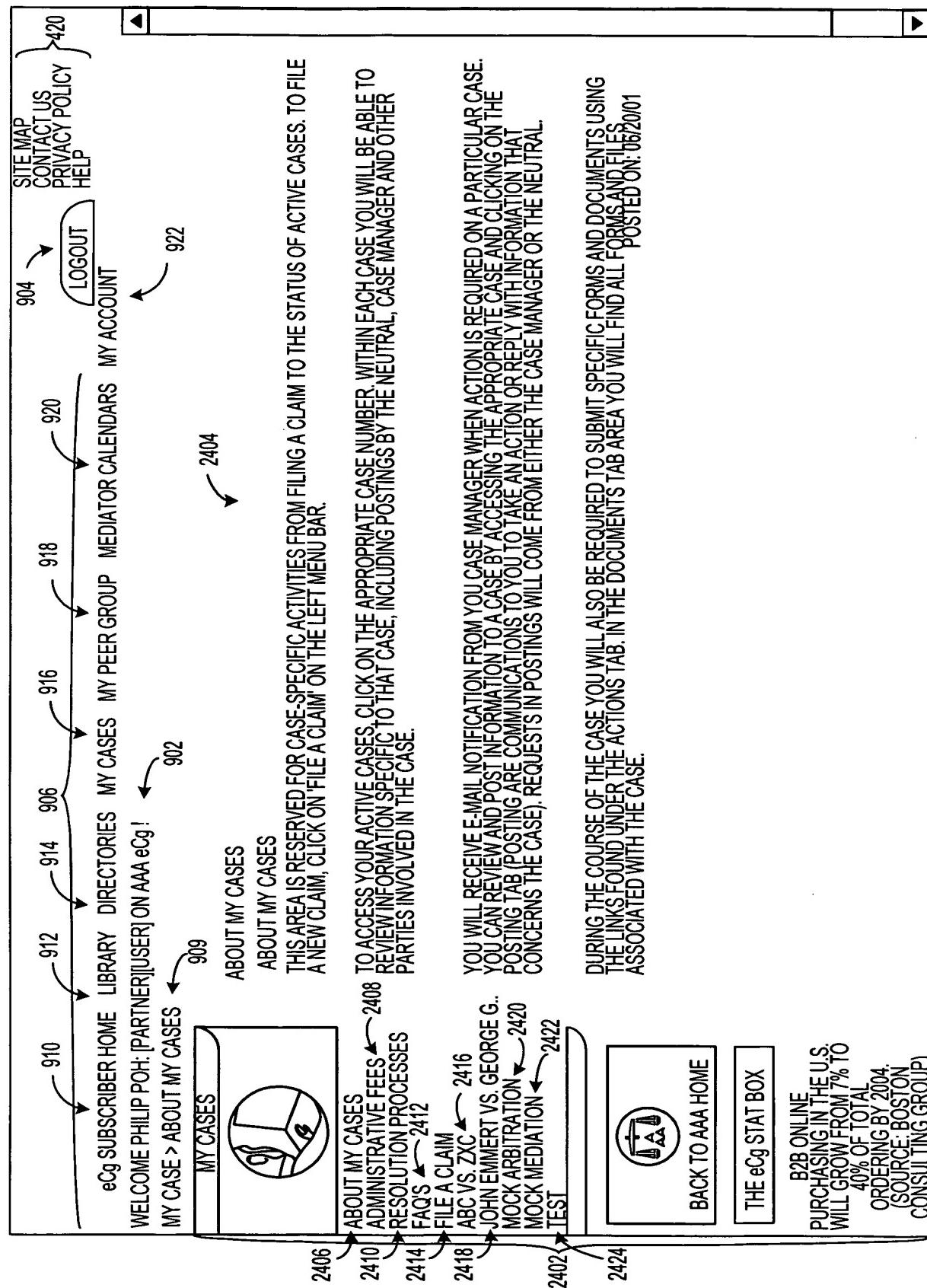
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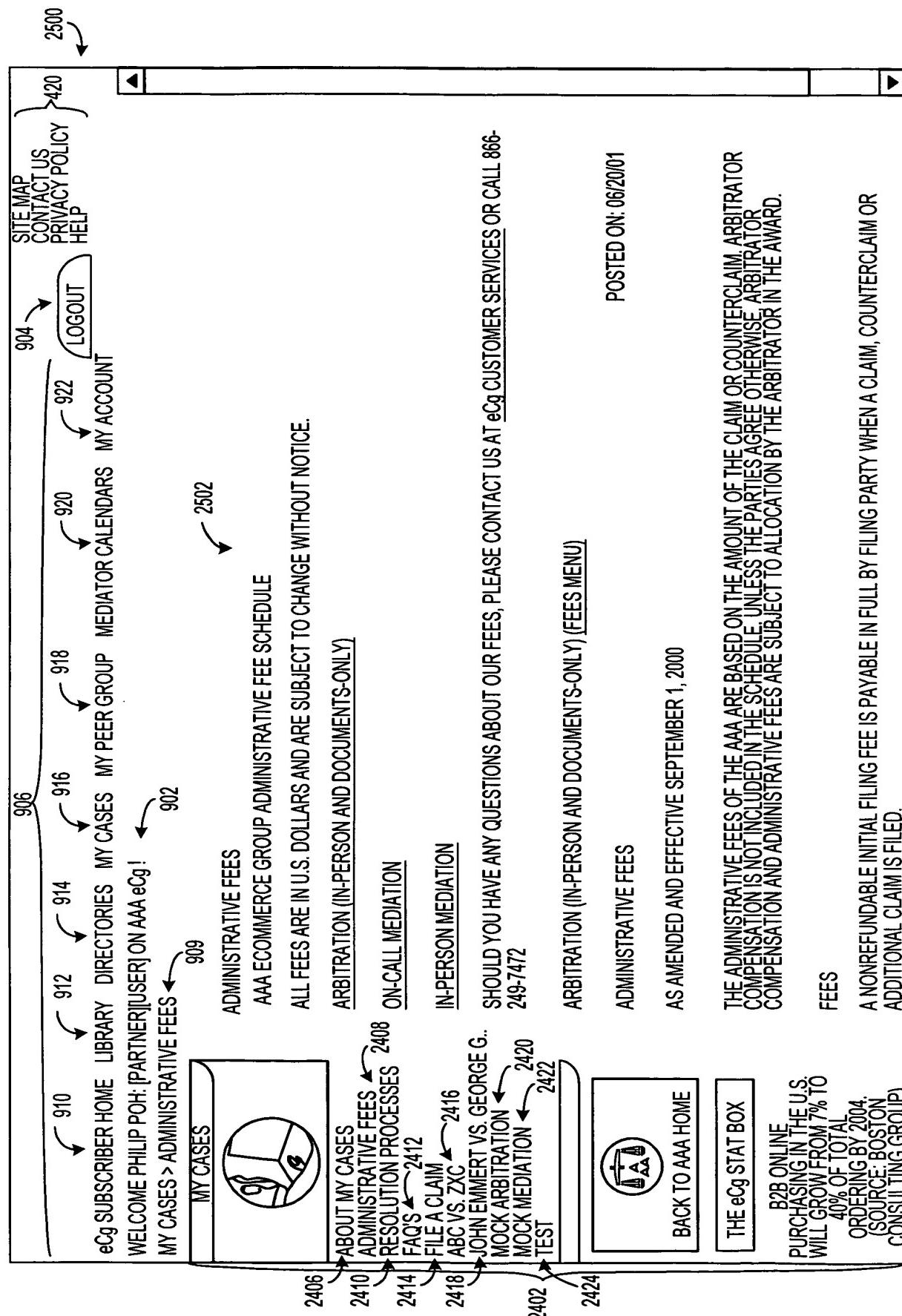
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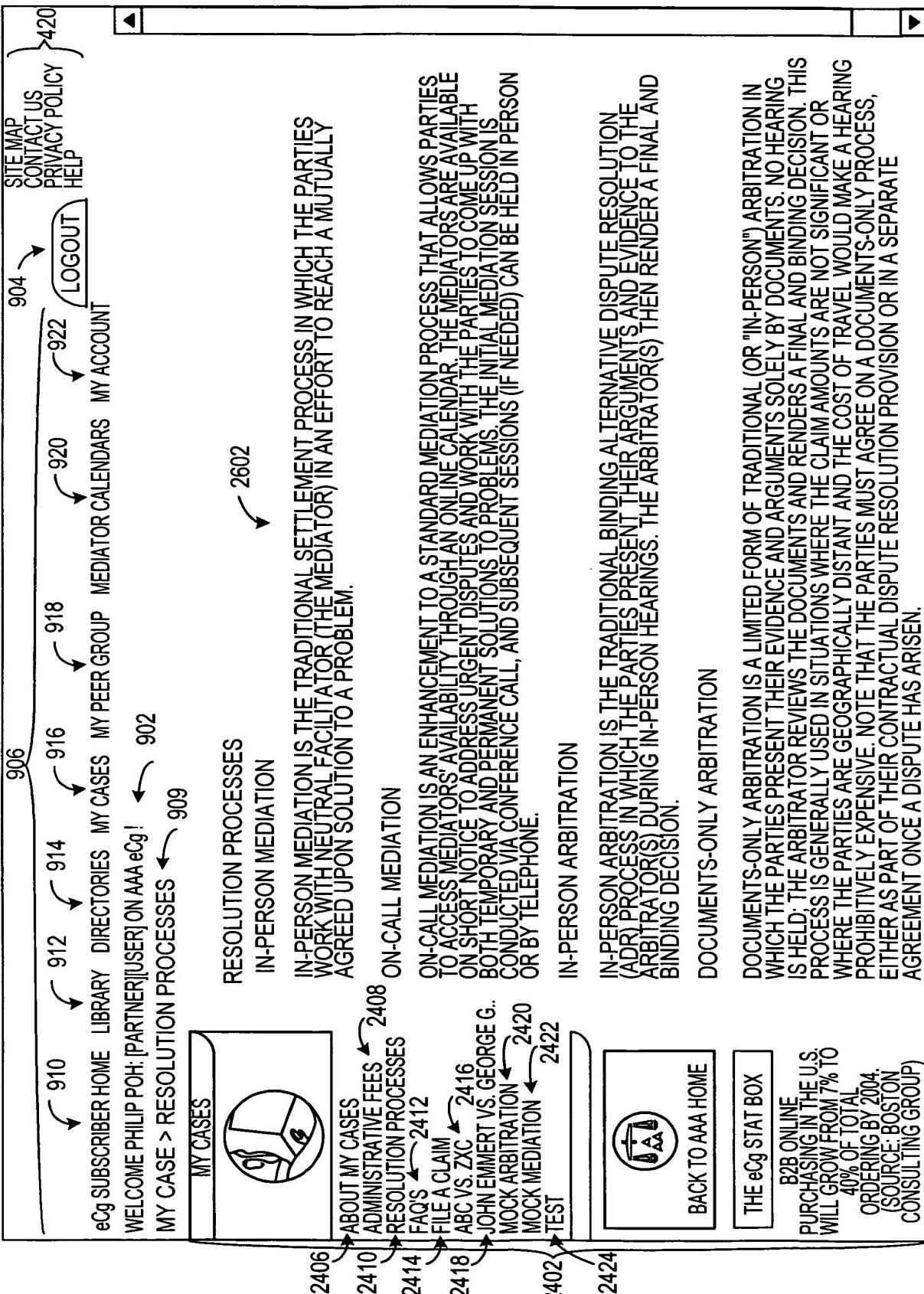


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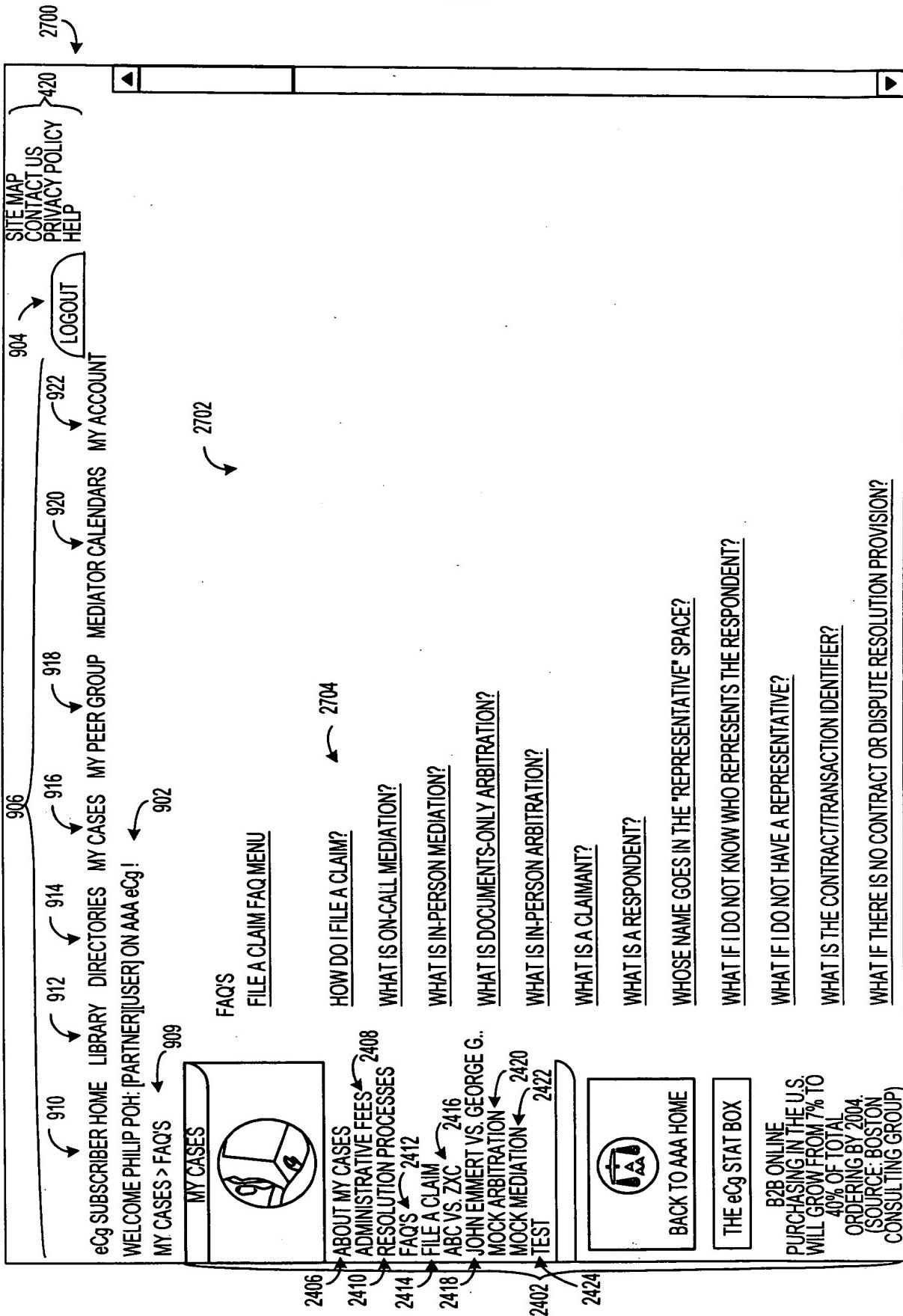


FIG. 46

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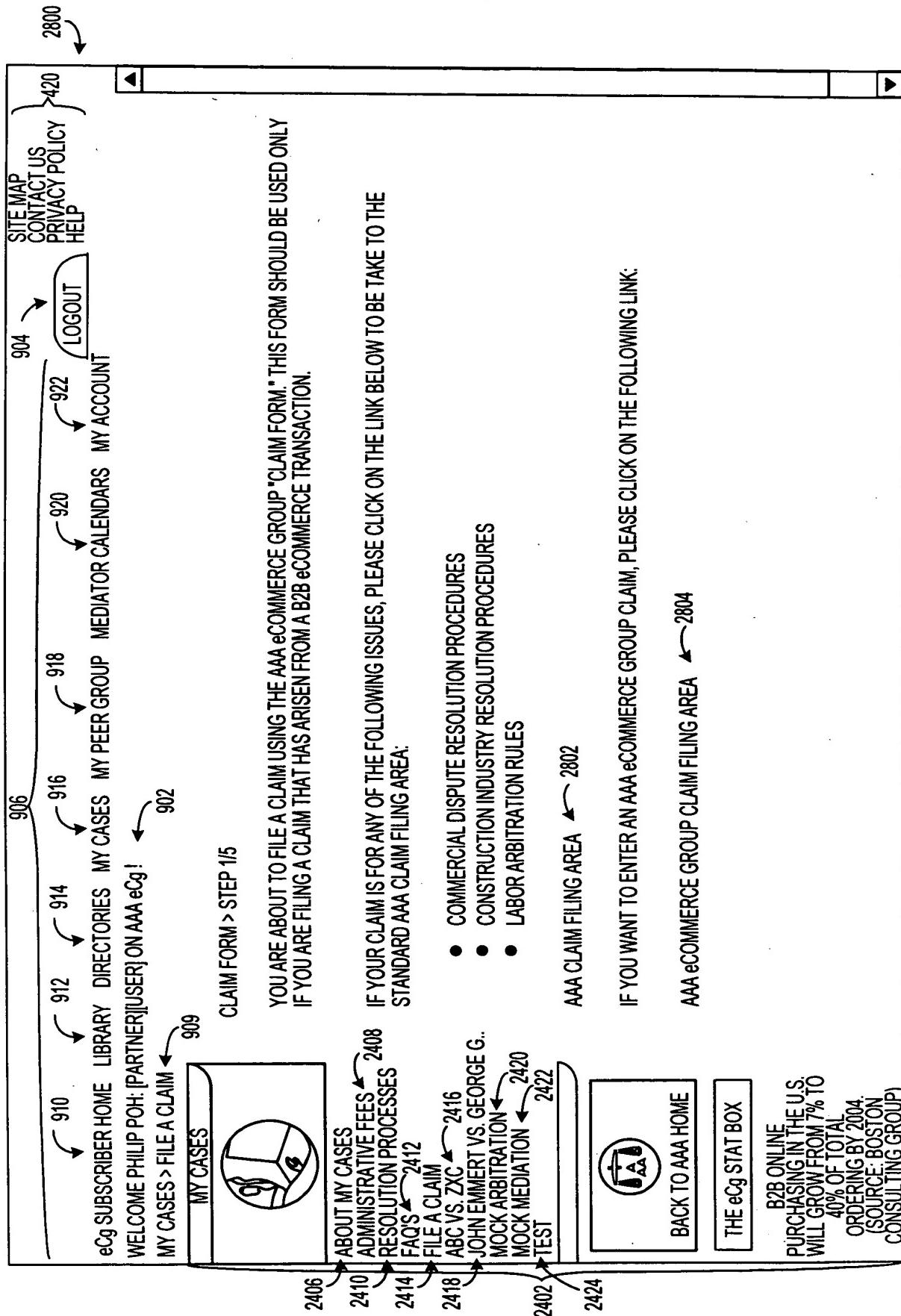


FIG. 47

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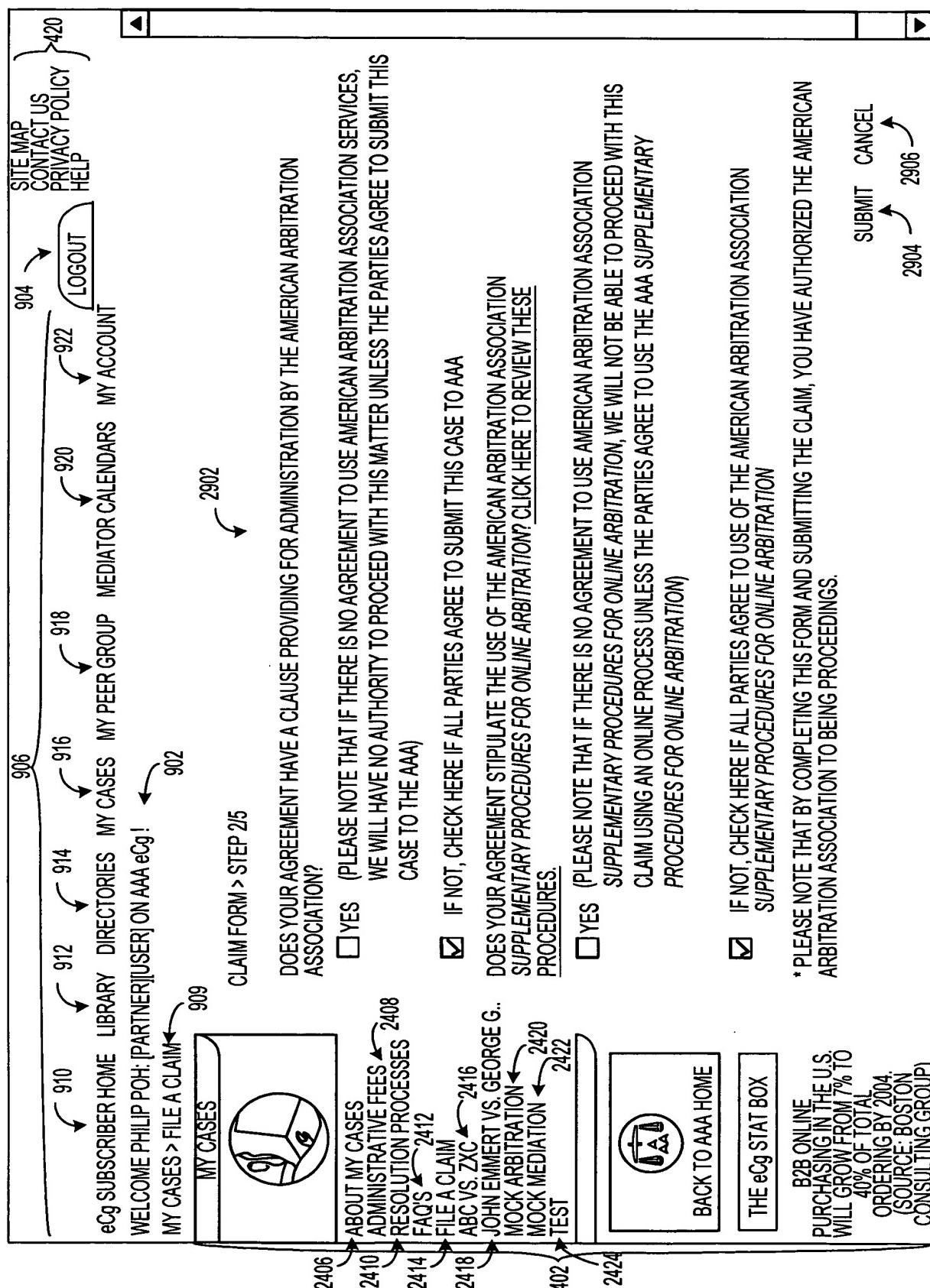


FIG. 48

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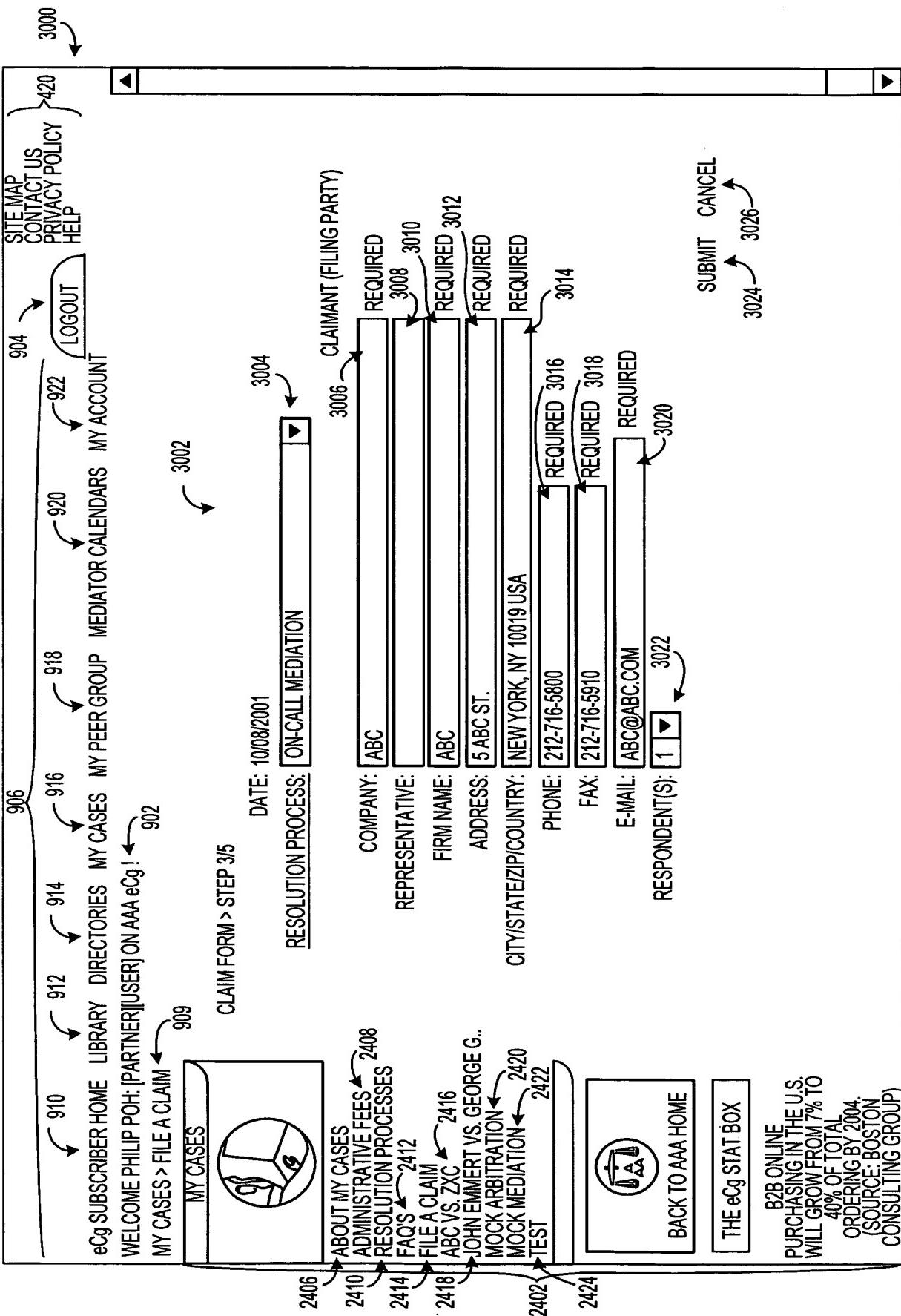


FIG. 49

Applicants : William K. Slate II et al.
 Application No. : 09/990,402 Confirmation No.: 3669
 Filed : November 21, 2001
 For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
 Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 55 of 216

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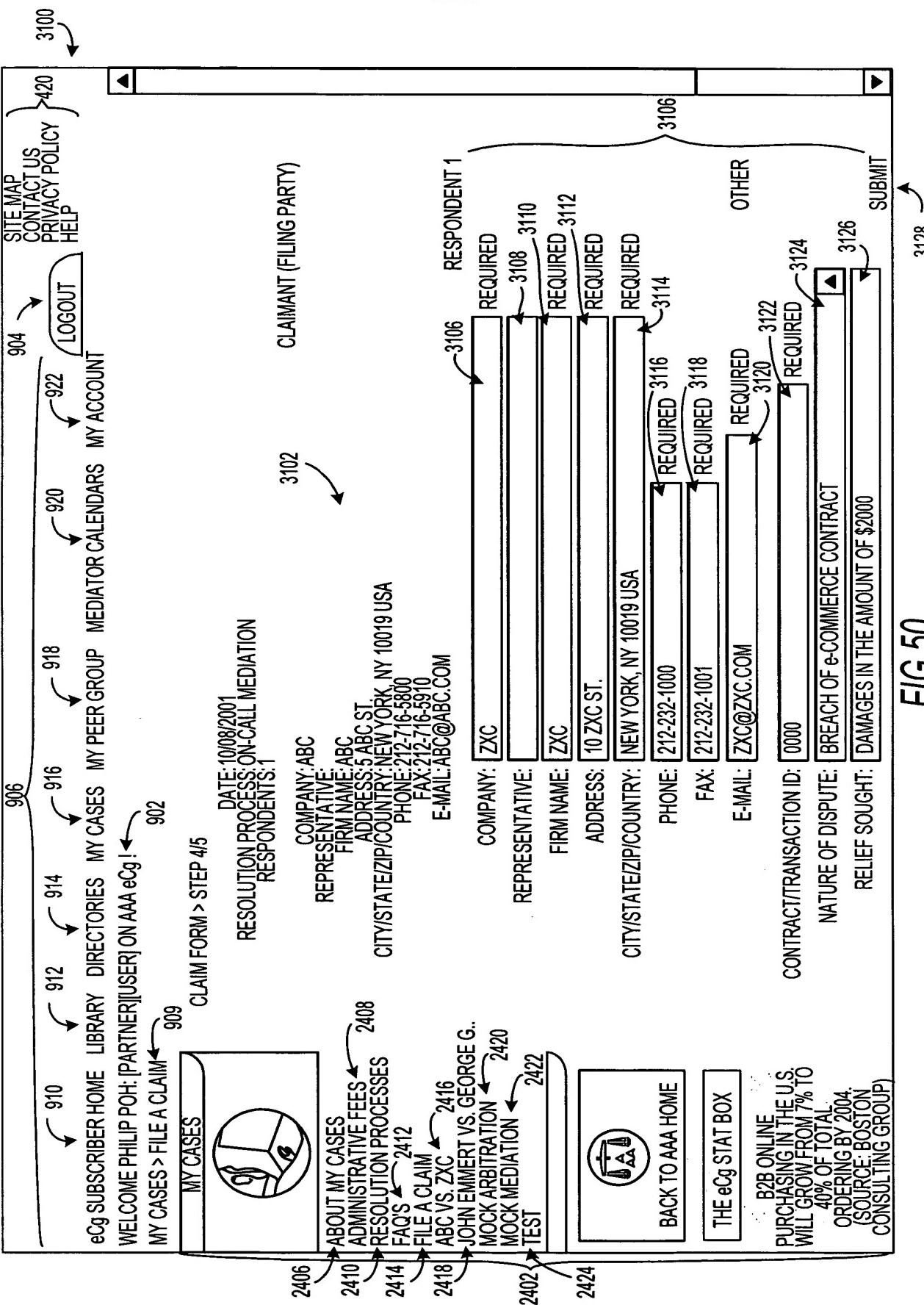


FIG. 50

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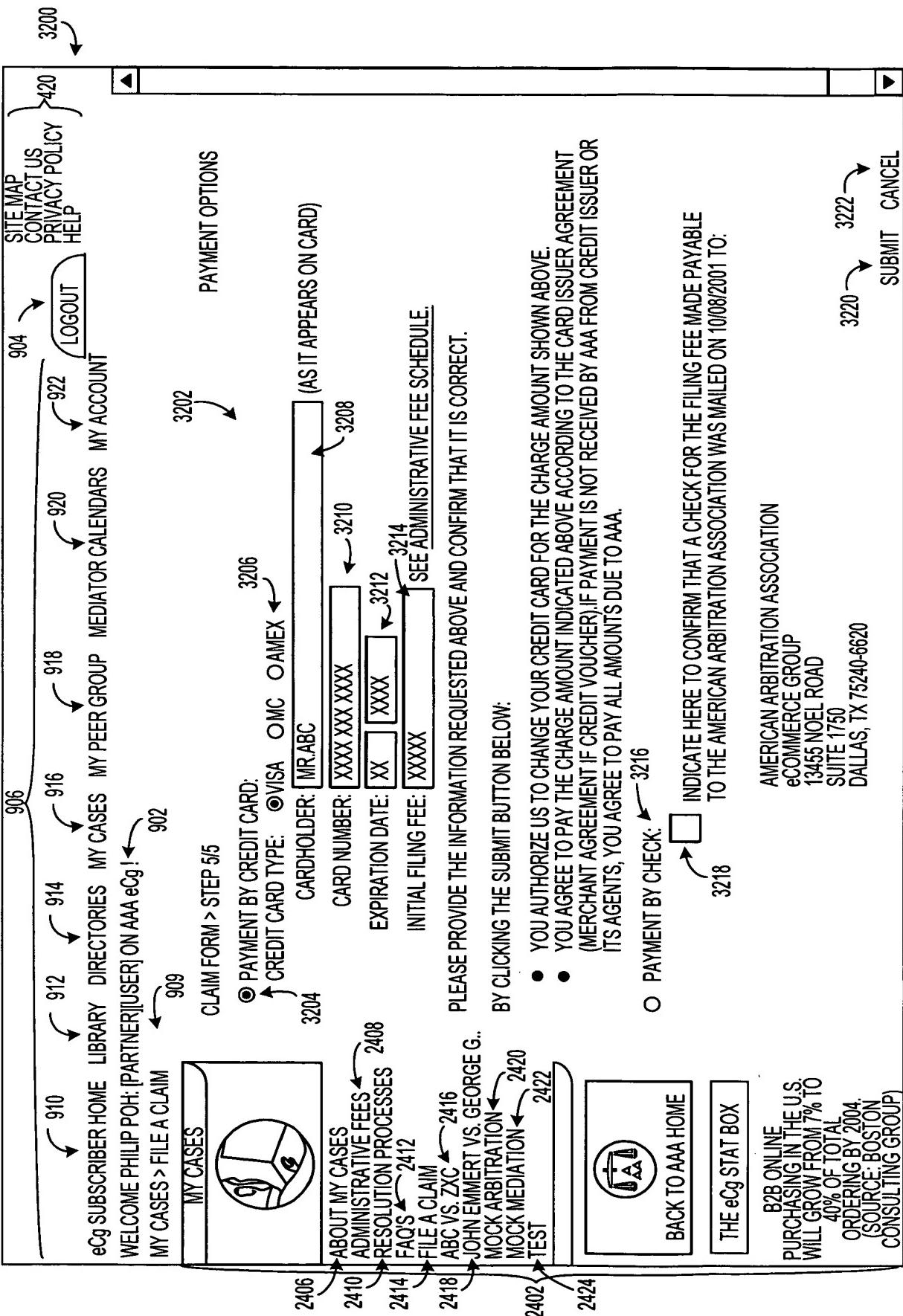


FIG. 51

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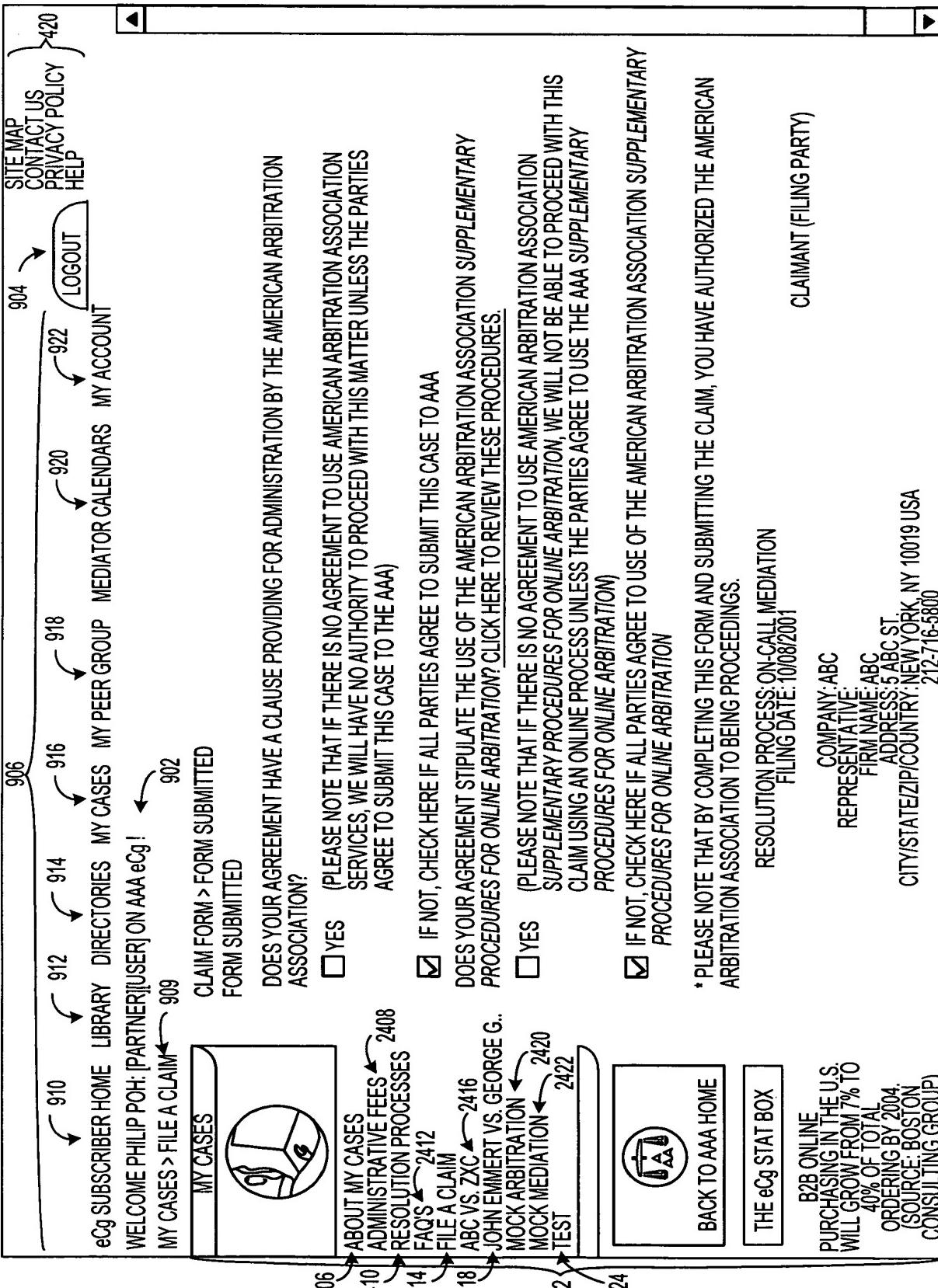


FIG. 52

58/216

5350

AAA WEBFILE - MICROSOFT INTERNET EXPLORER

FILE EDIT VIEW FAVORITES TOOLS HELP

BACK FORWARD STOP REFRESH HOME SEARCH FAVORITES HISTORY MAIL PRINT EDIT

ADDRESS GO LINK >

HELP CONTACT AAA LOGIN

AMERICAN ARBITRATION ASSOCIATION
DISPUTE RESOLUTION SERVICES WORLDWIDE

HOME
ABOUT AAA WEBFILE
REGISTER
FORGET YOUR PASSWORD

REGISTERED USER

USER ID
PASSWORD

SIGN IN

5352

NEW USER

SIGN UP NOW TO ACTIVATE YOUR ACCOUNT!

SIGN IN

5354

DONE LOCAL INTRANET

5350

FIG. 53

59/216

✓ 5452

REGISTRATION FORM

WELCOME TO THE AAA WEBFILE, YOUR RESOURCE FOR ONLINE CASE FILING AND MANAGEMENT. UPON COMPLETING THE FORM BELOW, YOU WILL RECEIVE CONFIRMATION OF YOUR USER ID AND PASSWORD VIA EMAIL, WHICH WILL ALLOW YOU TO GAIN PERMANENT ACCESS TO THE VARIOUS SECURE SECTIONS ON THIS SITE. YOU MAY CHANGE YOUR USER INFORMATION AFTER REGISTRATION.

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE [•].

ACCOUNT SETTINGS

USER ID

FIRST NAME

PASSWORD

MIDDLE INITIAL

CONFIRM
PASSWORD

LAST NAME

SECRET
QUESTION WHAT IS YOUR CITY OF BIRTH?

CHOOSE A QUESTION ONLY YOU KNOW
THE ANSWER TO AND THAT HAS NOTHING
TO DO WITH YOUR PASSWORD. IF YOU
FORGET YOUR PASSWORD, WE WILL
VERIFY YOUR IDENTITY BY ASKING YOU
THIS QUESTION

ANSWER TO
SECRET
QUESTION

USER INFORMATION

EMAIL ADDRESS

CONFIRM EMAIL

COMPANY

ADDRESS

CITY

STATE ALABAMA

ZIP

TEL - - EXTENSION

FAX - -

SIGN UP

RESET

5452

FIG. 54

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 60 of 216

Docket No.: AAA-003

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AAA WEBFILE REGISTRATION COMPLETED

TEST,

THANK YOU FOR REGISTERING WITH AAA WEBFILE. YOUR USER PROFILE HAS BEEN CREATED AND YOU CAN NOW LOG IN USING THE USER ID AND PASSWORD YOU SELECTED DURING THE REGISTRATION PROCESS.

CLICK HERE TO CONTINUE.

5550

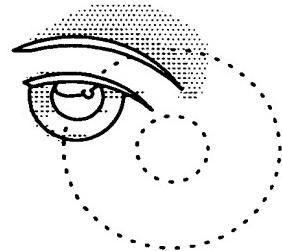
FIG. 55

61/216

5650

FORGET YOUR PASSWORD?

DID YOU FORGET YOUR PASSWORD? PLEASE FILL OUT USER ID
CORRECTLY. YOUR PASSWORD WILL BE EMAILED TO YOUR
REGISTERED EMAIL ACCOUNT SHORTLY.



REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[^{*}].

FIND PASSWORD

USER ID*

SUBMIT

FIG. 56

62/216

UPDATE PROFILE

THANK YOU FOR TAKING A MOMENT TO CONFIRM YOUR AAA WEBFILE ACCOUNT SETTINGS. YOU MAY CHANGE YOUR USER INFORMATION AS OFTEN AS NECESSARY. AFTER MAKING MODIFICATIONS PLEASE CLICK THE "SAVE" BUTTON. YOUR USER PROFILE WILL THEN BE UPDATED.
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE [▲].

ACCOUNT SETTINGS

USER ID ▲ YOGESH

FIRST NAME ▲ YOGESH

MIDDLE

INITIAL

LAST NAME ▲ CHAUDHARI

SECRET
QUESTION

▼ WHAT IS YOUR CITY OF BIRTH?

ANSWER TO
SECRET
QUESTION

▼ NASHIK

CHANGE PASSWORD

CHOOSE A QUESTION ONLY YOU KNOW
THE ANSWER TO AND THAT HAS NOTHING
TO DO WITH YOUR PASSWORD. IF YOU
FORGET YOUR PASSWORD, WE WILL
VERIFY YOUR IDENTITY BY ASKING YOU
THIS QUESTION

USER INFORMATION

EMAIL ADDRESS ▲ CHAUDHARRY@ADR.ORG

COMPANY

ADDRESS ▲ 335, MADISON AVE,

CITY ▲ NEW YORK

STATE ▲ NEW YORK

ZIP ▲ 10017

TEL ▲ 212 - 716 - 3949 EXTENSION

FAX ▲ 212 - 716 - 5903

SIGN UP

RESET

FIG. 57

63/216

CHANGE PASSWORD

THE PASSWORD SETTING ALLOWS YOU TO CHANGE YOUR LOGIN PASSWORD. ENTER YOUR OLD PASSWORD AND THEN CHOOSE YOUR NEW PASSWORD. CLICK SAVE WHEN YOU'RE DONE.

OLD PASSWORD	<input type="text"/>
NEW PASSWORD	<input type="text"/>
CONFIRM PASSWORD	<input type="text"/>
<input type="button" value="SAVE"/> <input type="button" value="CANCEL"/>	
CHOOSE A PASSWORD THAT IS MAXIMUM 30 CHARACTERS LONG. IT MAY CONTAIN NUMBERS(0-9) AND UPPER AND LOWERCASE LETTERS(A-Z, a-z).	

FIG. 58

Applicants : William K. Slate II et al.
Application No. : 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 64 of 216

64/216

5950

CASE CONNECT

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].

CONFIRMATION NUMBER

PIN NUMBER 0

PLEASE ENTER THE CONFIRMATION NUMBER YOU HAVE RECEIVED BY EMAIL OR BY REGULAR MAIL

SUBMIT

FIG. 59

65/216

6050

FILE NEW CLAIM

TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

ARE YOU FILING THIS CLAIM AS A:

CLAIMANT } 6052

CLAIMANT'S REPRESENTATIVE }

IS YOUR DISPUTE IN ACCORDANCE WITH:

COMMERCIAL DISPUTE RESOLUTION PROCEDURES } [VIEW RULES/PROCEDURES](#)

ARBITRATION MEDIATION }

CONSTRUCTION INDUSTRY DISPUTE RESOLUTION PROCEDURES } [VIEW RULES/PROCEDURES](#)

ARBITRATION MEDIATION }

DOES YOUR AGREEMENT HAVE AN AMERICAN ARBITRATION ASSOCIATION CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION?

YES(PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER) 6054

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS } 6056

A NONREFUNDABLE INITIAL FILING FEE IS PAYABLE IN FULL BY A FILING PARTY WHEN A CLAIM, COUNTERCLAIM OR ADDITIONAL CLAIM IS FILED

[NEXT STEP](#) [RESET](#)

6058 6060

FIG. 60

66/216

6150

CLAIMANT

6162 REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[▼].

SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S).

FIRST NAME ▼ EITHER FIRST NAME/
MIDDLE INITIAL
LAST NAME ▼ LAST NAME OR
COMPANY
ADDRESS ▼

CITY ▼
STATE ▼ COMPANY NAME MUST
ZIP ▼ -
EMAIL ▼
TEL ▼ - -
FAX - -

EITHER FIRST NAME/
LAST NAME OR
COMPANY NAME MUST
BE ENTERED. YOU CAN
ENTER BOTH.

6152

ADD REPRESENTATIVE 6154 **ADDITIONAL CLAIMANT** 6156 **NEXT STEP** 6158 **RESET** 6160

FIG. 61

67/216

6170

SEARCH PARTY

COMPANY NAME INDIVIDUAL NAME

AAA

EHAB TALEB
HARNISH PATEL
OGGY DOVCHINOV
YOGESH CHAUDHARI

6172

CANCEL

6174

FIG. 62

Applicants : William K. Slate II et al. Docket No.: AAA-003
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 68 of 216

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6180

SEARCH ADDRESS

CLICK ON THE ARROW TO SELECT ADDRESS

ADDRESS CITY STATE ZIP ZIP EXT. PHONE FAX EMAIL } 6182

101 MAIN ST FLUSHING NY 11735 2127163959 TALEBE@ADR.ORG
 101 MAIN ST FLUSHING NY 11735 TALEBE@ADR.ORG

6184

CANCEL

FIG. 63

69/216

✓ 6250

CLAIMANT REPRESENTATIVE

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[**✓**].

SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)

FIRST NAME

MIDDLE INITIAL

LAST NAME

COMPANY

ADDRESS*

CITY*

STATE*

ZIP*

EMAIL ADDRESS*

TEL* - -

FAX - -

EITHER FIRST NAME/LAST NAME OR COMPANY NAME MUST BE ENTERED. YOU CAN ENTER BOTH

FIG. 64

70/216

✓ 6350

RESPONDENT

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[•].

SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)

FIRST NAME

MIDDLE INITIAL

LAST NAME

COMPANY

ADDRESS*

CITY*

STATE*

ZIP*

EMAIL ADDRESS*

TEL* - -

FAX - -

EITHER FIRST NAME/LAST NAME OR COMPANY NAME MUST BE ENTERED. YOU CAN ENTER BOTH

FIG. 65

71/216

RESPONDENT REPRESENTATIVE	
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[•].	
<u>SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)</u>	
FIRST NAME	<input type="text" value="YOGESH"/>
MIDDLE INITIAL	<input type="text"/>
LAST NAME	<input type="text" value="CHAUDHARI"/>
COMPANY	<input type="text"/>
ADDRESS*	<input type="text" value="17 BROADWAY"/>
CITY*	<input type="text" value="ISELIN"/>
STATE*	<input style="width: 50px; height: 20px; border: 1px solid black; border-radius: 5px;" type="text" value="NEW JERSEY"/> 
ZIP*	<input type="text" value="07350"/> <input type="text" value="1111"/>
EMAIL ADDRESS*	<input type="text" value="CHAUDHARIY@ADR.ORG"/>
TEL*	<input type="text" value="212"/> - <input type="text" value="716"/> - <input type="text" value="3949"/>
FAX	<input type="text"/> - <input type="text"/> - <input type="text"/>
EITHER FIRST NAME/LAST NAME OR COMPANY NAME MUST BE ENTERED. YOU CAN ENTER BOTH	
<input type="button" value="ADD REPRESENTATIVE"/> <input type="button" value="ADDITIONAL RESPONDENT"/> <input type="button" value="NEXT STEP"/> <input type="button" value="RESET"/>	

FIG. 66

Applicants : William K. Slate II et al.
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Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Docket No.: AAA-003
Sheet 72 of 216

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6550

ADDITIONAL CLAIM INFORMATION

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE [▲].

NUMBER OF ARBITRATORS*: ▲1 ▾ 6552

*IN ACCORDANCE WITH THE RULES, IF THE ARBITRATION AGREEMENT DOES NOT SPECIFY THE NUMBER OF ARBITRATORS, THE DISPUTE SHALL BE HEARD AND DETERMINED BY ONE ARBITRATOR, UNLESS THE AAA, IN ITS DISCRETION, DIRECTS THAT THREE ARBITRATORS BE APPOINTED. THE PARTIES MAY REQUEST THREE ARBITRATORS IN THEIR DEMAND OR ANSWER, WHICH REQUEST THE AAA WILL CONSIDER IN EXERCISING ITS DISCRETION REGARDING THE NUMBER OF ARBITRATORS APPOINTED TO THE DISPUTE.

HEARING LOCALE REQUESTED:

CITY: NEW YORK STATE: NEW YORK } 6554

PLEASE TYPE IN ARBITRATION CLAUSE:

TEST CLAUSE...| } 6556

NEXT STEP | RESET

6558 6560

FIG. 67

73/216

6650

ENTER CLAIM INFORMATION

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE [▲].

CLAIM AMOUNT*: □ **100000** □ **CALCULATE FILING FEE** □ **Fee Disclaimer**

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. FOR UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT, PLEASE ENTER '0'.

PLEASE DESCRIBE YOUR CLAIM AND THE REMEDY SOUGHT IN MORE DETAILS IN THE FOLLOWING BOX: □

TEST ISSUE...| 6656

NEXT STEP □ **RESET**

6658 6660

The diagram illustrates a user interface for entering claim information. At the top, it shows basic filing details. Below is a section titled 'ENTER CLAIM INFORMATION' with a note about required fields. It includes a 'CLAIM AMOUNT' field containing '100000', a 'CALCULATE FILING FEE' button, and a 'Fee Disclaimer' link. A note specifies that commercial or construction claims must exceed \$10,000. A large text area for describing the claim is labeled 'TEST ISSUE...'. At the bottom are 'NEXT STEP' and 'RESET' buttons. Arrows labeled 6650 through 6660 point to various parts of the interface, such as the title, amount input, disclaimer link, scroll bar, and buttons.

FIG. 68

74/216

6950 ↘

FEE CALCULATOR

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES ▾ 6952

CLAIM AMOUNT*: 0 6954

NO. OF ARBITRATORS REQUIRED: 1 ▾ 6956 6958

FILING FEE: \$3,250.00 FEE DISCLAIMER

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

CALCULATE 6960 ↗
CLOSE 6962 ↗

FIG. 69

75/216

7050

VIEW CLAIMS/CASES

YOU HAVE THE FOLLOWING CLAIMS/CASES REGISTERED WITH THE AMERICAN ARBITRATION ASSOCIATION:

INCOMPLETE CLAIM

YOUR CLAIM REQUEST IS INCOMPLETE. YOU HAVE NOT ENTERED ALL THE REQUIRED INFORMATION FOR FILING THE CLAIM.

CLICK VIEW TO VIEW THE DETAILS AND CONTINUE WITH THE CLAIM. 7052

CLICK ERASE TO ERASE ALL THE ENTERED CLAIM INFORMATION. 7054

DATE OF FILING: 11/01/2001

NOTE: YOU CANNOT FILE A NEW CLAIM IF YOU HAVE AN INCOMPLETE CLAIM. TO FILE A NEW CLAIM YOU MUST ERASE THIS CLAIM.

PENDING CLAIM(S)

YOU HAVE THE FOLLOWING PENDING CLAIM(S). IT IS CURRENTLY UNDER REVIEW BY THE CASE MANAGER. TO VIEW THE DETAILS CLICK ON THE CONFIRMATION NUMBER LINK. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT OUR CASE MANAGER

CONFIRMATION NUMBER	DATE OF FILING
002-2AL-56L	10/29/2001
002-4AV-XWF	10/12/2001
002-S2T-IE2	09/26/2001
002-07V-AH3	08/02/2001

7056

FILED CASE(S)

VIEW ALL CASES 7058

YOU HAVE THE FOLLOWING CASE(S) FILED. TO VIEW THE DETAILS CLICK ON THE CONFIRMATION NUMBER LINK.

CONFIRMATION NUMBER	CASE NUMBER	STATUS
002-Y3G-LOY	11-114-000062-01	ACTIVE
002-LCV-XRN	11-489-L-000050-01	ACTIVE

7060

FIG. 70

76/216

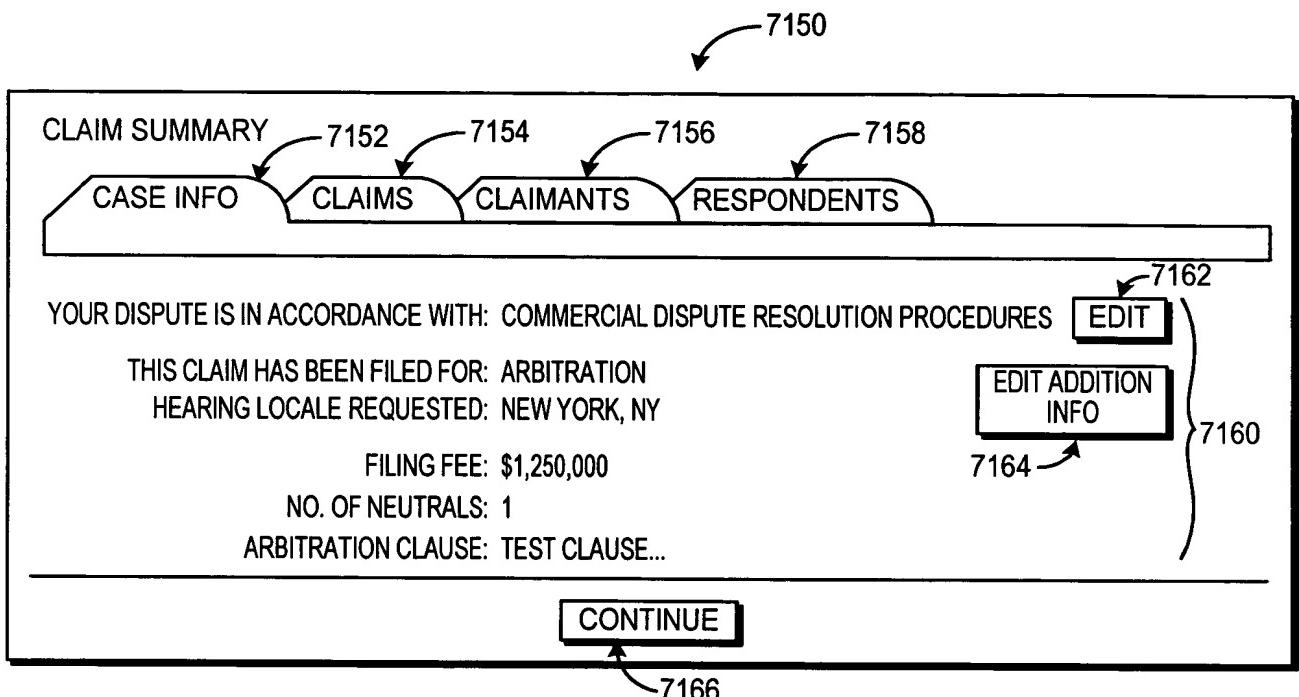


FIG. 71

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 77 of 216

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7250

CLAIM SUMMARY			
CASE INFO	CLAIMS	CLAIMANTS	RESPONDENTS
7154			
7254			
EDIT			
CLAIM AMOUNT: \$1,000,000.00 } 7252			
CLAIM DESCRIPTION: TEST DISPUTE... }			

FIG. 72

78/216

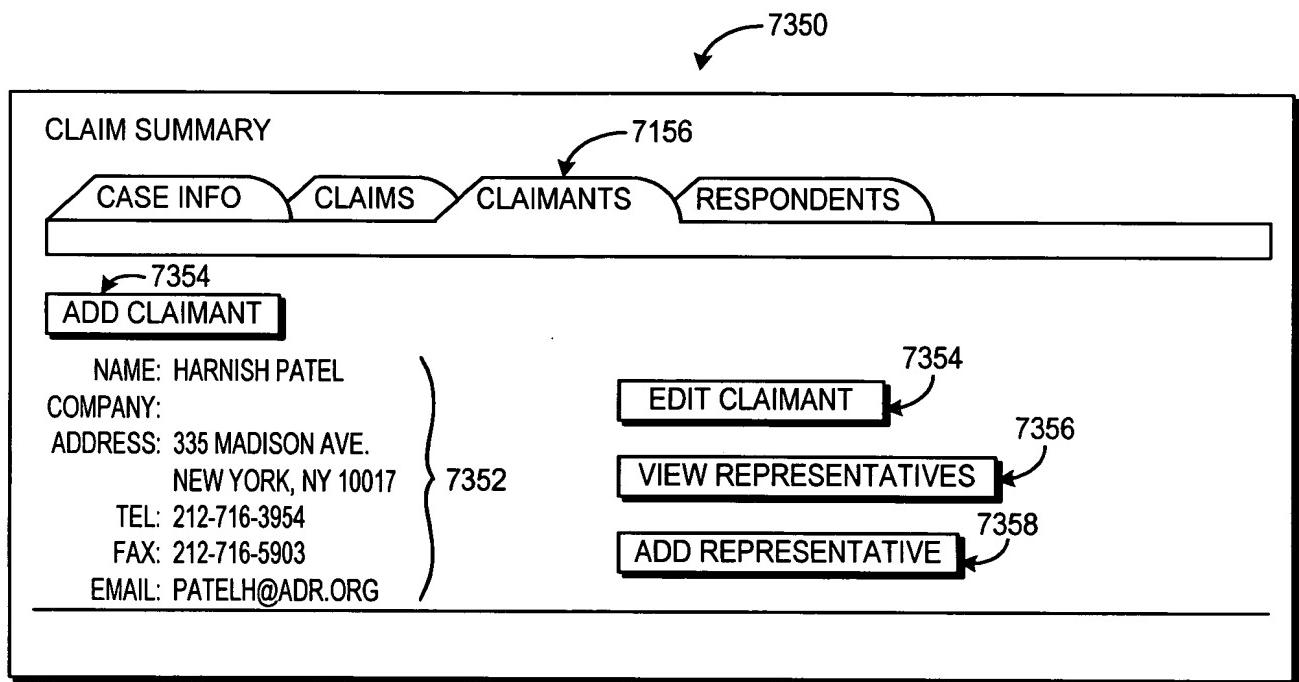


FIG. 73

79/216

7450

CLM SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

7156

7456

BACK

NAME: EHAB TALEB
COMPANY:
ADDRESS: 101 MAIN ST
FLUSHING, NY 11735
TEL: (212)716-3959
FAX:
EMAIL: TALEBE@ADR.ORG

7452

7454

EDIT REPRESENTATIVES

FIG. 74

80/216

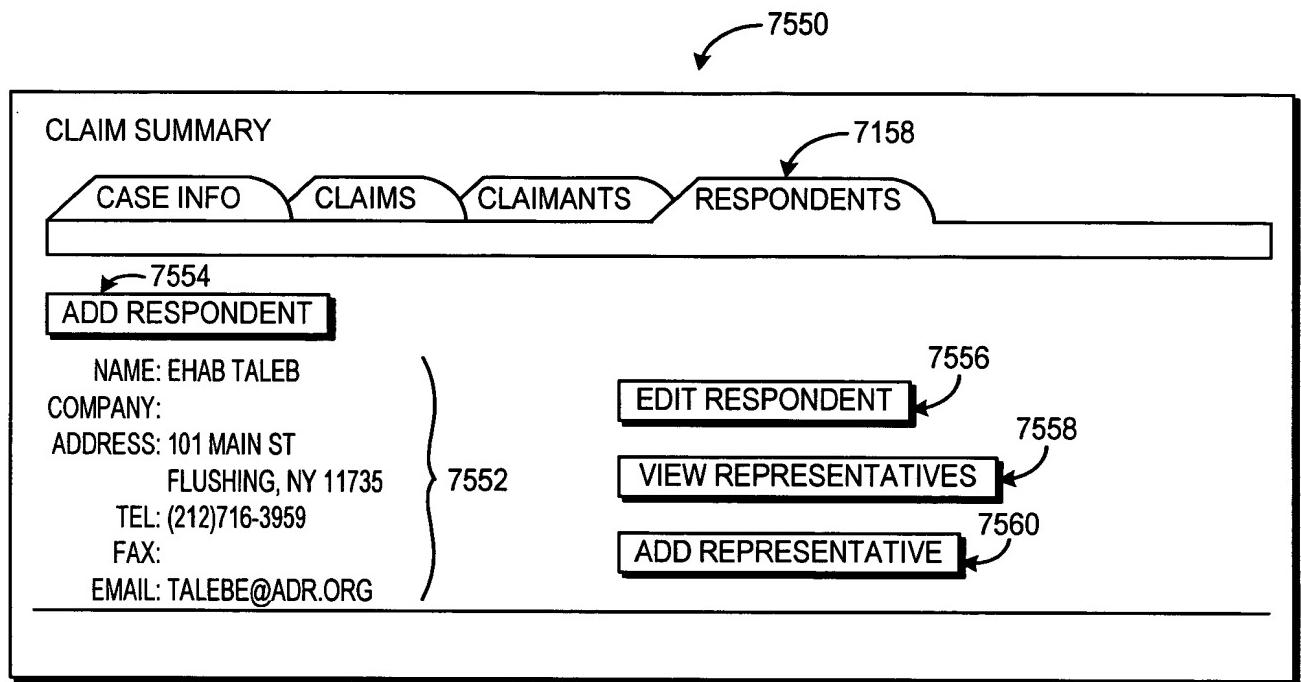


FIG. 75

81/216

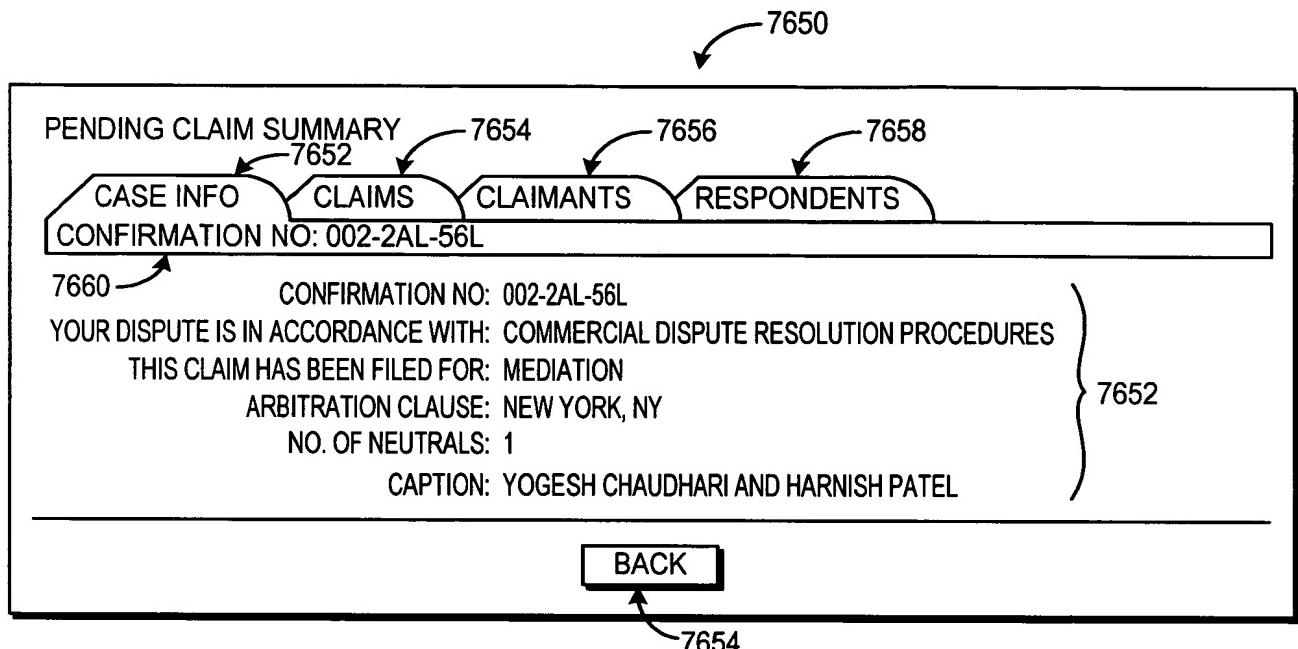


FIG. 76

Applicants : William K. Slate II et al. Docket No.: AAA-003
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 82 of 216

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7750

PENDING CLAIM SUMMARY 7654			
CASE INFO	CLAIMS	CLAIMANTS	RESPONDENTS
CONFIRMATION NO: 002-2AL-56L			
CLAIM AMOUNT: \$567,829.00			
CLAIM DESCRIPTION: CLAIM AND THE REMEDY SOUGHT... } 7752			

FIG. 77

83/216

PENDING CLAIM SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

NAME: YOGESH CHAUDHARI
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: 212-716-3949
FAX: 212-716-5903
EMAIL: CHAUDHARIY@ADR.ORG

7656

7850

7852

7854

VIEW REPRESENTATIVES

FIG. 78

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 84 of 216

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7950

PENDING CLAIM SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

7656

7954 BACK

NAME: EHAB TALEB
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: (212)716-3959
FAX: (212)716-5903
EMAIL: TALEBE@ADR.ORG

7952

FIG. 79

Applicants : William K. Slate II et al. Docket No.: AAA-003
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 85 of 216

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8050

PENDING CLAIM SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

7658

NAME: HARNISH PATEL
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017 } 8052
TEL: 212-716-3954
FAX: 212-716-5903
EMAIL: PATELH@ADR.ORG

8054

VIEW REPRESENTATIVES

FIG. 80

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8150

PENDING CLAIM SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

7658

8154

BACK

NAME: OGGY DOYTCHINOV
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: (212)716-3902
FAX: (212)716-5903
EMAIL: DOYTCHINOVO@ADR.ORG

8152

CASE INFO	CLAIMS	CLAIMANTS	RESPONDENTS
-----------	--------	-----------	-------------

FIG. 81

87/216

8250 ↗

FILED CASE SUMMARY	
CASE INFO ↗ CLAIMS ↗ CLAIMANTS ↗ RESPONDENTS ↗ MESSAGE BOARD ↗ HEARINGS ↗ DOCUMENTS	
CONFIRMATION NO.: 002-LCV-XRN	

8252 ↗

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE CASE MANAGER

CASE NO:	11-489-L-000050-01	TASK DESCRIPTION	DUE DATE	DATE COMPLETED
CASE MANAGER:	11 WEBUSER	CASE ASSIGNED	OCT 10, 2001	OCT 10, 2001
STATUS:	ACTIVE	CASE INITIATION	OCT 10, 2001	
HEARING LOCALE:	NEW YORK, NY	ARBITRATOR LIST SENT	OCT 11, 2001	OCT 11, 2001
NO. OF NEUTRALS:	1	HEARING NOTICE	OCT 11, 2001	OCT 11, 2001
CAPTION:	HARNISH PATEL AND OGGY DOYCHINOV AND EHAB TALEB			

8254 ↗

8256 ↗

8258 ↗

8259 ↗

8260 ↗

8262 ↗

8264 ↗

8252 ↗

8255 ↗

APPOINTED NEUTRAL(S):

NAME	TYPE	APPOINTED BY
WILLIAM P KENNEDY	ARBITRATOR	LIST

8258 ↗

BACK ↗

FIG. 82

88/216

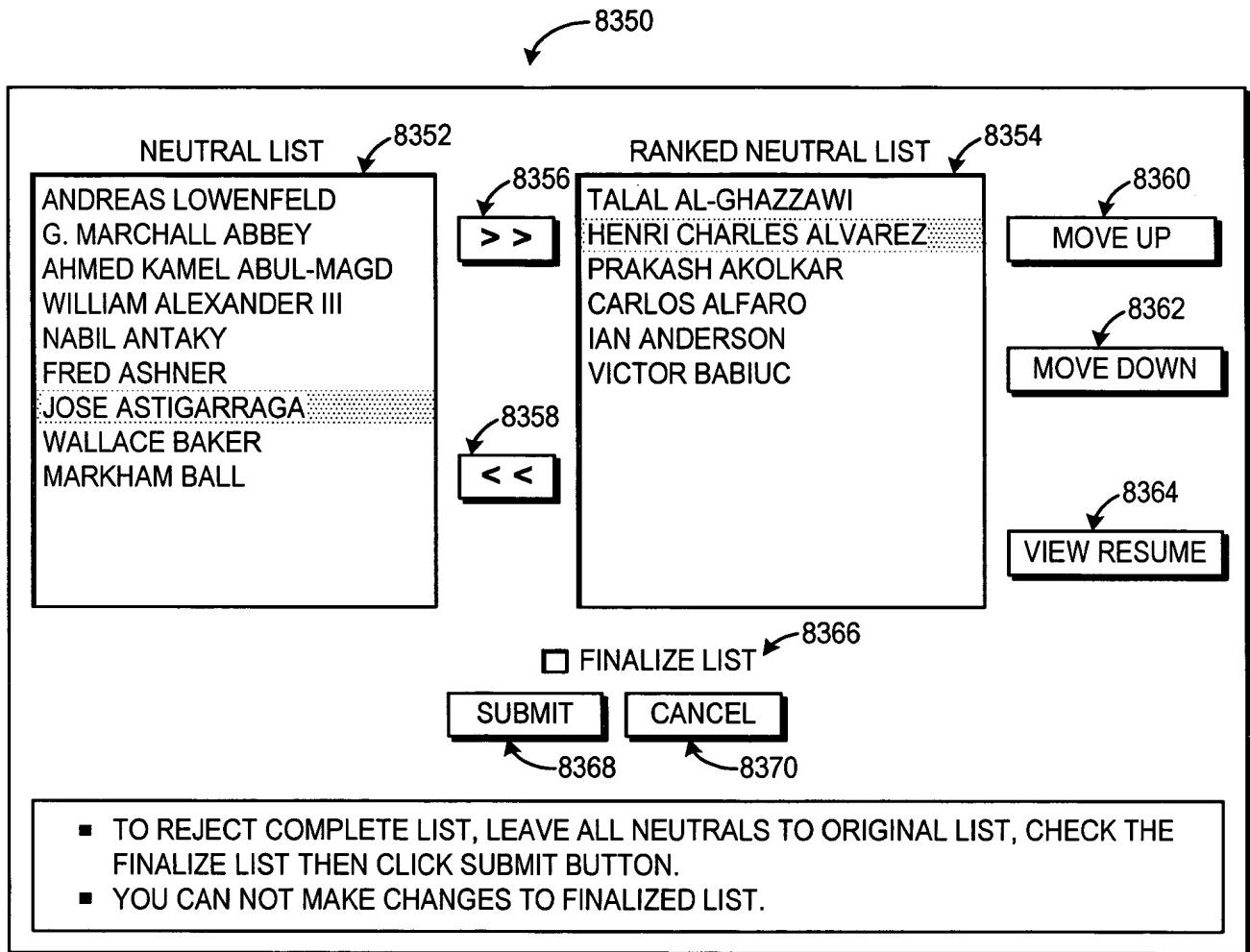


FIG. 83

89/216

8450

• PRINT RESUME • CLOSE WINDOW •

CONTACT AMERICAN ARBITRATION ASSOCIATION
3 PHILLIPS LANE
DOVER, MA 02030

COMMERCIAL PANEL
WILLIAM P. ALEXANDER III,
ESQ.

CURRENT EMPLOYER-TITLE LAW OFFICE OF WILLIAM P. ALEXANDER III - OWNER

PROFESSION ATTORNEY - BUSINESS, INTERNATIONAL, DISTRIBUTORSHIP, FOREIGN-OWNED U.S.
ENTERPRISES, FRANCHISING, CONSTRUCTION; SIGNIFICANT EXPERIENCE AS ARBITRATION COUNSEL AND
ARBITRATOR.

WORK HISTORY OWNER, LAW OFFICE OF WILLIAM P. ALEXANDER III, 1988-PRESENT, COUNSEL,
DEARBORN AND EWING, 1985-88; SPONSORED ATTORNEY, LAW OFFICES OF I.S. NAZER, AL KHOBAR, SAUDI
ARABIA, 1977-85; PROJECTS DIRECTOR, KING FAISAL SPECIALIST HOSPITAL AND RESEARCH CENTRE,
RIYADH, SAUDI ARABIA, 1975-77, STATE OF TENNESSEE JUDICIARY, 1975

EXPERIENCE OVER 20 YEARS IN PRIVATE LAW PRACTICE, SPECIALIZING IN INTERNATIONAL AND
CONSTRUCTION LAW. PRIMARILY REPRESENT COMPANIES IN DISTRIBUTORSHIPS; ACQUISITION OF U.S.
COMPANIES, PROPERTY AND ASSETS BY FOREIGN INTERESTS; TECHNOLOGY LICENSING; MULTINATIONAL
JOINT VENTURES; WORLDWIDE PRODUCT MANUFACTURING' FRANCHISING AND INTERNATIONAL TRADE.

FIG. 84

90/216

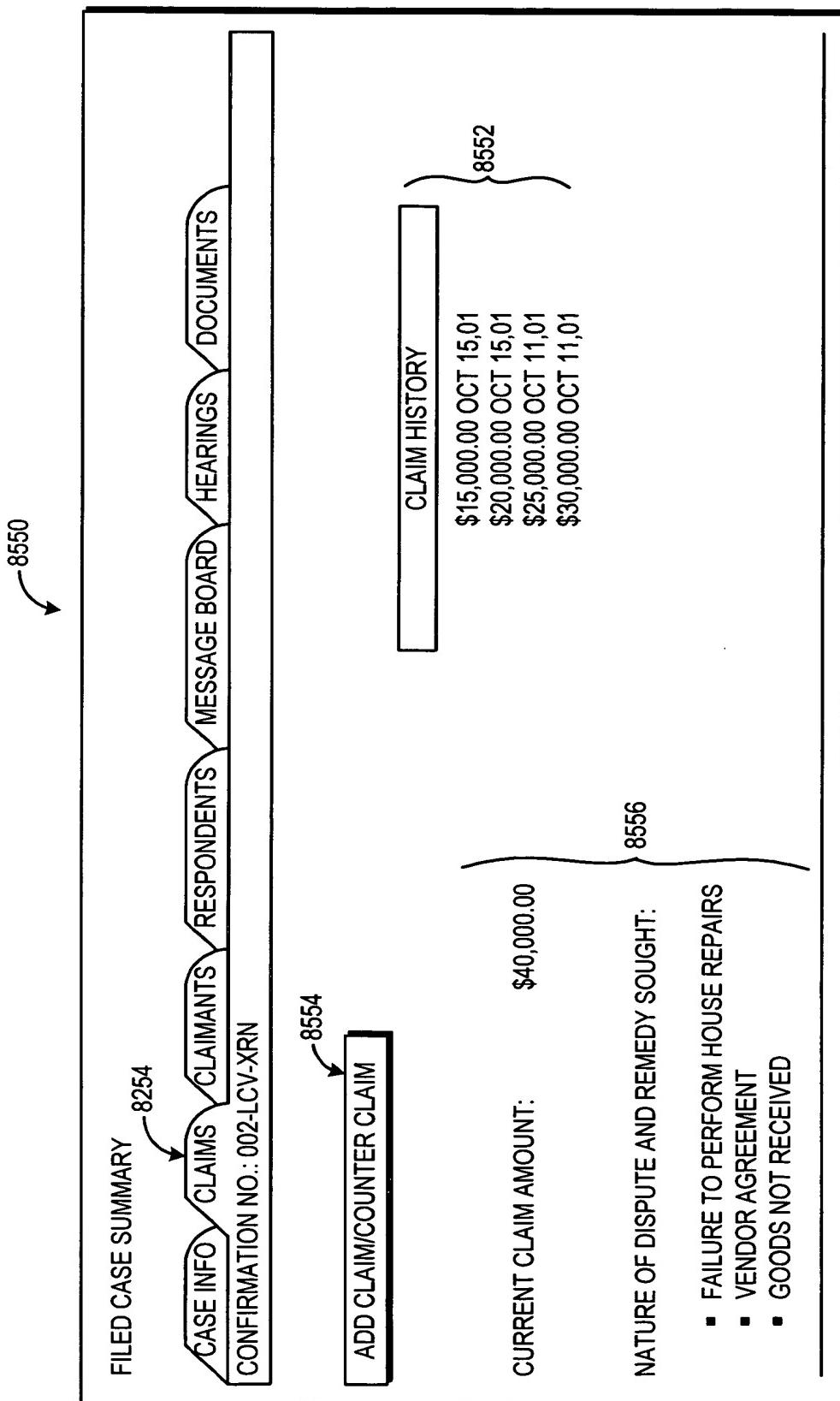


FIG. 85

91/216

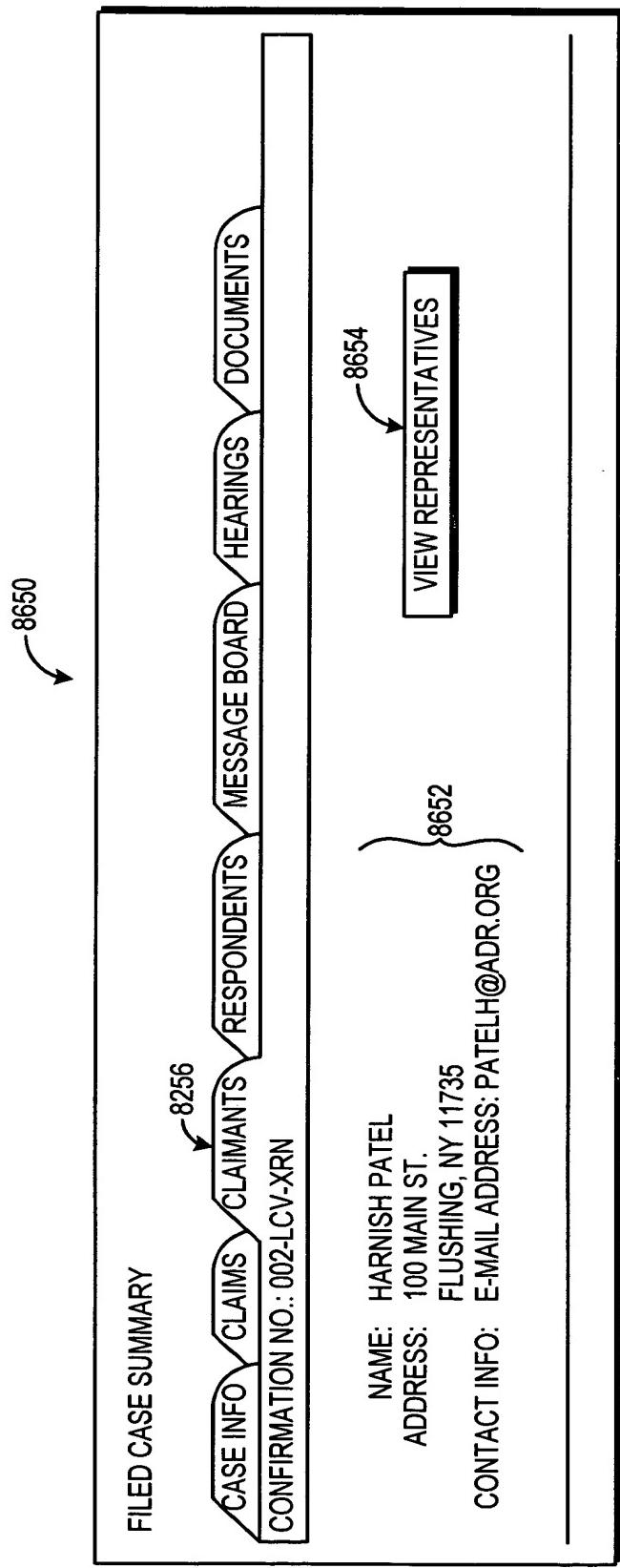


FIG. 86

92/216

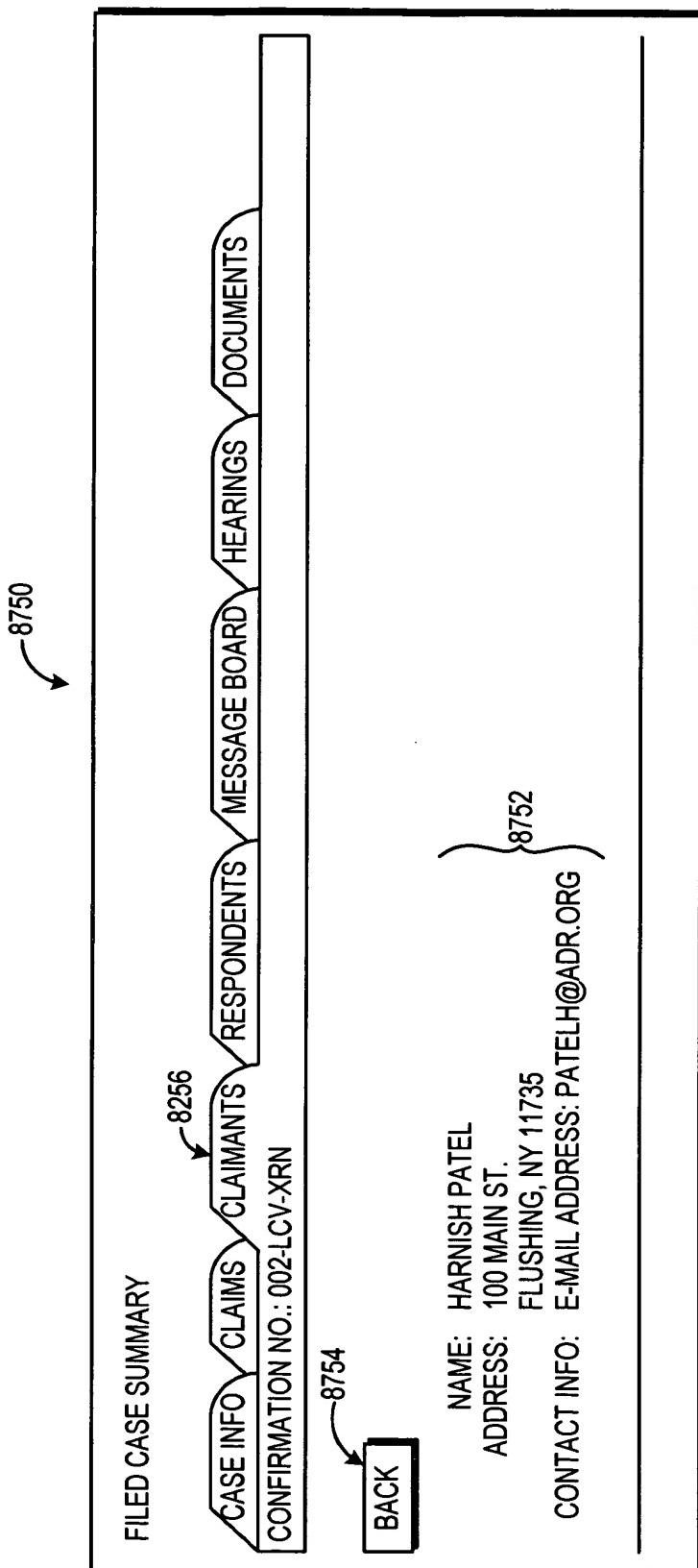


FIG. 87

93/216

FILED CASE SUMMARY

8258

CASE INFO CLAIMANTS RESPONDENTS MESSAGE BOARD HEARINGS DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

NAME: OGGY DOYCHINOV
COMPANY: AAA
ADDRESS: 335 MADISON AVE.
NEW YORK, NY 10017
CONTACT INFO: BUSINESS: 212-716-3954
E-MAIL ADDRESS: POYCHINOVO@ADR.ORG

8850

8854

VIEW REPRESENTATIVES

8855

8858

VIEW REPRESENTATIVES

NAME: EHAB TALEB
ADDRESS: 101 MAIN ST.
FLUSHING, NY 11735
CONTACT INFO: E-MAIL ADDRESS: TALEBE@ADR.ORG

8856

FIG. 88

94/216

8950 ↗

FILED CASE SUMMARY

8258 ↗

CASE INFO ↗ CLAIMANTS ↗ RESPONDENTS ↗ MESSAGE BOARD ↗ HEARINGS ↗ DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

8954 ↗

BACK

NAME: OGGY DOYCHINOV
COMPANY: AAA }
ADDRESS: 335 MADISON AVE.
NEW YORK, NY 10017 }
CONTACT INFO: BUSINESS: 212-716-3954
E-MAIL ADDRESS: POYCHINOVO@ADR.ORG } 8952

FIG. 89

95/216

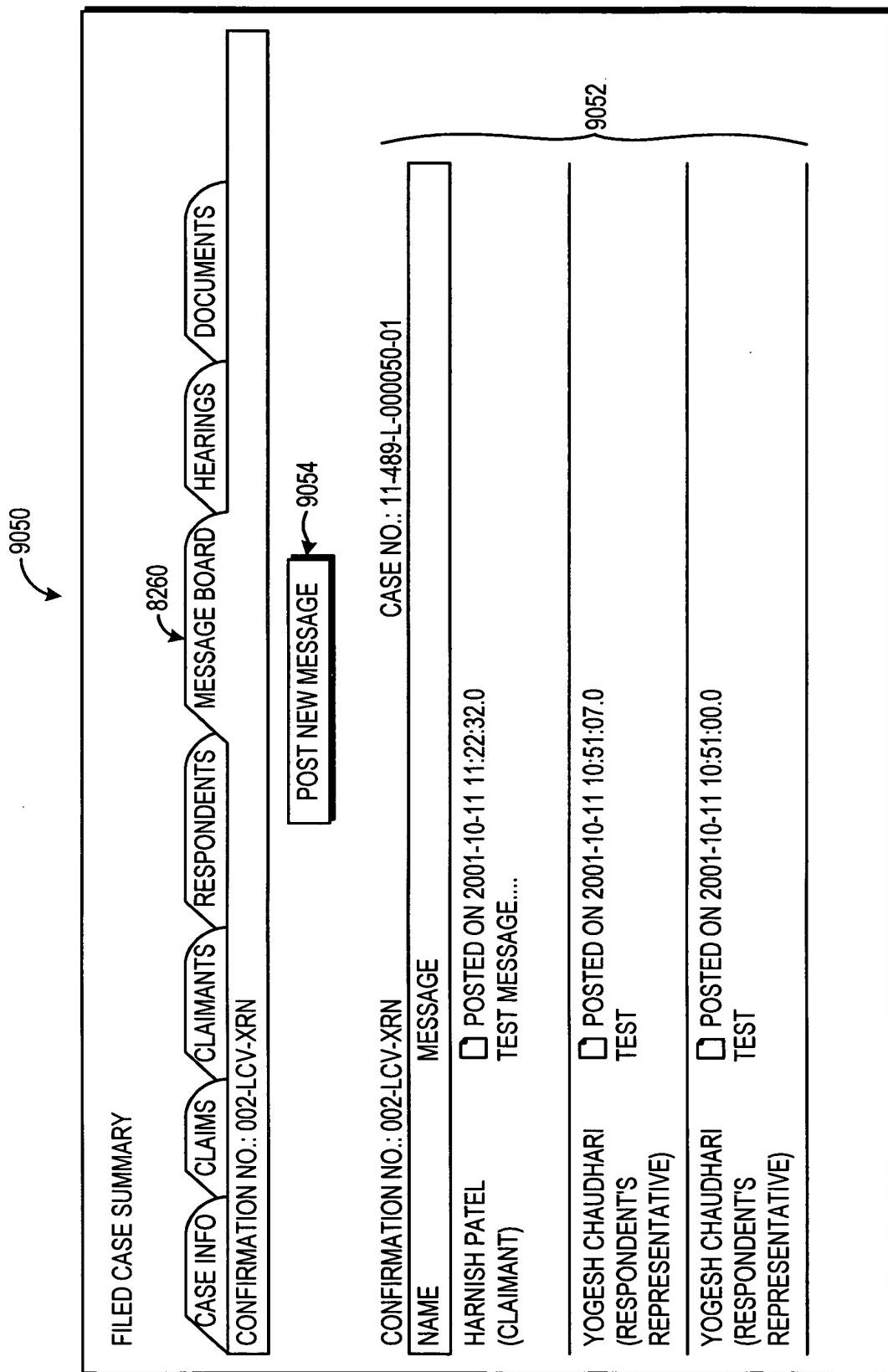


FIG. 90

96/216

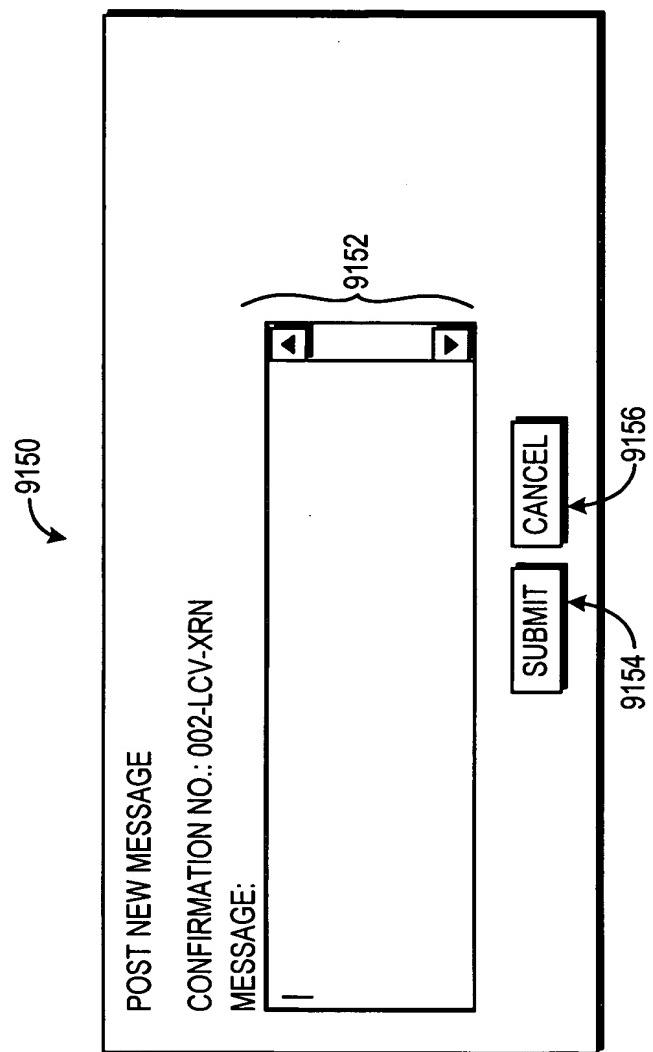


FIG. 91

97/216

9250

FILED CASE SUMMARY	
CASE INFO	CLAIMS
CLAIMANTS	RESPONDENTS
MESSAGE BOARD	HEARINGS
DOCUMENTS	
8262	
9260	
97/216	
SHOW ACTIVE SHOW ALL	
HEARING LIST SORTED BY DATE:	
<input type="checkbox"/> 9254	DATE: OCT 31, 2001 HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION 3 PHILLIPS LANE, DOVER MA 02030
<input type="checkbox"/>	DATE: OCT 30, 2001 HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION 3 PHILLIPS LANE, DOVER MA 02030
<input type="checkbox"/>	DATE: OCT 29, 2001 HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION 3 PHILLIPS LANE, DOVER MA 02030
PLEASE SELECT A REASON FOR POSTPONEMENT ▶	
REQUEST POSTPONEMENT	
9256	
9258	
9252	
PLEASE CHECK THE HEARING THAT YOU WOULD LIKE TO POSTPONE, SELECT REASON FOR POSTPONEMENT. A POSTPONEMENT REQUEST WILL BE SEND TO YOUR CASE MANGER.	

FIG. 92

98/216

9350 ↗

8264 ↗

FILED CASE SUMMARY

CASE INFO ↗ CLAIMANTS ↗ RESPONDENTS ↗ MESSAGE BOARD ↗ HEARINGS ↗ DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

UPLOAD ↗ 9354

TO VIEW/DOWNLOAD A DOCUMENT CLICK ON THE DOCUMENT NAME LING:

DOCUMENT NAME	SIZE	TYPE	UPLOADED ON	UPLOADED BY
CASECAPTION.DOC	26KB	MS WORD	10/16/2001 11:07AM	CLAIMANT
TEXT.TXT	1KB	TEXT	10/31/2001 10:59AM	CLAIMANT
HTML.DOC	161KB	MS WORD	10/12/2001 10:44AM	RESPONDENT REPRESENTATIVE

9352 }

FIG. 93

99/216

9450

UPLOAD DOCUMENT

PATH OF FILE TO UPLOAD: BROWSE...

DESCRIPTION:

THE MAXIMUM SIZE OF A FILE YOU CAN UPLOAD IS 15MB. IF YOU HAVE A FILE WITH GREATER SIZE, SPLIT IT INTO PARTS.

YOU CAN UPLOAD FILE OF ANY TYPE. HOWEVER, AAA PREFERENCES THE FOLLOWING FILE FORMATS:

- TEXT FILE(S)(TXT, WR)
- MICROSOFT WORD DOCUMENT(DOC)
- PORTABLE DOCUMENT FORMAT(PDF)
- HTML DOCUMENT(HTML, HTM)
- IMAGES(GIF, JPEG, JPG, BMP)

THE UPLOAD TIME MAY VARY DEPENDING ON YOUR CONNECTION SPEED.

9452

9454

9455

9456

9458

UPLOAD RESET CANCEL

FIG. 94

100/216

9550

FEE CALCULATOR

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES ▼ 9552

CLAIM AMOUNT*: 20000 9554

NO. OF ARBITRATORS REQUIRED: 1 ▼ 9556

FILING FEE: \$750.00 FEE DISCLAIMER

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

CALCULATE **CLOSE**

FIG. 95

101/216

9650

PAYMENT FORM

SELECT PAYMENT METHOD.

PAYMENT METHOD

CHECK CREDIT CARD

MAKING PAYMENT BY CHECK

PLEASE SELECT "CHECK" AND PRESS CONTINUE FOR MORE INFORMATION ABOUT WHERE YOU SHOULD MAIL YOUR CHECK.
ONCE PAYMENT IS RECEIVED, YOUR FILE WILL BE FORWARDED TO THE NORTHEAST CASE MANAGEMENT CENTER FOR ADMINISTRATION.

9652

MAKING PAYMENT BY CREDIT CARD

YOUR CREDIT CARD WILL BE CHARGED IMMEDIATELY AND YOUR FILE WILL BE FORWARDED TO THE NORTHEAST CASE MANAGEMENT CENTER FOR ADMINISTRATION.

CONTINUE

9654

FIG. 96

102/216

9750

ONLINE FILLING DEMAND FOR ARBITRATION/MEDIATION FORM

THIS CONCLUDES YOUR FILLING
THANK YOU FOR SUBMITTING YOUR CLAIM THE AAA
YOUR CLAIM CONFIRMATION 002-NV5-VFC

9752

PLEASE MAIL YOUR CHECK FOR \$750 ALONG WITH A VOPY OF THIS FORM AND THE CLAIM
CONFIRMATION NUMBER NOTED ON YOUR CHECK TO.

AMERICAN ARBITRATION ASSOCIATION
ATT: ANNIE LUONGO, CASE MANAGEMENT
335 MADISON AVE. 10TH FLOOR
NEW YORK, NY 10007

TO INSTITUTE PROCEEDINGS, PLEASE SEND A COPY OF THIS FORM AND THE ARBITRATION
AGREEMENT TO THE OPPOSING PARTY

PRINTABLE PAGE 

YOUR DISPUTE HAS BEEN FILED IN ACCORDANCE WITH: CONSTRUCTION INDUSTRY DISPUTE
RESOLUTION PROCEDURES

CLAIM

CLAIM AMOUNT: \$20,000.00

CLAIM DESCRIPTION: FAILURE TO PERFORM HOUSE REPAIR VENDOR AGREEMENT
GOODS NOT RECEIVED

ARBITRATION CLAUSE: FAILURE TO PERFORM HOUSE REPAIR VENDOR AGREEMENT
GOODS NOT RECEIVED

HEARING LOCATE REQUESTED: NEW YORK, NY

FILLING FEE: \$750.00

NO. OF NEUTRALS: 1

CLAIMANT NO: 1

NAME: JOHN SMITH
ADDRESS: 34 25 STREET NEW YORK, NY 10001
TEL: 778-898-4444
EMAIL: JOHN@EMAIL.COM

RESPONDENT NO: 1

NAME: TONY DOE
ADDRESS: 1233 45 STREET NEW YORK, NY 10005
TEL: 778-258-3698
EMAIL: TONY@EAMIL.COM

TO INSTITUTE PROCEEDINGS, PLEASE SEND A COPY OF THIS FORM AND THE ARBITRTION
AGREEMENT TO THE OPPOSING PARTY

PRINTABLE PAGE 

YOUR DEMAND FOR ARBITRATION HAS BEEN RECEIVED.

UPON RECEIPT OF PAYMENT, THIS DEMAND FOR ARBITRATION/MEDIATION WILL BE
SUCCESSFULLY FILLED.

NOW YOU CAN VEIW YOUR CLAIM/CASES, OR CONTINUE WITH NEW CLAIM OR SIGN OUT.

9754

9756

9758

FIG. 97

103/216

9850
↙

HELP

CREDIT CARD FORM

FOR YOUR CONVENIENCE WE LISTED ALL CREDIT THAT YOU USED BEFORE.
PLEASE SELECT ONE OR [ENTER NEW] ↙ 9852

- M/C, *****5100, EXPDATE 1/2006

MIKE SMITH
1212 BROADWAY 10TH,
NEW YORK, NY US 10001

- AMEX, *****0005, EXPDATE 1/2009

MIKE SMITH
1212 BROADWAY 10TH,
NEW YORK, NY US 10001

- VISA, *****1111, EXPDATE 5/2005

EHAB TALEB
34-35 ST APT 2G,
ASTORIA NY US 11025

9854

CONTINUE

↙ 9856

FIG. 98

104/216

9950

PAYMENT

ENTER NEW CREDIT CARD INFORMATION.
REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[].

CARD TYPE VISA MASTER CARD AMERICAN EXPRESS

CREDIT CARD NUMBER EXPIRATION DATE 01 2001 9952
(MM/YYYY)

CARDHOLDER'S NAME
(AS IT APPEARS ON THE CARD)

CONTINUE

RESET

9954

9956

9952

FIG. 99

105/216

9960

PAYMENT FORM

ENTER NEW CREDIT CARD INFORMATION.
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[].

ACCOUNT SETTINGS

*** PLEASE SUPPLY A VALID EXPIRATION DATE FOR YOUR CREDIT CARD.***

CARD TYPE VISA MASTER CARD AMERICAN EXPRESS

CREDIT CARD NUMBER EXPIRATION DATE
(MM/YYYY)

CARDHOLDER'S NAME
(AS IT APPEARS ON THE CARD)

FIG. 100

106/216

9970

HELP

BILLING ADDRESS

YOUR BILLING ADDRESS MUST MATCH THE ADDRESS WHERE YOUR CREDIT CARD STATEMENT IS SENT.
PLEASE ENTER A NEW BILLING ADDRESS BELOW OR SELECT ONE FROM [ADDRESS BOOK].

9974

ADDRESS

CITY STATE OR PROVINCE PLEASE CHOOSE A STATE OR PROVINCE

ZIP OR POSTAL CODE

BILLING PHONE

9972

9976 9978

FIG. 101

107/216

9980

HELP

BILLING ADDRESS

YOUR BILLING ADDRESS MUST MATCH THE ADDRESS WHERE YOUR CREDIT CARD STATEMENT IS SENT.

PLEASE CHOOSE A BILLING ADDRESS BELOW OR ENTER A NEW ONE → 9984

- 1212 BROADWAY 10TH, NEW YORK, NY US 10001
- 34-35 ST APT 2G, ASTORIA NY US 11025

}

9982

CONTINUE

RESET

FIG. 102

Applicants : William K. Slate II et al. Docket No.: AAA-003
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 108 of 216

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9990

REVIEW YOUR PAYMENT INFORMATION. PRESS THE "SUMBIT" BUTTON WHEN
THE INFORMATION IS CORRECT.

HELP

BILLING ADDRESS INFORMATION
1212 BROADWAY 10TH,
NEW YORK, NY US 10001
CHANGE BILLING ADDRESS

CREDIT CARD INFORMATION
FILING FEE = \$2750
JOHN SMITH AMEX,
*****1004, EXP DATE 1/2007
CHANGE CREDIT CARD

9992

SUBMIT

9994

(PLEASE BE PATIENT WHILE WE PROCESS YOUR INFORMATION...)

FIG. 103

Applicants : William K. Slate II et al. Docket No.: AAA-003
Application No. : 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 109 of 216

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9995

TRANSACTION FAILED

PLEASE SEE THE ERROR MESSAGE, CLICK ON THE BROWSER BACK BUTTON AND
MAKE THE APPROPRIATE CHANGES TO YOUR PAYMENT INFORMATION, PAY BY CHECK,
OR TRY AGAIN IN 1 MINUTE.

SSLM FAILED TO CONNECT TO HOST

FIG. 104

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Docket No.: AAA-003
Sheet 110 of 216

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✓1570

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9
CASE ID 1574 CLAUSE LOAD PRINT HELP

PRE-CASE 1576 PARTIES 1578 CLAIMS

TYPE/CLASS 115 Q
RULE ID AA235 COMMERCIAL RULES
RULE DATE 09/01/2000

PRE-CASE STATUS A ACTIVE
ADMIN REGION 11 BOSTON
ADMINISTRATOR WEBUSER11
LOCALE CITY DENVER
LOCALE STATE CO COLORADO
REVENUE REGION 11 BOSTON
REVENUE REGION CONSUMER CASE

PRE-CASE STATUS 09/25/2001
ADMIN REGION WEB 1572
ADMINISTRATOR ARBITRATION
LOCALE CITY
LOCALE STATE
REVENUE REGION 10/09/2001
REVENUE REGION 1

PROJECT 002 ON-LINE FILING

RECORD: 1/1 LIST OF VALUES

FIG. 105

111/216

1670

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9 CASE ID CLAUSE LOAD PRINT HELP

PRE-CASE PARTIES CLAIMS

PARTIES

NO	CATEGORY	CAPTION	PRO SE	SELF REP	FILE BY
1	CLAIMANT	07 BULDER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
2	RESPONDENT	05 OWNER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <input checked="" type="checkbox"/>

VIEW WEB CAPTION INSURANCE INFO...

PARTIES DETAILS

LAST NAME	MI	FIRST NAME	COMPANY	IND ID	ORG ID	ADDR ID
SMITH		JOHN	LEWIS GREENWALD CLIFTON &	68702	24864	53309

1672 → ADD PARTY DETAIL MODIFY PARTY DETAIL

REPRESENTATIVES

LAST NAME	MI	FIRST NAME	COMPANY	IND ID	ORG ID	ADDR ID
BAILEY	A	MICHAEL	M. A. BAILEY & ASSOCIATES, I	8436	6644	15373

1676 → ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/2

FIG. 106

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Docket No.: AAA-003

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NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9 CLAUSE LOAD PRINT HELP

CASE ID

PARTY DETAILS

PARTIES NO 1 CLAIM 2 RESP

PARTIES LAST NAME SMITH

REPRESENTATIVES LAST NAME BAILEY

LAST NAME SMITH MI JOHN COMPANY LEWIS GREENWALD CLIFTON & NIKOLAIDIS, PC ADDRESS 218 WEST 40TH STREET CITY NEW YORK STATE NY ZIP 10018 PHONE 456 - 256 - 2563 FAX EMAIL TALEBE@ADR.ORG

IND ID 68702
ORG ID 24864
ADDR ID 53309

CREATE NEW NAME & ADDRESS

LOOKUP NAME & ADDRESS CLEAR NAME & ADDRESS CLOSE ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/1

The screenshot shows the 'NORMANDY APPLICATION' software interface. At the top, there's a menu bar with FILE, EDIT, CASEMANAGER, ROSTER OF NEUTRALS, SALES DESK, NAME / ADDRESS, SCHEDULING SYSTEM, PRECASE, MAINTENANCE, OPERATIONS, WINDOWS, and HELP. Below the menu is a toolbar with various icons. The main window title is 'NORMANDY APPLICATION'. It displays 'PRE-CASE ID 381', 'CONFIRMATION# 022 DZ0 WE9', and 'CASE ID' fields. On the right, there are buttons for CLAUSE, LOAD, PRINT, and HELP. A sub-window titled 'PARTY DETAILS' is open, showing details for a party named 'SMITH, JOHN'. It includes fields for PARTY NO (1), DETAIL NO (1), STATUS (ACTIVE), and checkboxes for INCLUDE IN CAPTION, RECEIVE BILL, and RECEIVE CORRESPONDENCE. Below this, there's a section for company information: Lewis Greenwald Clifton & Nikolaidis, PC, located at 218 West 40th Street, New York, NY, 10018, with phone number 456-256-2563, fax number blank, and email TALEBE@ADR.ORG. There are also boxes for IND ID (68702), ORG ID (24864), and ADDR ID (53309). At the bottom of the sub-window are buttons for CREATE NEW NAME & ADDRESS, LOOKUP NAME & ADDRESS, CLEAR NAME & ADDRESS, and CLOSE, along with ADD REPRESENTATIVE and MODIFY REPRESENTATIVE buttons. The bottom of the main window shows a record indicator 'RECORD: 1/1'.

FIG. 107

113/216

1870

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID [381] CONFIRMATION# [022] [DZ0] [WE9]

CASE ID

CLAUSE LOAD PRINT HELP

REPRESENTATIVE DETAILS

PARTIES NO 1 CLAIM 2 RESP

PARTIES LAST NAME SMITH

REPRES LAST NAME BAILEY

PARTY NO [1] BAILEY, MICHAEL
DETAIL NO [1] RECEIVE CORRESPONDENCE
STATUS ACTIVE RECEIVE BILL

LAST NAME BAILEY MI A LAST NAME MICHAEL

COMPANY M. A. BAILEY & ASSOCIATES, INC
ADDRESS 1770 INDIA HOOK ROAD
CITY ROCK HILL STATE SC
ZIP 29732 0
PHONE 803 - 36 - 6-2278
FAX 803 - 32 - 4-7659
EMAIL

IND ID 8436
ORG ID 6644
ADDR ID 15373

CREATE NEW NAME & ADDRESS

LOOKUP NAME & ADDRESS CLEAR NAME & ADDRESS CLOSE

ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/1

1685

FIG. 108

114/216

✓1970

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9 CLAUSE LOAD PRINT HELP

CASE ID

PRE-CASE PARTIES CLAIMS

1578

CLAIM NO	CLAIM TYPE	AMOUNT TYPE	AMOUNT	FEE
1	CLAIM	SPECIFY AMOUNT	5455.00	500.00
2	CLAIM	SPECIFY AMOUNT	40000.00	750.00

1972 → ADD PARTY DETAIL MODIFY PARTY DETAIL 1974

NATURE OF DISPUTE

ISSUE NO	ISSUE TYPE	NEXT ISSUE
1	CN037	CONTRACTOR/OWNED DISPUTE RE INCENTIVE COMPENSATION

RECORD: 1/2

FIG. 109

115/216

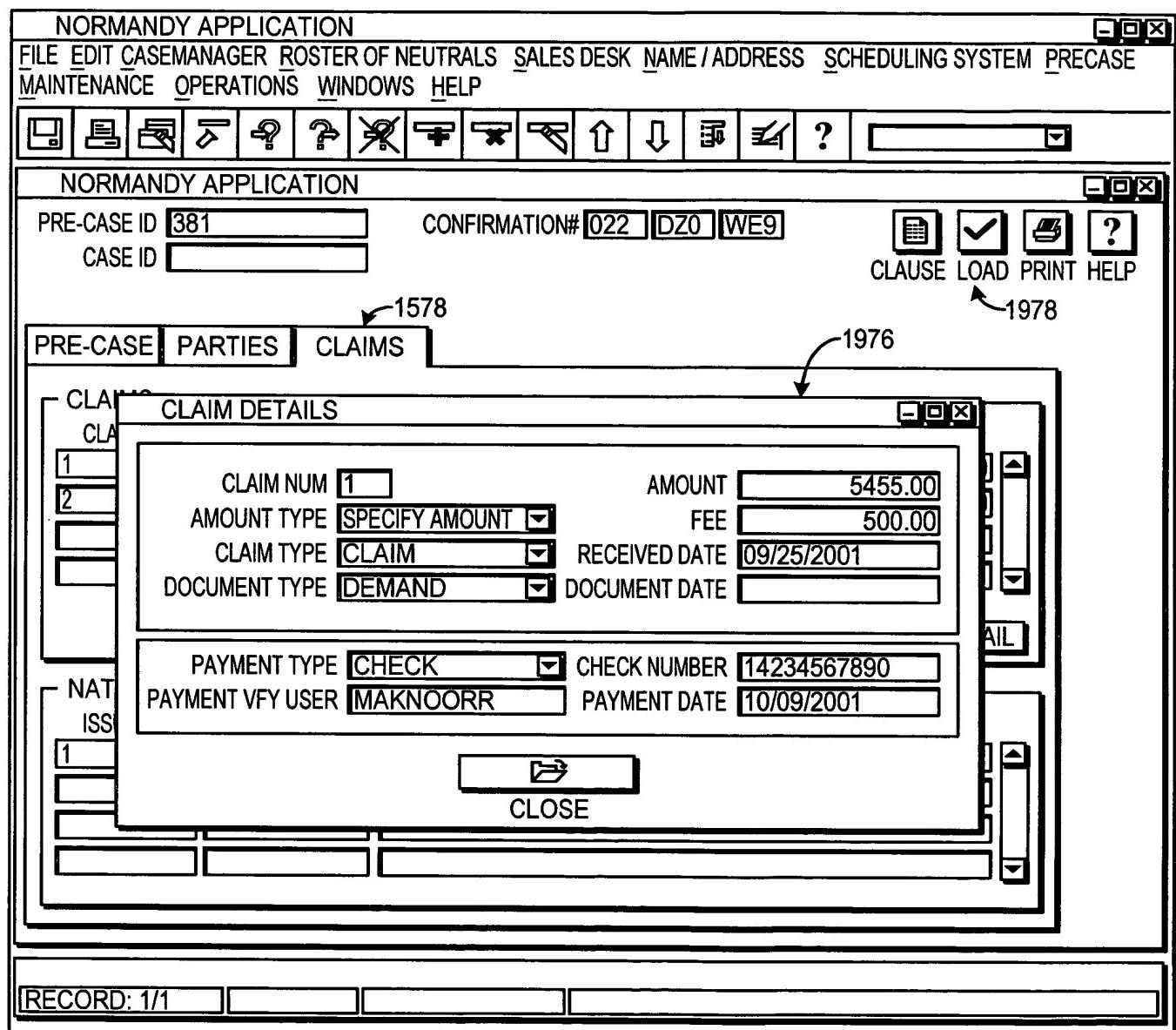


FIG. 110

Applicants : William K. Slate II et al.
Application No. : 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Docket No.: AAA-003
Sheet 116 of 216

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1570

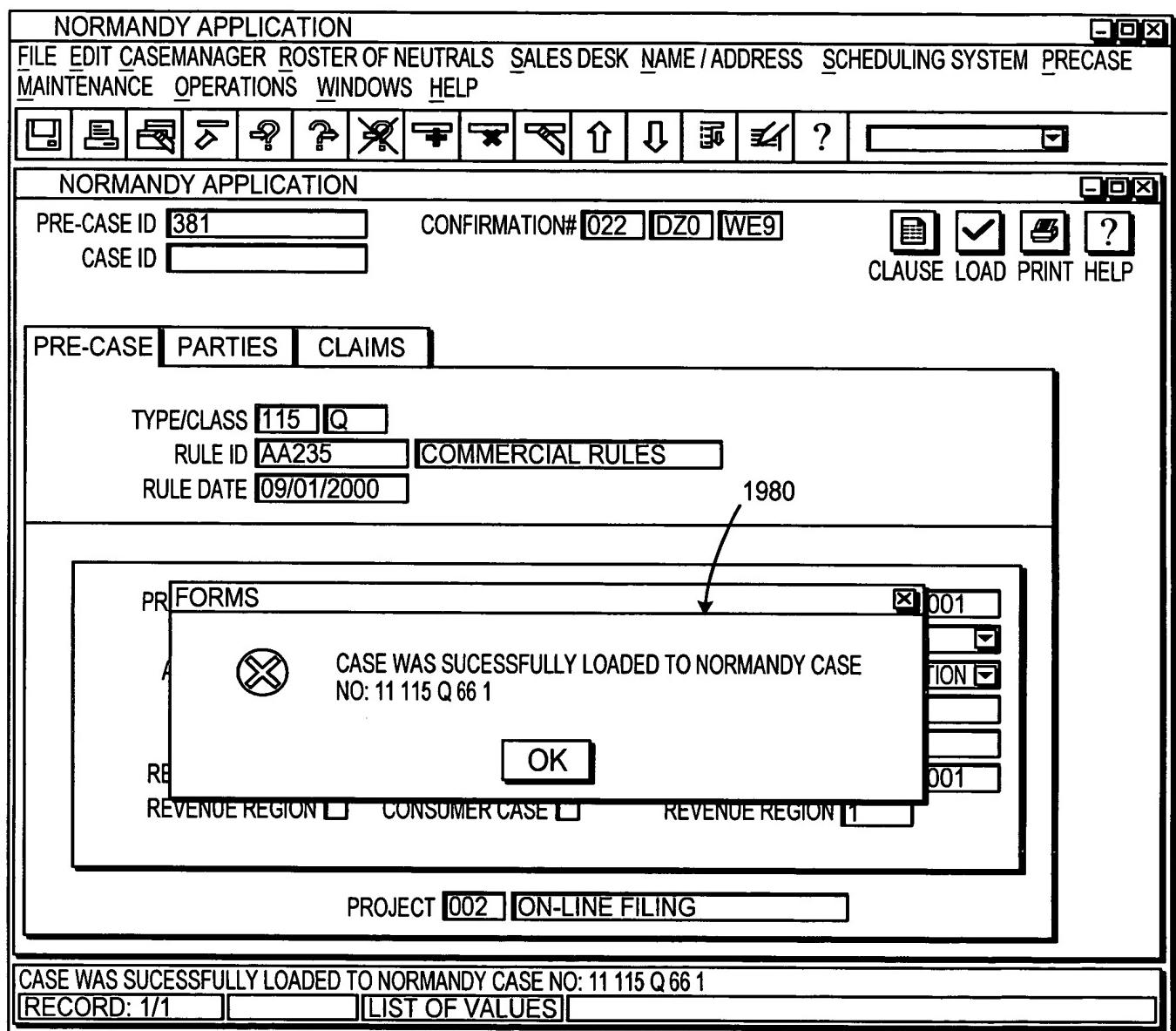


FIG. 111

117/216

3400

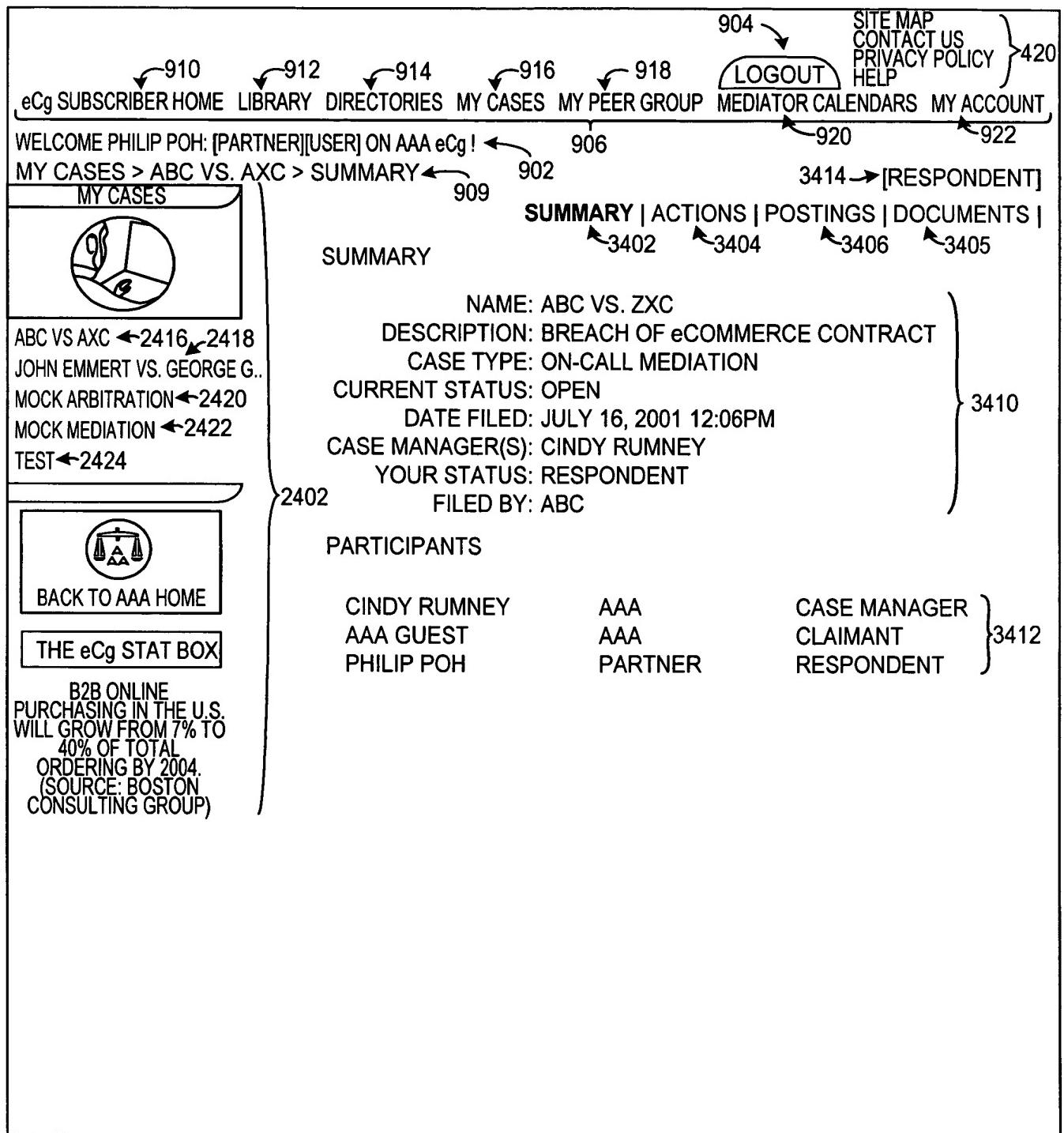


FIG. 112

118/216

3500

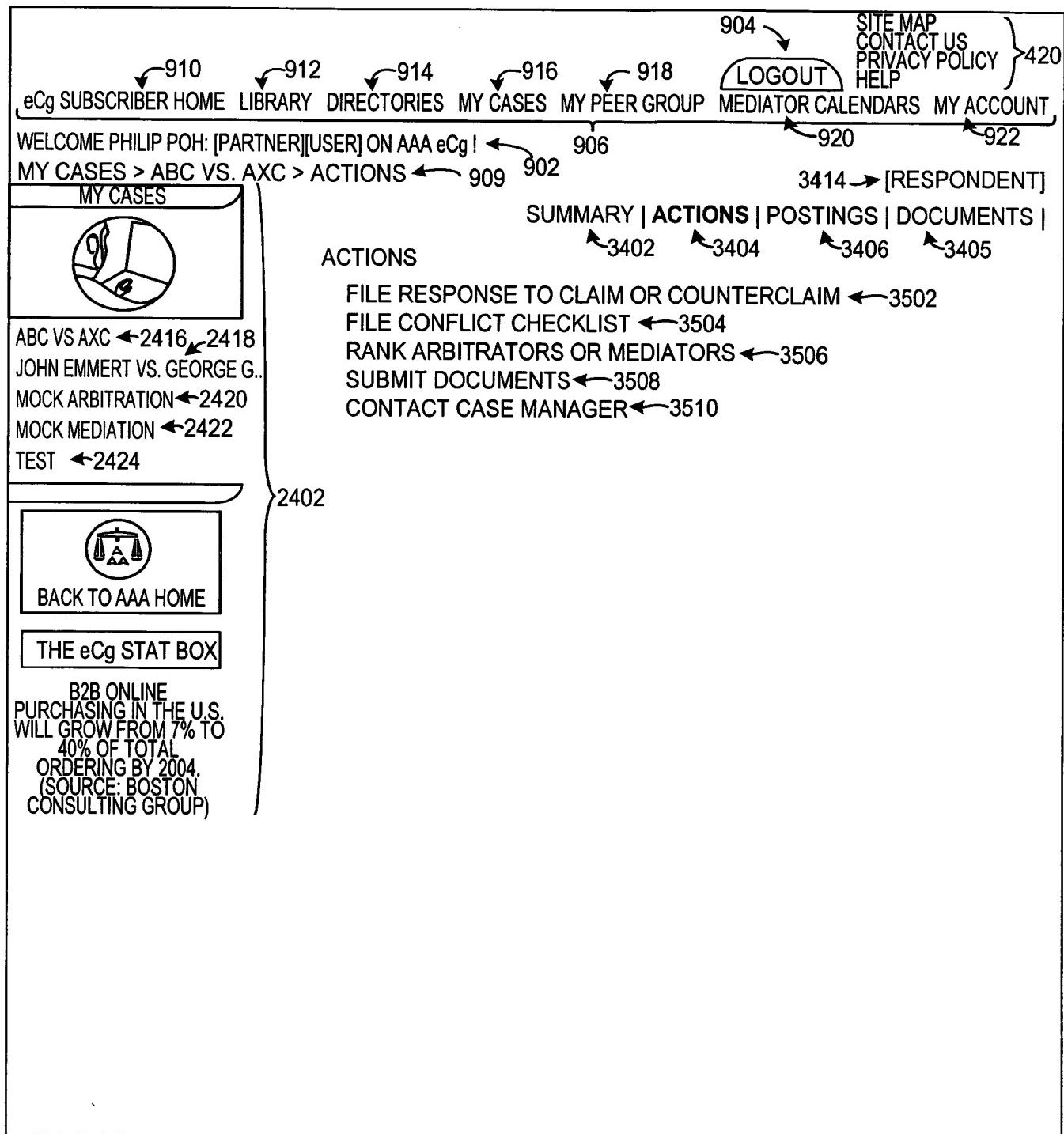


FIG. 113

119/216

3600

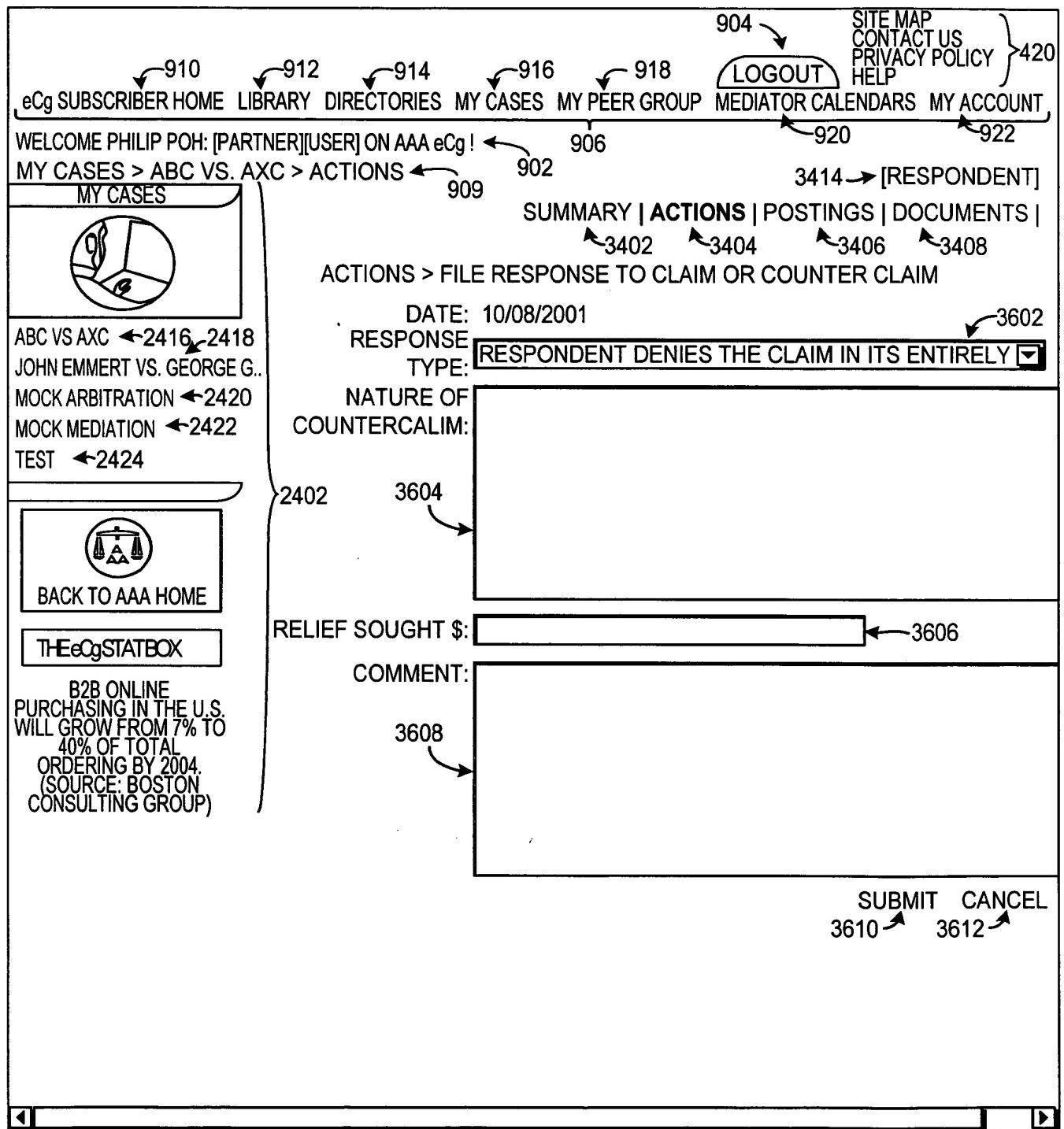


FIG. 114

120/216

3700

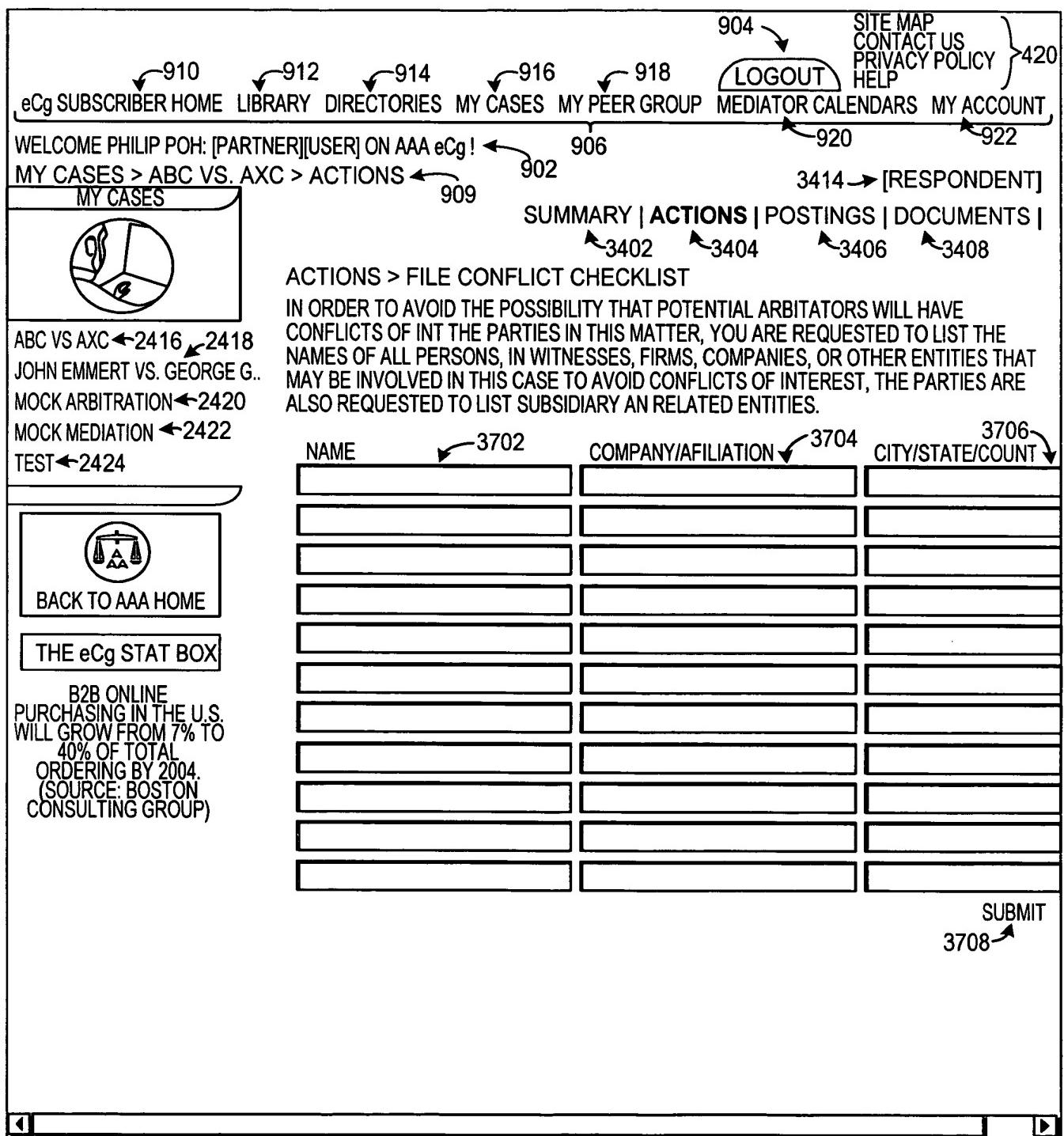


FIG. 115

121/216

3800

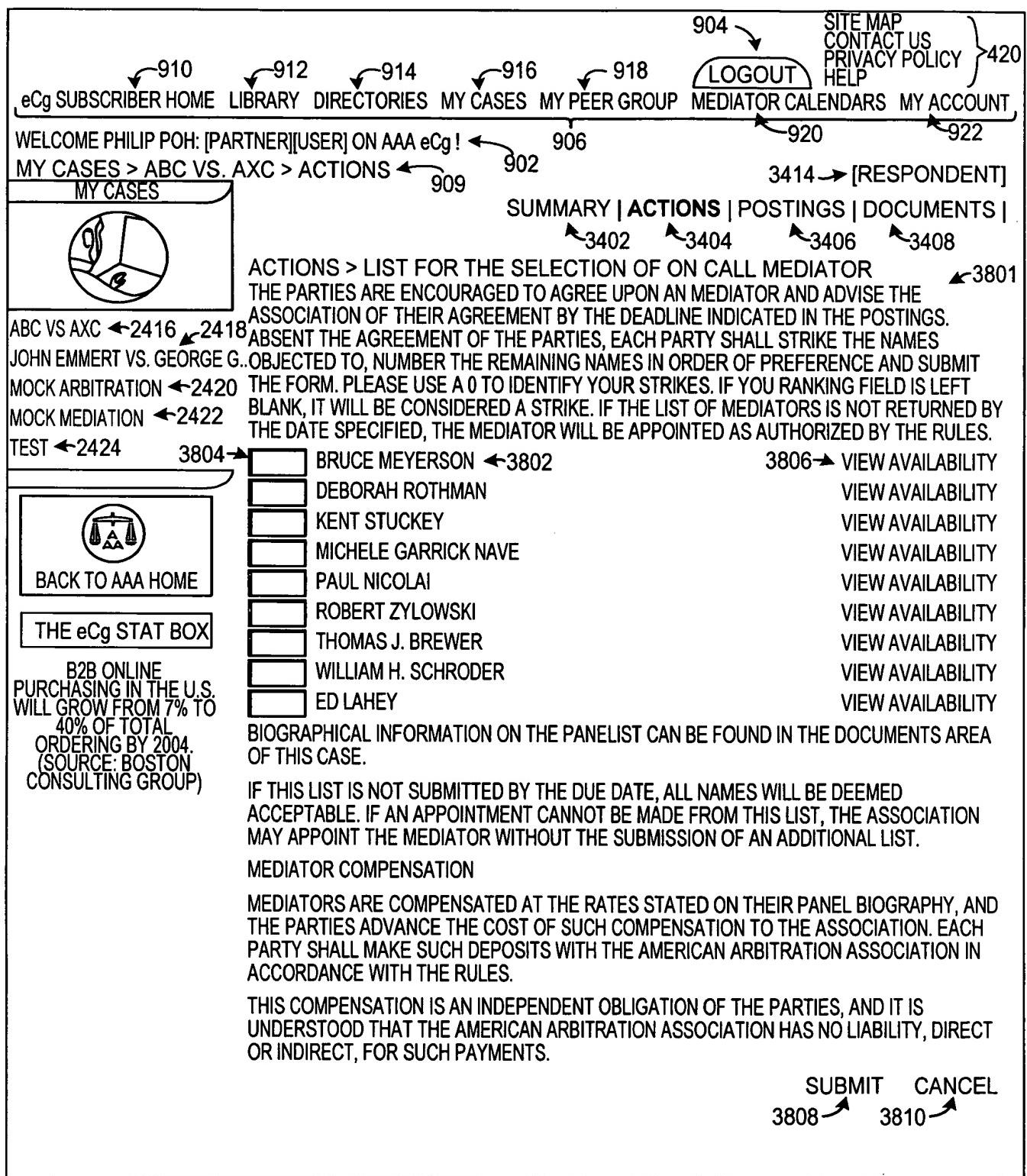


FIG. 116

122/216

3900

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > ABC VS. AXC > ACTIONS

[RESPONDENT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

MY CASES



ABC VS AXC

JOHN EMMERT VS. GEORGE G. OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT
MOCK ARBITRATION
MOCK MEDIATION
TEST

ACTIONS > LIST FOR THE SELECTION OF ON CALL MEDIATOR

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE

ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS.

ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES

THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF YOU RANKING FIELD IS LEFT
BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY
THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

<input type="checkbox"/> 0	BRUCE MEYERSON	VIEW AVAILABILITY
<input type="checkbox"/> 0	DEBORAH ROTHMAN	VIEW AVAILABILITY
<input type="checkbox"/> 1	KENT STUCKEY	VIEW AVAILABILITY
<input type="checkbox"/> 2	MICHELE GARRICK NAVÉ	VIEW AVAILABILITY
<input type="checkbox"/> 3	PAUL NICOLAI	VIEW AVAILABILITY
<input type="checkbox"/> 7	ROBERT ZYLOWSKI	VIEW AVAILABILITY
<input type="checkbox"/> 6	THOMAS J. BREWER	VIEW AVAILABILITY
<input type="checkbox"/> 5	WILLIAM H. SCHRODER	VIEW AVAILABILITY
<input type="checkbox"/> 4	ED LAHEY	VIEW AVAILABILITY

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA
OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED
ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION
MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

MEDIATOR COMPENSATION

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND
THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH
PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN
ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS
UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT
OR INDIRECT, FOR SUCH PAYMENTS.

SUBMIT CANCEL

FIG. 117

123/216

4000

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > ABC VS. ZXC > ACTIONS

[RESPONDENT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF ON CALL MEDIATOR
LIST FOR THE SELECTION OF ON CALL MEDIATOR SUBMITTED

4002

ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 118

124/216

4100

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > ABC VS. ZXC > ACTIONS [RESPONDENT]

MY CASES

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

ACTIONS > SUBMIT DOCUMENTS

LOCAL FILE: BROWSE... 4102 4104

DESCRIPTION:

ADD CANCEL
4106 4108


[BACK TO AAA HOME](#)

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

FIG. 119

125/216

4200

SITE MAP
CONTACT US
PRIVACY POLICY
HELP
LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > ABC VS. ZXC > ACTIONS

[RESPONDENT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |
ACTIONS > CONTACT CASE MANAGER

SUBJECT: 4202 4204

MESSAGE:

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

SEND CANCEL
4206 4208

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

◀ ▶

FIG. 120

126/216

4300

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > ABC VS. ZXC > POSTINGS

[RESPONDENT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

POSTINGS

4302

3406

4304

ANSWER

✉ CINDY RUMNEY

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR
CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF
8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTACT CASE MANAGER
UNDER THE ACTIONS TAB TO CONTRACT ME.

POSTED BY: CINDY RUMNEY ON 07/16/01

✉ PHIL POH ← 4306

✉ PHIL POH ← 4308



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 121

Applicants : William K. Slate II et al. Docket No.: AAA-003
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 127 of 216

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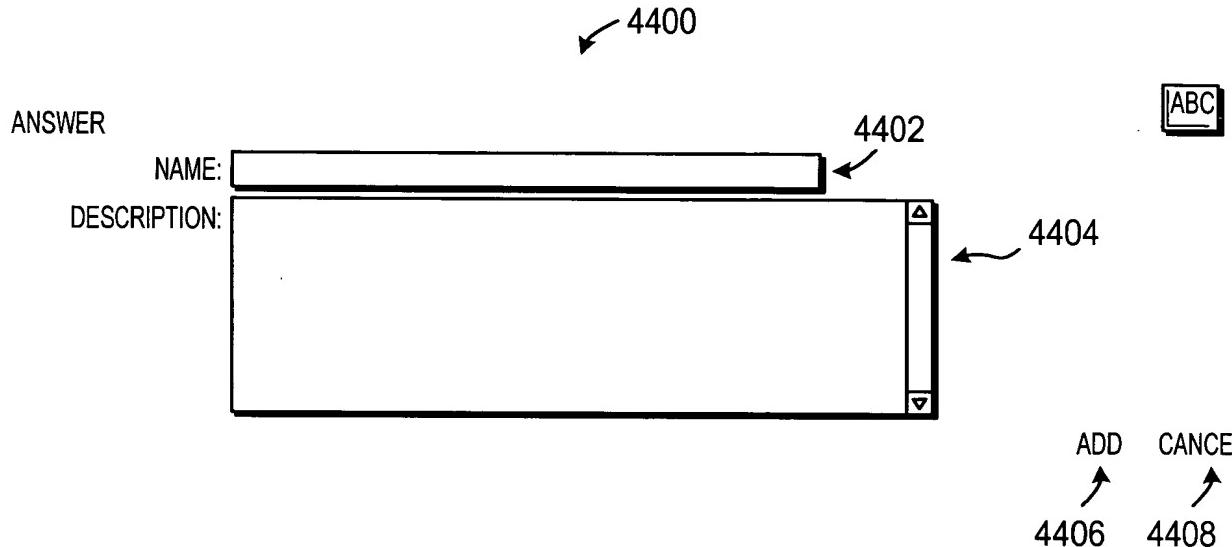


FIG. 122

128/216

4500

SITE MAP
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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > ABC VS. ZXC > DOCUMENTS

[RESPONDENT]

MY CASES



ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST



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THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
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DOCUMENTS

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

4502

4504 3408

VIEW

1KB

LIST FOR THE SELECTION OF ON CALL MEDIATOR

CASE ACTION: LIST FOR THE SELECTION OF ON CALL MEDIATOR

M-R POSTED BY: PHILIP POH ON 10/08/01

4506

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MEDIATOR BIOGRAPHIES.DOC

NO DESCRIPTION.

M-CR POSTED BY: CINDY RUMNEY ON 07/16/01

RECEIPT OF REQUEST FOR ON CALL MEDIATION.DOC

NO DESCRIPTION.

M-CR POSTED BY: CINDY RUMNEY ON 07/16/01

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CLAIM FORM

FILE CLAIM: INITIAL CLAIM FORM.

MNCR POSTED BY: CINDY RUMNEY ON 07/16/01

VIEW

1KB

FIG. 123

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FORM DISPLAY > LIST FOR THE SELECTION OF ON CALL MEDIATOR

POSTED BY: PHILIP POH [RESPONDENT] ON 10/08/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

BRUCE MEYERSON	0
DEBORAH ROTHMAN	0
KENT STUCKEY	1
MICHELE GARRICK NAVÉ	2
PAUL NICOLAI	3
ED LAHEY	4
WILLIAM H. SCHRODER	5
THOMAS J. BREWER	6
ROBERT ZYLLOWSKI	7

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

MEDIATOR COMPENSATION

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 124

130/216

PAUL PETER NICOLAI, ESQ.
SPRINGFIELD, MA

CURRENT EMPLOYER/TITLE NICOLAI LAW GROUP, P.C. - PRESIDENT
PROFESSION ATTORNEY
WORK HISTORY PRESIDENT, NICOLAI LAW GROUP, P.C., 1990-PRESENT; PRINCIPAL,
 NICOLAI LAW OFFICES, 1988-90; COMPANY COUNSEL/STAFF
 COUNSEL/ASSISTANT CLERK, FRIENDLY ICE CREAM CORPORATION, 1976-88.
EXPERIENCE LAWYER REPRESENTING PUBLIC AND PRIVATE COMPANIES AND DIVISIONS OF
 INTERNATIONAL COMPANIES. EXPERIENCE INCLUDES IN-HOUSE GENERAL COUNSEL
 OF A MULTISTATE RESTAURANT COMPANY WORKING WITH THE LEGAL DEPARTMENT
 OF A FORTUNE 300 FOOD MANUFACTURER. ACTIVELY WORKS IN ACQUISITIONS;
 COMPLEX CONTRACTS; INTELLECTUAL PROPERTY TRANSACTIONS, DEVELOPMENT,
 PROTECTION, AND DOCUMENTATION; TRADEMARK, COPYRIGHT, AND TRADE
 SECRETS; ENTITY STRUCTURING; SHAREHOLDER AND PARTNER RELATIONS AND
 DISPUTES; PRIVATE PLACEMENTS; VENTURE CAPITAL; COMMERCIAL REAL ESTATE;
 COMMERCIAL BORROWING; EMPLOYMENT; INTERNATIONAL CONTRACTING;
 INTERNET AND INFORMATION PROCESSING AND EXCHANGE; ARBITRATION;
 MEDIATION; CIVIL LITIGATION; ANTITRUST COMPLIANCE; GOVERNMENT
 CONTRACTING; MARINE SERVICES; SECURITIES; UNFAIR TRADE PRACTICES;
 MERGERS AND DIVESTITURES; CONSTRUCTION LAW; AND PROFESSIONAL SERVICES,
 INCLUDING LEGAL, ACCOUNTING, CREDIT AND CREDIT REPORTING, INSURANCE, AND
 MEDICAL. CLIENTS ENGAGED IN HEAVY MACHINERY; SOFTWARE AND HIGH
 TECHNOLOGY DEVELOPMENT INCLUDING MARINE, BROADCASTING, INTERNET,
 TELECOMMUNICATIONS, DATA WAREHOUSING, AND TAX ASSESSMENT AND
 COLLECTION; INTELLECTUAL PROPERTY BASED COMPANIES INCLUDING GAME
 DEVELOPERS, CREDIT REPORTING AND DATABASE COMPANIES, AND ENGINEERING
 CONSULTANTS; GENERAL CONTRACT CONSTRUCTION COMPANIES; AIRCRAFT
 MAINTENANCE ACCOUNTING FIRMS; MEDICAL PROFESSIONALS; FOOD
 MANUFACTURERS; RESTAURANTS; INSURANCE AGENCIES; PROPERTY
 MANAGEMENT; REAL ESTATE AND SECURITIES BROKERAGES; FINANCIAL ADVISORS;
 REAL ESTATE DEVELOPERS; FRANCHISORS; UTILITIES SERVICE COMPANIES; AND
 OTHERS.
ALTERNATIVE DISPUTE MEMBER OF AAA COMMERCIAL REGIONAL PANEL SINCE 1990.
RESOLUTION EXPERIENCE MEMBER OF MASSACHUSETTS BAR ASSOCIATION FEE ARBITRATION PANEL
 SINCE 1996. MEMBER OF HAMPTON COUNTY BAR ASSOCIATION
 ARBITRATOR PANEL SINCE 1997. LITIGATED CASES BEFORE ARBITRATION
 PANELS FROM NASD, AAA, AND PRIVATE PANELS OR ARBITRATORS.
 CONDUCTED HUNDREDS OF MEDIATIONS AND ARBITRATIONS AS A MEMBER OF

FIG. 125

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THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR AN ON CALL MEDIATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN 24 HOURS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. WE ENCOURAGE THE PARTIES TO AGREE TO A MEDIATOR AND ADVISE THE ASSOCIATION OF YOUR SELECTION WITHIN 24 HOURS OF THIS POSTING. IF THE PARTIES ARE UNABLE TO AGREE UPON A MEDIATOR, THE AAA SHALL APPOINT ONE.

WE DIRECT THE PARTIES' ATTENTION TO THE MEDIATOR CALENDARS MENU ITEM ON THE TOOLBAR. THE AVAILABILITY OF EACH MEDIATOR CAN BE REVIEWED TO ASSIST THE PARTIES IN SELECTING A MEDIATOR, AND SCHEDULING A MEDIATION SESSION BY CONFERENCE CALL.

PLEASE UTILIZE CONTACT CASE MANAGER FORM UNDER THE ACTIONS TAB TO COMMUNICATE REGARDING MEDIATOR SELECTION AND SCHEDULING. THE CASE MANAGER IS AVAILABLE TO ASSIST THE PARTIES THROUGHOUT THIS PROCESS.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN 24 HOURS. THE FORM CAN ALSO BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBL BY THE SUBMITTING PARTY, THE MEDIATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? [CLICK HERE TO REVIEW THESE PROCEDURES.](#)

YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: ON-CALL MEDIATION
FILING DATE: 07/16/01

CLAIMANT (FILING PARTY)

COMPANY: ABC
REPRESENTATIVE:
FIRM NAME: ABC
ADDRESS: 5 ABC ST.
CITY/STATE/ZIP/COUNTRY: NY NY 10019 USA
PHONE: 212-716-5800
FAX: 212-716-5910
E-MAIL: ABC@ABC.COM

RESPONDENT 1

COMPANY: ZXC
REPRESENTATIVE:
FIRM NAME: ZXC
ADDRESS: ZXC ST.
CITY/STATE/ZIP/COUNTRY: NY NY 10019 USA
PHONE: 2122321000
FAX: 2122321001
EMAIL: ZXC@ZXC.COM

OTHER

CONTRACT/TRANSACTION ID: 0000
NATURE OF DISPUTE: BREACH OF ECOMMERCE CONTRACT
RELIEF SOUGHT: DAMAGES IN THE AMOUNT OF \$2000

FIG. 127

133/216

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > JOHN EMMERT VS. GEORGE GEORGE > SUMMARY

[CLAIMANT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

MY CASES



ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST

SUMMARY

NAME: JOHN EMMERT VS. GEORGE GEORGE

DESCRIPTION: CONSULTANT DISPUTE ON QUALITY OF WORK

CASE TYPE: DOCUMENTS-ONLY ARBITRATION

CURRENT STATUS: OPEN

DATE FILED: JUNE 14, 2001 12:32PM

CASE MANAGER(S): CINDY RUMNEY

YOUR STATUS: CLAIMANT

FILED BY: JOHN EMMERT

PARTICIPANTS



BACK TO AAA HOME

CINDY RUMNEY

AAA

CASE MANAGER

PHILIP POH

PARTNER

CLAIMANT

AAA GUEST

AAA

RESPONDENT

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 128

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SITE MAP
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[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
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ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST

[ACTIONS](#)

FILE CONFLICT CHECKLIST
RANK ARBITRATORS OR MEDIATORS
SUBMIT DOCUMENTS
CONTACT CASE MANAGER



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B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

FIG. 129

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SITE MAP
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eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > JOHN EMMERT VS. GEORGE GEORGE > POSTINGS

[CLAIMANT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

POSTINGS

ANSWER
CINDY RUMNEY

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR
CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF
8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTACT CASE MANAGER
UNDER THE ACTIONS TAB TO CONTACT ME.

POSTED BY: CINDY RUMNEY ON 06/14/01

ANSWER
CINDY RUMNEY

THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE
RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM
UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL
BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL
SUBMIT THEIR PREFERENCES WITHIN SEVEN (7) DAYS OF THIS POSTING.

POSTED BY: CINDY RUMNEY ON 08/06/01

ANSWER
CINDY RUMNEY

IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL
SUBMIT THEIR INITIAL BRIEFS WITHIN SEVEN (7) DAYS OF THIS POSTING. SAID
BRIEFS MAY NOT EXCEED SIX THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS.

POSTED BY: CINDY RUMNEY ON 08/07/01



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 130

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SITE MAP
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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > JOHN EMMERT VS. GEORGE GEORGE > DOCUMENTS [CLAIMANT]

[MY CASES](#)



ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST

[DOCUMENTS](#)

 [LIST FOR THE SELECTION OF AN ARBITRATOR \(EXPEDITED\)](#) [VIEW](#)
CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)
M-C POSTED BY: JOHN EMMERT ON 08/10/01 1KB

 [LIST FOR THE SELECTION OF AN ARBITRATOR \(EXPEDITED\)](#) [VIEW](#)
CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)
M-C POSTED BY: PHILIP POH ON 08/06/01 1KB

 [ARBITRATOR BIOS - SAMPLE.DOC](#) [DOWNLOAD](#)
NO DESCRIPTION.
M-CR POSTED BY: CINDY RUMNEY ON 08/06/01 62KB

 [RECEIPT OF A DEMAND FOR ARBITRATION.DOC](#) [DOWNLOAD](#)
NO DESCRIPTION.
M-CR POSTED BY: CINDY RUMNEY ON 06/14/01 35KB

 [CLAIM FORM](#) [VIEW](#)
FILE CLAIM: INITIAL CLAIM FORM.
MNCR POSTED BY: CINDY RUMNEY ON 06/126/01 1KB

[BACK TO AAA HOME](#)

[THE eCg STAT BOX](#)

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 131

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FORM DISPLAY > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

POSTED BY: PHILIP POH [CLAIMANT] ON 08/06/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

MICHELE GARRICK NAVÉ, ESQ.

THOMAS J. BREWER, ESQ.

PAUL PETER NICOLA, ESQ.

EDWARD V. LAHEY, ESQ.

RICHARD K. JEYDEL, ESQ.

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

F/G. 132

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RICHARD K. JEYDEL, ESQ.
MICHELE GARRICK NAVÉ, ESQ.
THOMAS J. BREWER, ESQ.
EDWARD V. LAHEY, JR., ESQ.
PAUL PETER NICOLAI, ESQ.

RICHARD K. JEYDEL, ESQ.
NEW YORK, NY

CURRENT EMPLOYER/TITLE	KANEMATSU USA INC. - SENIOR VICE PRESIDENT, SECRETARY, GENERAL COUNSEL
PROFESSION	ATTOMEY
WORK HISTORY	SENIOR VICE PRESIDENT, SECRETARY AND GENERAL COUNSEL, KANEMATSU USA INC., 1991-PRESENT; VICE PRESIDENT/GENERAL COUNSEL/CORPORATE COUNSEL, KANEMATSU-GOSHŌ USA, INC., 1976-91; ASSOCIATE, McCARTER & ENGLISH, 1976-1979; CAPTAIN, JUDGE ADVOCATE GENERAL CORPS, U.S. ARMY, 1975-76.
eCOMMERCE EXPERIENCE	REPRESENTS THE U.S. SUBSIDIARY OF A MAJOR JAPANESE TRADING COMPANY WITH A FOCUS ON SEMICONDUCTOR, SOFTWARE AND OTHER HIGH-TECH PRODUCTS. AS A MEMBER OF THE AAA COMMERCIAL AND INTERNATIONAL ARBITRATOR AND MEDIATOR PANELS, HANDLED A SIGNIFICANT NUMBER OF CASES IN THESE AREAS, SOME OF WHICH INVOLVED ECOMMERCE ISSUES. EXPERIENCE WITH CLIENTS IN THEIR B2B FORAYS.
OTHER EXPERIENCE	PRACTICE FOCUSES ON CORPORATE, INTERNATIONAL, AND LITIGATION LAW. REPRESENTS A MAJOR JAPANESE TRADING COMPANY WITH BUSINESS IN NEARLY EVERY FIELD THROUGHOUT THE WORLD. WORK IS SPLIT BETWEEN DRAFTING AND NEGOTIATING CONTRACTS (DISTRIBUTION, JOINT VENTURES, INVESTMENT, AND CONSTRUCTION) AND LITIGATION/ARBITRATION/MEDIATION.
ALTERNATIVE DISPUTE	ATTENDED AAA MEDIATOR CONFERENCE, NEW ORLEANS, 3/01; AAA

FIG. 133

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THIS WILL ACKNOWLEDGE RECEIPT OF A DEMAND FOR ARBITRATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN SEVEN (7) DAYS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR DOCUMENTS ONLY ARBITRATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

RESPONDENT'S ATTENTION IS DIRECTED TO SECTION 4 OF THE PROCEDURES. IF RESPONDENT DOES NOT ANSWER WITHIN SEVEN (7) DAYS, WE WILL ASSUME THAT THE CLAIM IS DENIED. IF RESPONDENT WISHES TO ANSWER AND/OR COUNTERCLAIM, COMPLETE THE APPROPRIATE FORM UNDER THE ACTIONS TAB.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN SEVEN (7) DAYS. THE FORM CAN BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE ARBITRATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? [CLICK HERE TO REVIEW THESE PROCEDURES.](#)

YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION

FILING DATE: 06/12/01

CLAIMANT (FILING PARTY)

COMPANY: JOHN EMMERT
REPRESENTATIVE: WILLIAM K. SLATE II
FIRM NAME: AAA
ADDRESS: 335 MADISON AVE.
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 11530
PHONE: 212-716-3934
FAX: 212-716-5901
E-MAIL: EMMERTJ@ADR.ORG

RESPONDENT 1

COMPANY: GEORGE GEORGE
REPRESENTATIVE:
FIRM NAME: XXX
ADDRESS: 123 BOLL RD
CITY/STATE/ZIP/COUNTRY: NY, NY, 10012
PHONE: 212-484-4800
FAX: 212-484-4800
EMAIL: GEORGE@HOTMAIL.COM

OTHER

CONTRACT/TRANSACTION ID: 123-45-678
NATURE OF DISPUTE: CONSULTANT DISPUTE ON QUALITY OF WORK
RELIEF SOUGHT: 1000000

FIG. 135

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SITE MAP
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HELP

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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > MOCK ARBITRATION > SUMMARY

[CLAIMANT]

[SUMMARY](#) | [ACTIONS](#) | [POSTINGS](#) | [DOCUMENTS](#) |

MY CASES



SUMMARY

NAME: MOCK ARBITRATION

DESCRIPTION: PARTS DELIVERED DO NOT MEET SPECIFICATIONS
AS PROVIDED IN THE PURCHASE ORDER.

CASE TYPE: DOCUMENTS-ONLY ARBITRATION

CURRENT STATUS: OPEN

DATE FILED: JUNE 27, 2001 01:01PM

CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY

YOUR STATUS: CLAIMANT

FILED BY: MEYERSON MANUFACTURING

PARTICIPANTS



BACK TO AAA HOME

ROB ZYLOWSKI

CINDY RUMNEY

PHILIP POH

RAPIDAPP

AAA

PARTNER

CASE MANAGER

CASE MANAGER

CLAIMANT

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 136

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Docket No.: AAA-003

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SITE MAP
CONTACT US
PRIVACY POLICY
HELP

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eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > MOCK ARBITRATION > ACTIONS

[CLAIMANT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

ACTIONS

FILE CONFLICT CHECKLIST
RANK ARBITRATORS OR MEDIATORS
SUBMIT DOCUMENTS
CONTACT CASE MANAGER

ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 137

143/216

SITE MAP
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PRIVACY POLICY
HELP

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MY CASES > MOCK ARBITRATION > ACTIONS

[CLAIMANT]

MY CASES



ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST



BACK TO AAA HOME

THE eCg STAT BOX
B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

ED LAHEY, ESQ.

JONATHAN BAIN, ESQ.

PAUL NICOLAI, ESQ.

THOMAS J. BREWER, ESQ.

WILLIAM WELCH, ESQ.

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

SUBMIT CANCEL

FIG. 138

144/216

SITE MAP
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[CLAIMANT]

MY CASES



ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

- | | |
|---|------------------------|
| 0 | ED LAHEY, ESQ. |
| 1 | JONATHAN BAIN, ESQ. |
| 2 | PAUL NICOLAI, ESQ. |
| 3 | THOMAS J. BREWER, ESQ. |
| 0 | WILLIAM WELCH, ESQ. |

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B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

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ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

SUBMIT CANCEL

FIG. 139

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SITE MAP
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MY CASES > MOCK ARBITRATION > POSTINGS

[CLAIMANT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

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ABC VS. ZXC
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MOCK ARBITRATION
MOCK MEDIATION
TEST



BACK TO AAA HOME

THE eCg STAT BOX
B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

POSTINGS

CINDY RUMNEY

ANSWER

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR
CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF
8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER
UNDER THE ACTIONS TAB TO CONTRACT ME.

POSTED BY: CINDY RUMNEY ON 06/27/01

CINDY RUMNEY

ANSWER

THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE
RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM
UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL
BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL
SUBMIT THEIR PREFERENCES WITHIN ONE DAY OF THE POSTING.

POSTED BY: CINDY RUMNEY ON 06/29/01

BRUCE MEYERSON

CINDY RUMNEY

ANSWER

IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL
SUBMIT THEIR INITIAL BRIEFS WITHIN ONE DAY OF THIS POSTING. SAID BRIEFS MAY
NOT EXCEED SIX THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS. EACH PARTY
SHALL ALSO SUBMIT \$X,XXX.XX FOR ESTIMATED ARBITRATOR COMPENSATION
WITHIN ONE DAY OF THIS POSTING.

POSTED BY: CINDY RUMNEY ON 06/29/01

CINDY RUMNEY

ANSWER

IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL
SUBMIT THEIR INITIAL BRIEFS WITHIN ONE DAY OF THIS POSTING. SAID BRIEFS MAY
NOT EXCEED THREE THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS. THE REPLY
BRIEF AND EXHIBITS MAY NOT RAISE ANY EXHIBITS MAY NOT RAISE ANY NEW
ARGUMENTS AND/OR EVIDENCE.

POSTED BY: CINDY RUMNEY ON 73/03/01

FIG. 140

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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > MOCK ARBITRATION > POSTINGS

[CLAIMANT]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

POSTINGS > CINDY RUMNEY

CINDY RUMNEY

ANSWER
THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN ONE DAY OF THE POSTING.

POSTED BY: CINDY RUMNEY ON 06/29/01

BRUCE MEYERSON

ANY OF THE LISTED ARBITRATORS ARE ACCEPTABLE.
POSTED BY: BRUCE MEYERSON ON 07/01/01



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 141

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 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
 MY CASES > MOCK ARBITRATION > DOCUMENTS

[CLAIMANT]

MY CASES		SUMMARY ACTIONS POSTINGS DOCUMENTS
	DOCUMENTS	
ABC VS. ZXC	 LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED) CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED) M-C POSTED BY: PHILIP POH ON 08/07/01	VIEW 1KB
JOHN EMMERT VS. GEORGE G..	 AAA DOCUMENT.DOC HERE IS THE DOCUMENT I AM SENDING IN THIS ARBITRATION. BRUCE MEYERSON M-C POSTED BY: BRUCE MEYERSON ON 07/04/01	DOWNLOAD 26KB
MOCK ARBITRATION	 RESPONSE TO CLAIM OR COUNTERCLAIM CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM MNCR POSTED BY: MICHELE GARRICK NAVÉ ON 07/03/01	VIEW 1KB
MOCK MEDIATION	 RESPONSE TO CLAIM OR COUNTERCLAIM CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM MNCR POSTED BY: MICHELE GARRICK NAVÉ ON 07/03/01	VIEW 1KB
TEST	 RESPONSE TO CLAIM OR COUNTERCLAIM CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM MNCR POSTED BY: MICHELE GARRICK NAVÉ ON 07/03/01	VIEW 1KB
	 NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR MNCR POSTED BY: PAUL NICOLAI ON 07/03/01	VIEW 1KB
BACK TO AAA HOME	 LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED) CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED) M-C POSTED BY: BRUCE MEYERSON ON 07/02/01	VIEW 1KB
THE eCg STAT BOX	 RESPONSE TO CLAIM OR COUNTERCLAIM CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM MNCR POSTED BY: MICHELE GARRICK NAVÉ ON 06/30/01	VIEW 1KB
B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)	 RESPONSE TO CLAIM OR COUNTERCLAIM CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM MNCR POSTED BY: MICHELE GARRICK NAVÉ ON 06/30/01	VIEW 1KB
	 ARBITRATOR BIOGRAPHIES.DOC NO DESCRIPTION. M-CR POSTED BY: CINDY RUMNEY ON 06/29/01	DOWNLOAD 26KB
	 CONTACT CASE MANAGER CASE ACTION: CONTACT CASE MANAGER: CASE STATUS M-C- POSTED BY: BRUCE MEYERSON ON 06/27/01	VIEW 1KB
	 RECEIPT OF A DEMAND FOR ARBITRATOR.DOC NO DESCRIPTION. MNCR POSTED BY: CINDY RUMNEY ON 06/27/01	DOWNLOAD 35KB
	 CLAIM FORM FILE A CLAIM: INITIAL CLAIM FORM. MNCR POSTED BY: CINDY RUMNEY ON 06/27/01	VIEW 1KB

FIG. 142

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FORM DISPLAY > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

POSTED BY: PHILIP POH [CLAIMANT] ON 08/06/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

ED LAHEY, ESQ.	0
JONATHAN BAIN, ESQ.	0
PAUL NICOLA, ESQ.	1
THOMAS J. BREWER, ESQ.	2
WILLIAM WELCH, ESQ.	3

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 143

Applicants : William K. Slate II et al. Docket No.: AAA-003
Application No. : 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 149 of 216

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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001
RESPONSE TYPE: RESPONDENT HAS A COUNTERCLAIM
NATURE OF COUNTERCLAIM: FAILURE TO PAY BILLS IN THE AMOUNT OF \$1,000,000.00 WHICH ARE OVERDUE BY 180 DAYS.
RELIEF SOUGHT \$: \$1,000,000.00
COMMENT:

FIG. 144

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 150 of 216

Docket No.: AAA-003

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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001
RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY
NATURE OF COUNTERCLAIM:
RELIEF SOUGHT \$:
COMMENT:

FIG. 145

FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

- I HAVE NOTHING TO DISCLOSE.
- I HEREBY DISCLOSE THE FOLLOWING:

Applicants : William K. Slate II et al.
Application No. : 09/990,402
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Confirmation No.: 3669

Docket No.: AAA-003
Sheet 151 of 216

DATED: 07/03/01

PAUL NICOLAI, BEING DULY SWEORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE OF ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

CLOSE

FIG. 146

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MR. NICOLAI WILL BE THE ARBITRATOR FOR THE MOCK
ARBITRATION CASE

THE LIST CAN BE FOUND UNDER THE ACTIONS TAB - ON A FORMAL ALL BIOS WOULD BE PROVIDED TO THE PARTIES.

PAUL PETER NICOLAI, ESQ.
SPRINGFIELD, MA

CURRENT EMPLOYER/TITLE	NICOLAI LAW GROUP, P.C. - PRESIDENT
PROFESSION	ATTORNEY
WORK HISTORY	PRESIDENT, NICOLAI LAW GROUP, P.C., 1990-PRESENT; PRINCIPAL, NICOLAI LAW OFFICES, 1988-90; COMPANY COUNSEL/STAFF COUNSEL/ASSISTANT CLERK, FRIENDLY ICE CREAM CORPORATION, 1976-88.
EXPERIENCE	LAWYER REPRESENTING PUBLIC AND PRIVATE COMPANIES AND DIVISIONS OF INTERNATIONAL COMPANIES. EXPERIENCE INCLUDES IN-HOUSE GENERAL COUNSEL OF A MULTISTATE RESTAURANT COMPANY WORKING WITH THE LEGAL DEPARTMENT OF A FORTUNE 300 FOOD MANUFACTURER. ACTIVELY WORKS IN ACQUISITIONS; COMPLEX CONTRACTS; INTELLECTUAL PROPERTY TRANSACTIONS, DEVELOPMENT, PROTECTION, AND DOCUMENTATION; TRADEMARK, COPYRIGHT, AND TRADE SECRETS; ENTITY STRUCTURING; SHAREHOLDER AND PARTNER RELATIONS AND DISPUTES; PRIVATE PLACEMENTS; VENTURE CAPITAL; COMMERCIAL REAL ESTATE; COMMERCIAL BORROWING; EMPLOYMENT; INTERNATIONAL CONTRACTING; INTERNET AND INFORMATION PROCESSING AND EXCHANGE; ARBITRATION; MEDIATION; CIVIL LITIGATION; ANTITRUST COMPLIANCE; GOVERNMENT CONTRACTING; MARINE SERVICES; SECURITIES; UNFAIR TRADE PRACTICES; MERGERS AND DIVESTITURES; CONSTRUCTION LAW; AND PROFESSIONAL SERVICES, INCLUDING LEGAL, ACCOUNTING, CREDIT AND CREDIT REPORTING, INSURANCE, AND MEDICAL. CLIENTS ENGAGED IN HEAVY MACHINERY; SOFTWARE AND HIGH TECHNOLOGY DEVELOPMENT INCLUDING MARINE, BROADCASTING, INTERNET, TELECOMMUNICATIONS, DATA WAREHOUSING, AND TAX ASSESSMENT AND COLLECTION; INTELLECTUAL PROPERTY BASED COMPANIES INCLUDING GAME DEVELOPERS, CREDIT REPORTING AND DATABASE COMPANIES, AND ENGINEERING CONSULTANTS; GENERAL CONTRACT CONSTRUCTION COMPANIES; AIRCRAFT MAINTENANCE ACCOUNTING FIRMS; MEDICAL PROFESSIONALS; FOOD MANUFACTURERS, RESTAURANTS; INSURANCE AGENCIES; PROPERTY MANAGEMENT; REAL ESTATE AND SECURITIES BROKERAGES; FINANCIAL ADVISORS; REAL ESTATE DEVELOPERS; FRANCHISORS; UTILITIES SERVICE COMPANIES; AND OTHERS.

FIG. 147

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 153 of 216

Docket No.: AAA-003

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CLOSE

FORM DISPLAY > CONTACT CASE MANAGER

FROM: BRUCE MEYERSON <BMEYERSON@QWEST.NET>
DATE: 06/27/01
SUBJECT: CASE STATUS

THANK YOU MS. RUMNEY. ONCE THE RESPONDENT HAS FILED ITS ANSWER, PLEASE LET ME KNOW. WHEN MIGHT I EXPECT THE HEARING TO BE HELD. BRUCE
MEYERSON.

FIG. 148

154/216



THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR ARBITRATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN SEVEN (7) DAYS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR DOCUMENTS ONLY ARBITRATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

RESPONDENT'S ATTENTION IS DIRECTED TO SECTION 4 OF THE PROCEDURES. IF RESPONDENT DOES NOT ANSWER WITHIN SEVEN (7) DAYS, WE WILL ASSUME THAT THE CLAIM IS DENIED. IF RESPONDENT WISHES TO ANSWER AND/OR COUNTERCLAIM, COMPLETE THE APPROPRIATE FORM UNDER THE ACTIONS TAB.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN SEVEN (7) DAYS. THE FORM CAN BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE ARBITRATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?
[CLICK HERE TO REVIEW THESE PROCEDURES.](#)

YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION
*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION
FILING DATE: 06/27/01

CLAIMANT (FILING PARTY)

COMPANY: MEYERSON MANUFACTURING
REPRESENTATIVE: BRUCE E. MEYERSON, ESQ.
FIRM NAME: BRUCE E. MEYERSON, PLLC
ADDRESS: 5225 N. CENTRAL AVENUE, SUITE 235
CITY/STATE/ZIP/COUNTRY: PHOENIX, AZ 85012
PHONE: 602-277-4585
FAX: 602-248-2999
E-MAIL: BMAYERSON@QWEST.NET

RESPONDENT 1

COMPANY: MGN SUPPLIERS
REPRESENTATIVE: MICHELLE GARRICK-NAVE, ESQ.
FIRM NAME: ATTORNEY AT LAW
ADDRESS: 3374 RUMSON ROAD
CLEVELAND HEIGHTS, OH 44118

FIG. 150

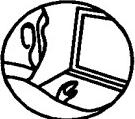
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[CASE MANAGER]

[MY CASES](#)



ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

[SUMMARY](#)

[EDIT](#)

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

NAME: MOCK MEDIATION
DESCRIPTION: FAILURE TO PAY FOR FIRST SHIPMENT OF GOODS,
SECOND DELIVERY SCHEDULED IN TWO WEEKS.
CASE TYPE: ON-CALL MEDIATION
CURRENT STATUS: OPEN
DATE FILED: JUNE 27, 2001 12:56PM
CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY PHILIP POH
YOUR STATUS: CASE MANAGER
FILED BY: MGN SUPPLIERS

[PARTICIPANTS](#)

[ADD | EDIT](#)



ROB ZYLOWSKI RAPIDAPP CASE MANAGER
CINDY RUMNEY AAA CASE MANAGER
PHILIP POH PARTNER CASE MANAGER

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[THE eCg STAT BOX](#)

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 151

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SITE MAP
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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > MOCK MEDIATION > ACTIONS

[CASE MANAGER]

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MY CASES



ACTIONS

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST



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THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 152

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SITE MAP
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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > MOCK MEDIATION > POSTINGS [CASE MANAGER]

MY CASES

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

POSTINGS

 CINDY RUMNEY ANSWER | EDIT DELETE
I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.
POSTED BY: CINDY RUMNEY ON 06/27/01

 CINDY RUMNEY ANSWER | EDIT DELETE
THE ASSOCIATION HAS APPOINTED PAUL NICOLAI TO SERVER AS THE MEDIATOR. PLEASE REVIEW THE MEDIATOR CALENDARS TO VIEW MR. NICOLAI'S AVAILABILITY AND ANSER THIS POSITING WITH YOUR PREFERENCE FOR SCHEDULING THE ON-CALL MEDIATION SESSION.
POSTED BY: CINDY RUMNEY ON 07/03/01

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

FIG. 153

159/216

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)
[LOGOUT](#)

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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

[MY CASES > MOCK MEDIATION > DOCUMENTS](#)

[\[CASE MANAGER\]](#)

MY CASES
SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |



DOCUMENTS

- [!\[\]\(18752e87d423ce12ac2eedcb1a44bfb2_img.jpg\) CONTACT CASE MANAGER](#) CASE ACTION: CONTACT CASE MANAGER: LOGIN SCREEN
MN- POSTED BY: PAUL NICOLAI ON 07/03/01 VIEW | EDIT | DELETE 1KB
- [!\[\]\(ff85ce821a432361186bde8b217dcb84_img.jpg\) CONTACT CASE MANAGER](#) CASE ACTION: CONTACT CASE MANAGER: MY CASES LIST
MN- POSTED BY: PAUL NICOLAI ON 07/03/01 VIEW | EDIT | DELETE 1KB
- [!\[\]\(d42dd1fdb6948f000563ff4c58fb5fee_img.jpg\) CONTACT CASE MANAGER](#) CASE ACTION: CONTACT CASE MANAGER: MOCK MEDIATION CLAIM FORM
MN- POSTED BY: PAUL NICOLAI ON 07/03/01 VIEW | EDIT | DELETE 1KB
- [!\[\]\(68fd4784dc5d730c2328f40a9d1a4fa4_img.jpg\) CONTACT CASE MANAGER](#) CASE ACTION: CONTACT CASE MANAGER: POSTINGS FUNCTION
MN- POSTED BY: PAUL NICOLAI ON 07/03/01 VIEW | EDIT | DELETE 1KB
- [!\[\]\(564c0db92d33c5b4d9aa8556f4ec5bf4_img.jpg\) NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR](#) CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR
MNCR POSTED BY: PAUL NICOLAI ON 07/03/01 VIEW | EDIT | DELETE 1KB
- [!\[\]\(0bf97f5627e008b541c815be1667cb55_img.jpg\) INVITATION TO MEDIATOR FOR APPOINTMENT.DOC](#) NO DESCRIPTION.
MN- POSTED BY: CINDY RUMNEY ON 07/03/01 VIEW | EDIT | DELETE 36KB
- [!\[\]\(553a72e6780c4c1395fa198e4989e60c_img.jpg\) RESPONSE TO CLAIM OR COUNTERCLAIM](#) CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM
MNCR POSTED BY: BRUCE MEYERSON ON 07/03/01 VIEW | EDIT | DELETE 1KB
- [!\[\]\(23f08be2715b38a6365ce24750c52170_img.jpg\) MEDIATOR BIOGRAPHIES.DOC](#) NO DESCRIPTION.
M-CR POSTED BY: CINDY RUMNEY ON 06/27/01 VIEW | EDIT | DELETE 26KB
- [!\[\]\(0855eae84f07c6e032a7e38a45c32a7d_img.jpg\) RECEIPT OF REQUEST FOR ON CALL MEDIATION.DOC](#) NO DESCRIPTION.
M-CR POSTED BY: CINDY RUMNEY ON 06/27/01 VIEW | EDIT | DELETE 37KB
- [!\[\]\(9dfa7ed523e9e5621db81b1add89689c_img.jpg\) CLAIM FORM](#) FILE A CLAIM: INITIAL CLAIM FORM.
MNCR POSTED BY: CINDY RUMNEY ON 06/27/01 VIEW | EDIT | DELETE 1KB



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

FIG. 154

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FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR

TO: PAUL NICOLA

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

- I HAVE NOTHING TO DISCLOSE.
- I HEREBY DISCLOSE THE FOLLOWING:

PAUL NICOLA, BEING DULY SWEORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY WORK TO SETTLE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR MEDIATION AGREEMENT, THE MODEL STANDARDS OF CONDUCT FOR MEDIATORS, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION.

DATED: 07/03/01

CLOSE

FIG. 155

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THE PARTIES TO THIS MATTER HAVE ASKED THAT WE CONTACT YOU TO DETERMINE YOUR AVAILABILITY TO SERVE AS MEDIATOR. THIS CASE HAS BEEN FILED IN ACCORDANCE WITH THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN BE FOUND IN THE LIBRARY.

THE PARTIES HAVE AGREED TO SCHEDULE A MEDIATION SESSION ON _____ AT _____ BY CONFERENCE CALL. THE MEDIATOR CALENDAR HAS BEEN MODIFIED TO REFLECT THIS SCHEDULING.

SHOULD YOU DESIRE PRE-MEDIATION POSITION PAPER, PLEASE OUTLINE YOUR REQUIREMENTS IN A POSTING TO THE PARTIES UNDER THE POSTINGS TAB.

PLEASE REVIEW THE FOLLOWING INFORMATION THAT MAY BE FOUND UNDER THE DOCUMENTS TAB: CLAIM FORM, RESPONSE TO CLAIM OR COUNTERCLAIM (IF ANY), AND ANY CONFLICT CHECKLISTS SUBMITTED BY THE PARTIES.

WE ASK THAT YOU COMPLETE AND SUBMIT THE NOTICE OF APPOINTMENT, INCLUDING ANY DISCLOSURES YOU MAY HAVE, WITHIN ONE DAY. THIS FORM CAN BE FOUND UNDER THE ACTIONS TAB.

SHOULD YOU DECLINE APPOINTMENT, PLEASE RESPOND THROUGH THE CONTACT CASE MANAGER FORM THAT CAN ALSO BE FOUND UNDER THE ACTIONS TAB.

SINCERELY,
CASE MANAGER

Applicants : William K. Slate II et al.
Application No. : 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 162 of 216

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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001
RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY
NATURE OF COUNTERCLAIM: NO COUNTER CLAIM
RELIEF SOUGHT \$:
COMMENT: PLEASE NOTIFY ME WHEN A MEDIATOR IS APPOINTED. WILL I GET LIST TO CHOOSE FROM?

FIG. 157

163/216



THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR AN ON CALL MEDIATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN 24 HOURS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. WE ENCOURAGE THE PARTIES TO AGREE TO A MEDIATOR AND ADVISE THE ASSOCIATION OF YOUR SELECTION WITHIN 24 HOURS OF THIS POSTING. IF THE PARTIES ARE UNABLE TO AGREE UPON A MEDIATOR, THE AAA SHALL APPOINT ONE.

WE DIRECT THE PARTIES' ATTENTION TO THE MEDIATOR CALENDARS MENU ITEM ON THE TOOLBAR. THE AVAILABILITY OF EACH MEDIATOR CAN BE REVIEWED TO ASSIST THE PARTIES IN SELECTING A MEDIATOR, AND SCHEDULING A MEDIATION SESSION BY CONFERENCE CALL.

PLEASE UTILIZE CONTACT CASE MANAGER FORM UNDER THE ACTIONS TAB TO COMMUNICATE REGARDING MEDIATOR SELECTION AND SCHEDULING. THE CASE MANAGER IS AVAILABLE TO ASSIST THE PARTIES THROUGHOUT THIS PROCESS.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN 24 HOURS. THE FORM CAN ALSO BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE MEDIATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA
- DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? [CLICK HERE TO REVIEW THESE PROCEDURES.](#)

- YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

- IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: ON-CALL MEDIATION
FILING DATE: 06/27/01

CLAIMANT (FILING PARTY)

COMPANY: MGN SUPPLIERS
REPRESENTATIVE: MICHELLE GARRICK-NAVE
FIRM NAME: ATTORNEY AT LAW
ADDRESS: 3374 RUMSON ROAD
CITY/STATE/ZIP/COUNTRY: CLEVELAND HEIGHTS, OH 44118
PHONE: 216-397-0420
FAX: 216-397-0933
E-MAIL: MGARRICKNAVE@ATT.NET

COMPANY: MEYERSON MANUFACTURING
REPRESENTATIVE: BRUCE E. MEYERSON, ESQ.
FIRM NAME: BRUCE E. MEYERSON, PLLC
ADDRESS: 5225 N. CENTRAL AVENUE, SUITE 235
PHOENIX, AZ 85012

RESPONDENT 1

FIG. 159

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OTHER

CITY/STATE/ZIP/COUNTRY:
PHONE: 602-277-4585
FAX: 602-248-2999
E-MAIL: BMAYERSON@QWEST.NET

CONTRACT/TRANSACTION ID: 2000-00001

NATURE OF DISPUTE: FAILURE TO PAY FOR FIRST SHIPMENT OF GOODS, SECOND DELIVERY SCHEDULED IN TWO WEEKS.

RELIEF SOUGHT: \$23,000.00

OPAYMENT BY CREDIT CARD:

CREDIT CARD TYPE: VISA MC AMEX

CARDHOLDER:

CARD NUMBER:

EXPIRATION DATE: /

INITIAL FEE:

OPAYMENT BY CREDIT CARD:

- INDICATE HERE TO CONFIRM THAT A CHECK FOR THE FILING FEE MADE PAYABLE TO THE AMERICAN ARBITRATION ASSOCIATION WAS MAILED ON TO:

AMERICAN ARBITRATION ASSOCIATION

eCOMMERCE GROUP

13455 NOEL ROAD

SUITE 1750

DALLAS, TX 75240-6620

FIG. 160

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SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > TEST > SUMMARY

[NEUTRAL]

[SUMMARY](#) | [ACTIONS](#) | [POSTINGS](#) | [DOCUMENTS](#) |

SUMMARY



ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

NAME: TEST
DESCRIPTION: FAILURE TO DELIVER GOODS AS DEFINED BY THE
TERMS OF THE TRANSACTION.

CASE TYPE: DOCUMENTS-ONLY ARBITRATION

CURRENT STATUS: CLOSED

DATE FILED: MAY 25, 2001 10:02AM

CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY CINDY RUMNEY,
ESQ. MOLLY BARGENQUEST

YOUR STATUS: NEUTRAL

FILED BY: ABC CORPORATION



BACK TO AAA HOME

PARTICIPANTS

CINDY RUMNEY

AAA

CASE MANAGER

CINDY RUMNEY, ESQ.

AAA

CASE MANAGER

ROB ZYLOWSKI

RAPIDAPP

NEUTRAL

PHILIP POH

PARTNER

NEUTRAL

AAA GUEST

AAA

RESPONDENT

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 161

167/216

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > TEST > ACTIONS

[NEUTRAL]

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

MY CASES



ACTIONS

FILE NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR
CONTACT CASE MANAGER

ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 162

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SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > TEST > ACTIONS

[NEUTRAL]

MY CASES



ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |
ACTIONS > FILE NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR

TO: PHILIP POH

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE
ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS
DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE
ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT
RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR
INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND, IF
ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS
ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE
PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE
RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP,
PLEASE DESCRIBE IT BELOW.

I HAVE NOTHING TO DISCLOSE.

I HEREBY DISCLOSE THE FOLLOWING:

BACK TO AAA HOME

THE eCg STAT BOX
B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

PHILIP POH, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS
THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION
ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR
AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN
ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE ETHICS OF
ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN
ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF
THE ARBITRATOR'S UNDERSTANDING.

DATED: 10/08/2001

SUBMIT CANCEL



FIG. 163

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SITE MAP
CONTACT US
PRIVACY POLICY
HELP
[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > TEST > POSTINGS [NEUTRAL]

MY CASES

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

POSTINGS

ARBITRATOR
I AM AVAILABLE FOR A CONFERENCE CALL ON MAY 27, 2001 BETWEEN THE HOURS OF 10:00 A.M. AND 5:00 P.M. CENTRAL TIME. PLEASE ADVISE OF YOUR AVAILABILITY.

RESPONDENT
POSTED BY: CINDY RUMNEY ON 06/19/01

CINDY RUMNEY
I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.
POSTED BY: CINDY RUMNEY ON 06/01/01

CINDY RUMNEY
ANSWER
THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR ON-CALL MEDIATION FROM THE CLAIMANT. PLEASE REVIEW THE LIST FOR THE SELECTION OF MEDIATORS UNDER THE ACTIONS TAB. FROM THIS AREA YOU CAN ALSO CHECK THE AVAILABILITY OF ANY OF THE MEDIATORS. PLEASE FOLLOW THE INSTRUCTIONS ON THE FORM. WE ASK THE PARTIES TO SUBMIT THEIR LISTS WITHIN 24 HOURS OF THIS POSTING.
POSTED BY: CINDY RUMNEY ON 06/01/01

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

FIG. 164

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SITE MAP
CONTACT US
PRIVACY POLICY
HELP
[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > TEST > DOCUMENTS [NEUTRAL]

MY CASES

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST

DOCUMENTS

	INVITATION TO MEDIATOR FOR APPOINTMENT.DOC	DOWNLOAD
	INVITATION LETTER	
	MN- POSTED BY: CINDY RUMNEY, ESQ. ON 06/13/01	36KB
	NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR	VIEW
	MNCR POSTED BY: CINDY RUMNEY, ESQ. ON 06/13/01	1KB
	CLAIMANT'S CONFLICT CHECKLIST CASE ACTION: CLAIMANT'S CONFLICT CHECKLIST	VIEW
	MNC- POSTED BY: ROBERT ZYLOWSKI ON 06/05/01	1KB
	CLAIM FORM FILE A CLAIM: INITIAL CLAIM FORM.	VIEW
	MNCR POSTED BY: CINDY RUMNEY ON 05/25/01	1KB

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 165

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THE PARTIES TO THIS MATTER HAVE ASKED THAT WE CONTACT YOU TO DETERMINE YOUR AVAILABILITY TO SERVE AS MEDIATOR. THIS CASE HAS BEEN FILED IN ACCORDANCE WITH THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN BE FOUND IN THE LIBRARY.

THE PARTIES HAVE AGREED TO SCHEDULE A MEDIATION SESSION ON _____ AT _____ BY CONFERENCE CALL. THE MEDIATOR CALENDAR HAS BEEN MODIFIED TO REFLECT THIS SCHEDULING.

SHOULD YOU DESIRE PRE-MEDIATION POSITION PAPER, PLEASE OUTLINE YOUR REQUIREMENTS IN A POSTING TO THE PARTIES UNDER THE POSTINGS TAB.

PLEASE REVIEW THE FOLLOWING INFORMATION THAT MAY BE FOUND UNDER THE DOCUMENTS TAB: CLAIM FORM, RESPONSE TO CLAIM OR COUNTERCLAIM (IF ANY), AND ANY CONFLICT CHECKLISTS SUBMITTED BY THE PARTIES.

WE ASK THAT YOU COMPLETE AND SUBMIT THE NOTICE OF APPOINTMENT, INCLUDING ANY DISCLOSURES YOU MAY HAVE, WITHIN ONE DAY. THIS FORM CAN BE FOUND UNDER THE ACTIONS TAB.

SHOULD YOU DECLINE APPOINTMENT, PLEASE RESPOND THROUGH THE CONTACT CASE MANAGER FORM THAT CAN ALSO BE FOUND UNDER THE ACTIONS TAB.

SINCERELY,
CASE MANAGER

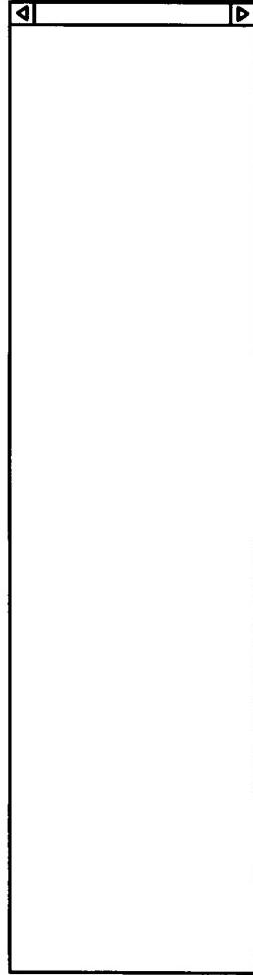
172/216

FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

- I HAVE NOTHING TO DISCLOSE.
- I HEREBY DISCLOSE THE FOLLOWING:


CINDY RUMNEY, ESQ., BEING DULY SWEORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

DATED: 06/13/01

CLOSE

FIG. 167

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 173 of 216

Docket No.: AAA-003

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FORM DISPLAY > CLAIMANT'S CONFLICT CHECKLIST

POSTED BY: ROBERT ZYLOWSKI [NEUTRAL] ON 06/05/01

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INTEREST WITH THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, INCLUDING WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE. IN ORDER TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AND OTHER RELATED ENTITIES.

NAME
SAM SMITH

COMPANY/AFFILIATION
THE BEETLES

CITY/STATE/COUNTRY
LONDON

CLOSE

FIG. 168

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA
- DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?
[CLICK HERE TO REVIEW THESE PROCEDURES.](#)

- YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

- IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION
*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION
FILING DATE: 05/25/01

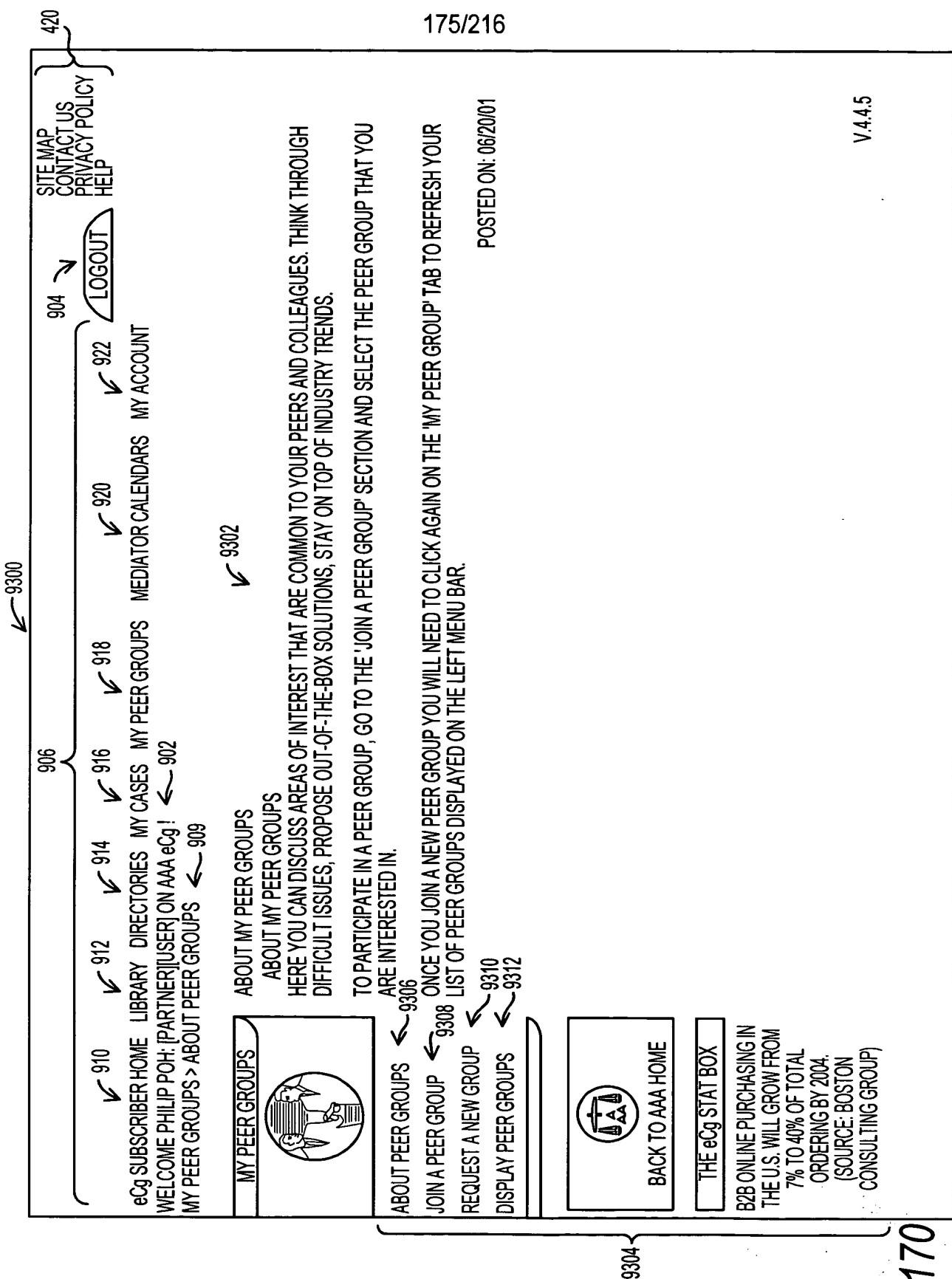
COMPANY: ABC CORPORATION
REPRESENTATIVE: ROB ZYLOWSKI
FIRM NAME: ZYLOWSKI AND ASSOCIATES
ADDRESS: 335 MADISON AVE, 10TH FLOOR
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10017
PHONE: 212-716-5800
FAX: 212-716-5902
E-MAIL: RZYLOWSKI@RCN.COM

RESPONDENT 1

COMPANY: XYZ INC.
REPRESENTATIVE: GERRY STRATHMANN
FIRM NAME: LAW OFFICES OF G. STRATHMANN, P.C.
ADDRESS: 133 FEDERAL STREET, 10TH FLOOR
BOSTON, MA 02110

FIG. 169

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176/216

FIG. 171

9400 ↵

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH, PARTNER/USER ON AAA eCg!
MY PEER GROUPS > JOIN A PEER GROUP

MY PEER GROUPS ↵ 9402 ↵
JOIN A PEER GROUP ↵ 9402 ↵
PEER GROUPS ARE GATHERINGS OF B2B eCOMMERCE PEERS WHO WISH TO COLLABORATE AND SHARE KNOW-HOW ON SPECIFIC ISSUES WITHIN VARIOUS AREAS OF THEIR FIELD.

A PEER GROUP IS MANAGED BY A PEER GROUP COORDINATOR TO ENSURE THAT THE APPROPRIATE METHODOLOGY IS APPLIED TO SUCCESSFULLY EXPLORE, DISCUSS AND EXCHANGE INSIGHTS AND KNOW-HOW AMONG EACH GROUP. QUESTIONS AND ANSWERS, SUPPORTING MATERIALS AND ELECTRONIC EVENTS WILL FACILITATE THE EXCHANGE AND DEVELOPMENT OF INFORMATION ON A PARTICULAR ISSUE.

JOIN A PEER GROUP ← 9308 BECAUSE PARTICIPATION IS LIMITED TO AAA eCOMMERCE GROUP SUBSCRIBERS, YOU MAY SHARE YOUR EXPERIENCES IN AN OPEN, NON-THREATENING ENVIRONMENT, INCREASING THE OPPORTUNITY FOR ALL PARTICIPANTS TO GAIN SHORT CUTS AND OTHER CRITICAL KNOW-HOW FROM THEIR PEERS.

ABOUT PEER GROUPS
REQUEST A NEW GROUP
DISPLAY PEER GROUPS

AVAILABLE PEER GROUP(S) ← 9404 ← 9406 ←
LIBRARY RELATED COMMUNICATIONS TEST GROUP ← 9408 ←
CORPORATE COMMUNICATIONS TEST TEST FROM MAC

THE eCg STAT BOX
B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

LOGOUT SITE MAP CONTACT US PRIVACY POLICY HELP SEARCH V.4.5

177/216

FIG. 172

9500 ↵

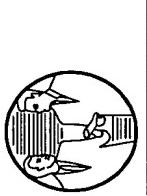
SITE MAP
CONTACT US
PRIVACY POLICY
HELP
[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH, [PARTNER] USER! ON AAA eCg!
MY PEER GROUPS > JOIN A PEER GROUP

JOIN A PEER GROUP > COMMUNICATIONS TEST GROUP

NAME: COMMUNICATIONS TEST GROUP
DESCRIPTION: CORPORATE COMMUNICATIONS TEST
COMPANY: AAA
TYPE: PUBLIC
CATEGORY: SPEC TEAM
PARTICIPANTS #: 1
MAX. ALLOWED #: 20
COORDINATOR: KERSTEN NORLIN
CREATION DATE: JULY 10, 2001 15:23
USED SPACE: 0KB (0%)
ALLOCATED SPACE: 10MB

9502 → JOIN

MY PEER GROUPS 

ABOUT PEER GROUPS
JOIN A PEER GROUP
REQUEST A NEW GROUP
DISPLAY PEER GROUPS

THE eCg STAT BOX 
BACK TO AAA HOME

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

V.4.4.5

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FIG. 173

9600 ↙

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH. [PARTNER] USER! ON AAA eCg!
MY PEER GROUPS > JOIN A PEER GROUP

JOIN A PEER GROUP > COMMUNICATIONS TEST GROUP : JOIN STATUS

YOU HAVE JUST BEEN ADDED AS A PARTICIPANT IN A PUBLIC PEER GROUP!
YOU ARE NOW WELCOME TO CONTRIBUTE AND SHARE INSIGHTS WITH YOUR PEERS FOR THIS SUBJECT MATTER.

NOW IN ORDER TO USE THE PEER GROUP YOU JUST JOINED, PLEASE CLICK ON THE MY PEER GROUPS TOP NAVIGATION TAB TO REFRESH THE LIST OR CLICK HERE.

ABOUT PEER GROUPS

THANK YOU,
AAA ADMINISTRATION

JOIN A PEER GROUP

REQUEST A NEW GROUP

DISPLAY PEER GROUPS

9602 ↘

9604 ↘

9606 ↘

JOIN ANOTHER PEER GROUP

DONE

9606 ↗

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

V.4.4.5

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↙ 9700

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

[LOGOUT](#)

eG SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH. [PARTNER][USER] ON AAA eG !

MY PEER GROUPS > ABOUT PEER GROUPS

ABOUT PEER GROUPS

ABOUT MY PEER GROUPS

HERE YOU CAN DISCUSS AREAS OF INTEREST THAT ARE COMMON TO YOUR PEERS AND COLLEAGUES. THINK THROUGH DIFFICULT ISSUES, PROPOSE OUT-OF-THE-BOX SOLUTIONS, STAY ON TOP OF INDUSTRY TRENDS.

TO PARTICIPATE IN A PEER GROUP, GO TO THE 'JOIN A PEER GROUP' SECTION AND SELECT THE PEER GROUP THAT YOU ARE INTERESTED IN.

COMMUNICATION TEST GROUP

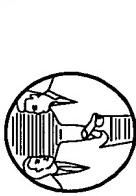
ONCE YOU JOIN A NEW PEER GROUP YOU WILL NEED TO CLICK AGAIN ON THE 'MY PEER GROUP' TAB TO REFRESH YOUR LIST

JOIN A PEER GROUP ↗ 9702 OF PEER GROUPS DISPLAYED ON THE LEFT MENU BAR.

REQUEST A NEW GROUP

DISPLAY PEER GROUPS

MY PEER GROUPS



BACK TO AAA HOME

THE eG STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

V.4.4.5

FIG. 174

180/216

FIG. 175

9800 ↙

SITE MAP | CONTACT US | PRIVACY POLICY | HELP | [LOGOUT](#)

eCg SUBSCRIBER HOME | LIBRARY | DIRECTORIES | MY CASES | MY PEER GROUPS | MEDIATOR CALENDARS | MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY PEER GROUPS > COMMUNICATIONS TEST GROUP

9802 ↘

MY PEER GROUPS

PEER GROUP HOME | PEER GROUP PROFILE | SEARCH PEER GROUP | MY PREFERENCES | 9808 ↙

MESSAGES FROM PEER GROUP COORDINATOR 9804 ↙

NONE AVAILABLE.

9806 ↙

PEER GROUP EVENTS

NONE AVAILABLE.

9804 ↗

PEER GROUP MEMBERS

NAME: KERSTEN NORLIN
PHILIP POH

E-MAIL ADDRESS:
NORLINK@ADR.ORG
PPOH@FISHNEAVE.COM

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

V.4.4.5

181/216

9900 ↙

eG SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH [PARTNER][USER] ON AAA eG!
MY PEER GROUPS > COMMUNICATIONS TEST GROUP

MY PEER GROUPS ↗ 9802

PEER GROUP HOME | PEER GROUP PROFILE | SEARCH PEER GROUP | MY PREFERENCES | ↗ 9806

SITE MAP CONTACT US PRIVACY POLICY HELP ↗ 9808

LOGOUT ↗ 9804

9804 ↙

PEER GROUP SUMMARY ↗ 9806

NAME: COMMUNICATIONS TEST GROUP

DESCRIPTION: CORPORATE COMMUNICATIONS TEST

COMPANY: AAA

TYPE: PUBLIC

CATEGORY: SPEC TEAM

MAX. ALLOWED #: 20

COORDINATOR: KERSTEN NORLIN

CREATION DATE: JULY 10, 2001 15:23

USED SPACE: 0KB (0%)

ALLOCATED SPACE: 10MB

OVERVIEW OF TOPICS

THE eG STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

V4.4.5 ↗

FIG. 176

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F/G. 177

1050 ↙

SITE MAP
CONTACT US
PRIVACY POLICY
HELP
[LOGOUT](#)

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY PEER GROUPS > COMMUNICATIONS TEST GROUP
MY PEER GROUPS ↘ 9802

SEARCH THIS PEER GROUP ↗ 9804

SEARCH FOR: ↗ 9806

FIELD: TITLE
 DESCRIPTION ↗ 1052

SEARCH ↗ 1054 ↗ 9808

[PEER GROUP USER] ↗ 9809

[PEER GROUP PROFILE | SEARCH PEER GROUP | MY PREFERENCES | MY ACCOUNT]

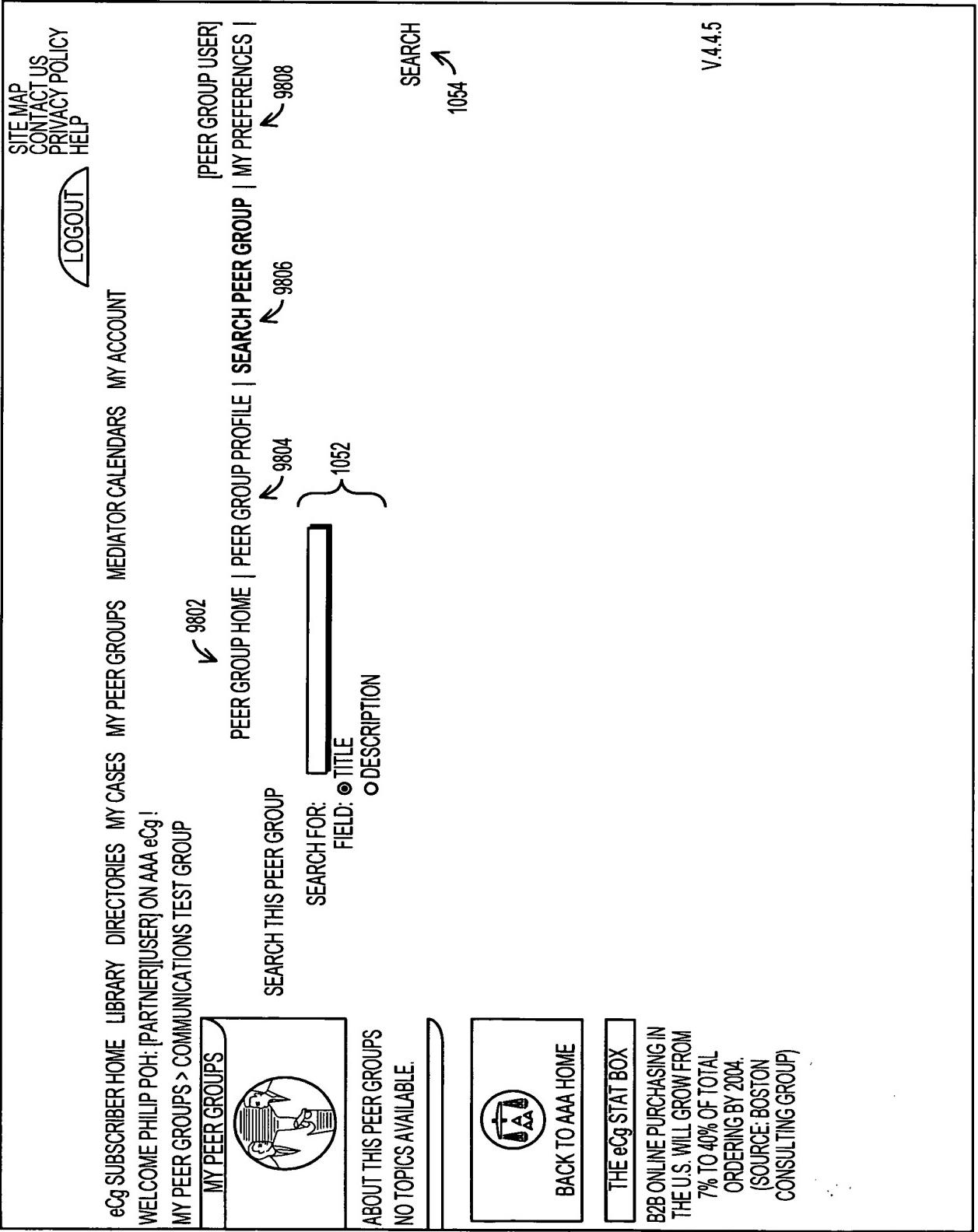
ABOUT THIS PEER GROUPS
NO TOPICS AVAILABLE.

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

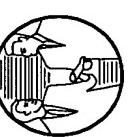
V.4.4.5



183/216

FIG. 178

1150 ↙

eG SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH. [PARTNER][USER] ON AAA eG!
MY PEER GROUPS > COMMUNICATIONS TEST GROUP
MY PEER GROUPS ↘ 9802
PEER GROUP HOME | PEER GROUP PROFILE | SEARCH PEER GROUP | MY PREFERENCES |
[PEER GROUP USER] ↗ 9808
PREFERENCES FOR THIS PEER GROUP ↗ 9806
SEND ME EMAIL NOTIFICATION: ↗ 9804
WHEN NEW MESSAGES ARE POSTED: YES NO } 1152
WHEN NEW SUPPORTING MATERIAL IS POSTED: NO YES }
WHEN NEW EVENTS ARE ADDED TO SCHEDULE: NO YES }
UPDATE ↗ 1154 ↗

ABOUT THIS PEER GROUPS
NO TOPICS AVAILABLE.

BACK TO AAA HOME

THE eG STAT BOX
B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)
V.4.4.5

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F/G. 179

V.4.4.5

SITE MAP	CONTACT US	PRIVACY POLICY	HELP
LOGOUT			
eCg SUBSCRIBER HOME	LIBRARY	DIRECTORIES	MY CASES
MY PEER GROUPS > REQUEST A NEW GROUP	MY PEER GROUPS	MY PEER GROUPS	MY PEER GROUPS
			
ABOUT PEER GROUPS	LIBRARY RELATED	9310	1254
JOIN A PEER GROUP	JOIN A PEER GROUP	1252	APPLY
REQUEST A NEW GROUP	REQUEST A NEW GROUP	1256	1256
DISPLAY PEER GROUPS	DISPLAY PEER GROUPS		
THE eCg STAT BOX	BACK TO AAA HOME	B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)	

1250 ↙

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

REQUEST A NEW PEER GROUP WIZARD

THIS FORM ALLOWS YOU TO REQUEST THE CREATION OF A NEW PEER GROUP FROM YOUR PORTAL ADMINISTRATOR WITHIN 24 HOURS.

1. WHAT WOULD YOU LIKE TO CALL YOUR NEW PEER GROUP? ↘

2. PLEASE WRITE A SHORT DESCRIPTION OF THIS PEER GROUP, INCLUDING ITS PURPOSE. ↗

BACK TO AAA HOME

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

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F/G. 180

← 1350

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY PEER GROUPS

1352

PEER GROUPS DISPLAY

IF FOR ANY REASON YOU WOULD LIKE TO HIDE A PEER GROUP TITLE BEING DISPLAYED, YOU MAY DE-SELECT IT BELOW. YOU ALWAYS HAVE THE ABILITY TO RETURN AND SELECT IT TO BE DISPLAYED AGAIN AT A LATER TIME.

APPLY

ABOUT PEER GROUPS
JOIN A PEER GROUP
REQUEST A NEW GROUP
DISPLAY PEER GROUPS

9312

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

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1599 }
1500 }

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY PEER GROUPS > ABOUT MEDIATOR CALENDARS ← 909
ABOUT MEDIATOR CALENDARS
MEDIATOR AVAILABILITY
HERE YOU CAN REVIEW MEDIATOR AVAILABILITY FOR ON-CALL MEDIATION CASES, SEARCHING BY DATE OR BY MEDIATOR. THE
MEDIATOR'S AVAILABILITY WILL BE LISTED BY BLOCKS OF TIME FOR ANY GIVEN DATE.
PLEASE NOTE THAT A MEDIATOR'S AVAILABILITY IS GUARANTEED IF REQUESTED AT LEAST 24 HOURS IN ADVANCE OF THE DATES
ABOUT MEDIATOR CALENDARS AND TIMES POSTED. SAME-DAY AVAILABILITY IS POSSIBLE BUT NO GUARANTEED.
POSTED ON: 07/09/01

ABOUT MEDIATOR CALENDARS ← 1456
BY MEDIATORS ← 1458
BY DATE ← 1460

BACK TO AAA HOME
THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

SITE MAP
CONTACT US
PRIVACY POLICY
HELP
LOGOUT

V.4.4.5

FIG. 181

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FIG. 182

← 1550

SITE MAP | CONTACT US | PRIVACY POLICY | HELP | LOGOUT

DAY | WEEK | MONTH | YEAR | ← 1554 → 1556

OCTOBER 2001 □
SU MO TU WE TH FR SA
1 2 3 4 5 6
7 8 9 10 11 12 13
14 15 16 17 18 19 20
21 22 23 24 25 26 27
28 29 30 31

OCTOBER 2001 □
TODAY GO

MEDIATOR'S SCHEDULE ON OCTOBER, 2001

PAUL NICOLAI FROM: OCT 02 2001 01:00 PM ← 1552
TO: OCT 02 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

PAUL NICOLAI FROM: OCT 04 2001 01:00 PM
TO: OCT 04 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

PAUL NICOLAI FROM: OCT 05 2001 01:00 PM
TO: OCT 05 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

PAUL NICOLAI FROM: OCT 09 2001 01:00 PM
TO: OCT 09 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

PAUL NICOLAI FROM: OCT 11 2001 01:00 PM
TO: OCT 11 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

PAUL NICOLAI FROM: OCT 12 2001 01:00 PM
TO: OCT 12 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

PAUL NICOLAI FROM: OCT 16 2001 01:00 PM
TO: OCT 16 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

PAUL NICOLAI FROM: OCT 19 2001 01:00 PM

MEDIATOR CALENDARS

WELCOME PHILIP POH: PARTNER|USER|ON AAA eCg!
MEDIATOR CALENDARS > BY MEDIATORS

ABOUT MEDIATOR CALENDARS

BY MEDIATORS ← 1458 BY DATE

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

LOGOUT

SITE MAP | CONTACT US | PRIVACY POLICY | HELP | LOGOUT

DAY | WEEK | MONTH | YEAR | ← 1554 → 1556

OCTOBER 2001 □
SU MO TU WE TH FR SA
1 2 3 4 5 6
7 8 9 10 11 12 13
14 15 16 17 18 19 20
21 22 23 24 25 26 27
28 29 30 31

OCTOBER 2001 □
TODAY GO

188/216

FIG. 183

← 1650

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH. [PARTNER][USER] ON AAA eCg!

MEDIATOR CALENDARS > BY DATE



MEDIATOR CALENDARS

SITE MAP | CONTACT US | PRIVACY POLICY | HELP | [LOGOUT](#)

DAY | WEEK | MONTH | YEAR | ▲ | ▼

OCTOBER 2001
SU MO TU WE TH FR SA
1 2 3 4 5 6
7 8 9 10 11 12 13
14 15 16 17 18 19 20
21 22 23 24 25 26 27
28 29 30 31
OCTOBER 2001
TODAY GO

MEDIATOR'S SCHEDULE ON OCTOBER, 2001

 PAUL NICOLAI
FROM: OCT 02, 2001 01:00 PM
TO: OCT 02, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

 PAUL NICOLAI
FROM: OCT 04, 2001 01:00 PM
TO: OCT 04, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

 PAUL NICOLAI
FROM: OCT 05, 2001 01:00 PM
TO: OCT 05, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

 PAUL NICOLAI
FROM: OCT 09, 2001 01:00 PM
TO: OCT 09, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

 PAUL NICOLAI
FROM: OCT 11, 2001 01:00 PM
TO: OCT 11, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

 MICHELE GARRICK NAVÉ
FROM: OCT 12, 2001 10:00 AM
TO: OCT 12, 2001 04:00 PM
TYPE: AVAILABLE [360 MIN]

 PAUL NICOLAI
FROM: OCT 12, 2001 01:00 PM
TO: OCT 12, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]

 MICHELE GARRICK NAVÉ
FROM: OCT 13, 2001 10:00 AM

ABOUT MEDIATOR CALENDARS

BY MEDIATORS
BY DATE ← 1660

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)



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420

1750

906

910 ✓ 912 ✓ 914 ✓ 916 ✓ 918 ✓ 920 ✓ 922 ✓ 904 ✓ LOGOUT

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg ! ← 902

MY ACCOUNT > PROFILE FORM ← 909

PROFILE FORM

MY ACCOUNT

PHOTO

1. COMPANY SPONSORING MY ACCOUNT:
PARTNER
PPOH@FISHNEAVE.COM

✓ 1752

3. FIRST NAME:
PHILIP

4. LAST NAME:
POH

5. POSITION PROFILE:
OTHER ▾

6. DEPARTMENT/DIVISION:
[]

7. HOW MANY YEARS I PRESENT DISCIPLINE:
2 ▾

8. MY BACKGROUND&INTERESTS ARE IN (SELECT AS MANY AS APPLICABLE):

B2B ONLINE PURCHASING IN INDUSTRIES

THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

SPECIAL INTERESTS

AUTOMOTIVE

CHEMICAL

PHARMACEUTICALS

TECHNOLOGY

FINANCE

INSURANCE

OTHER

COLOR CODES

MY BACKGROUND

MY INTEREST

1754

THE eCg STAT BOX

BACK TO AAA HOME

GLOBAL SETTINGS ← 1760

CHANGE PASSWORD ← 1758

PROFILE FORM ← 1756

1750

FIG. 184

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FIG. 185

← 1850

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDiator CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY ACCOUNT > CHANGE PASSWORD

CHANGE PASSWORD:
OLD PASSWORD: 1852

NEW PASSWORD: 1854

CONFIRM NEW PASSWORD: 1856

→ UPDATE 1858

MY ACCOUNT

PROFILE FORM ← 1758

CHANGE PASSWORD ←

GLOBAL SETTINGS

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

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FIG. 186

← 1950

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDiator CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY ACCOUNT > GLOBAL SETTINGS

GLOBAL SETTINGS FOR MY eCg ACCOUNT
SEND ME EMAIL NOTIFICATION IN FOLLOWING FORMAT:

HTML ▶ ← 1952

→ UPDATE
1964

PROFILE FORM
CHANGE PASSWORD
GLOBAL SETTINGS ← 1760

MY ACCOUNT

BACK TO AAA HOME

THE eCg STAT BOX

BBB ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

V44.5

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The screenshot shows the RESOLOGICS website with several numbered callouts pointing to specific elements:

- 5000:** Points to the main navigation bar at the top.
- 5002:** Points to the "HOME | FAQS | HELP | CONTACT US | CALENDAR | SITE MAP" links.
- 5006:** Points to the "CONFIRMATION NO.: 3669" link.
- 5008:** Points to the "DISPUTE MANAGEMENT" link.
- 5010:** Points to the "FILE A CLAIM" link.
- 5012:** Points to the "RESOLUTION PATHWAYS" link.
- 5014:** Points to the "MY DISPUTES" link.
- 5016:** Points to the "CASE DOCUMENTS" link.
- 5018:** Points to the "NEUTRALS" link.
- 5004:** Points to the bottom navigation bar.
- RESOLOGICS & DEMO:** Points to the main logo and demo button.
- NEWS & EVENTS:** Points to the news section.
- NEWS BULLETINS:** Points to the news bulletins section.
- SYSTEM ALERTS:** Points to the system alerts section.
- NEW SERVICE:** Points to the new service section.
- ARBITRATORS & MEDIATORS:** Points to the arbitrators and mediators section.
- CALENDAR:** Points to the calendar section.
- MY DISPUTES:** Points to the my disputes section.
- NEUTRAL PROFILES:** Points to the neutral profiles section.
- SUBMIT DOCUMENTS:** Points to the submit documents section.
- REVIEW DOCUMENTS:** Points to the review documents section.
- READER DECISION:** Points to the reader decision section.
- TRADING PARTNERS:** Points to the trading partners section.
- CLAIMANTS & RESPONDENTS:** Points to the claimants and respondents section.
- DISPUTE RESOLUTION PROCESS:** Points to the dispute resolution process section.
- RESOLUTION PATHWAYS:** Points to the resolution pathways section.
- MY DISPUTES:** Points to the my disputes section.
- FILE/RESPOND TO CLAIM:** Points to the file/respond to claim section.
- SUBMIT & REVIEW DOCUMENTS:** Points to the submit & review documents section.
- NEUTRAL PROFILES:** Points to the neutral profiles section.
- NEUTRAL SELECTION:** Points to the neutral selection section.
- VIEW DECISION:** Points to the view decision section.
- E-HUBS:** Points to the e-hubs section.
- RESOLOGICS PARTNERS:** Points to the resoLogics partners section.
- DISPUTE RESOLUTION:** Points to the dispute resolution section.
- E-HUB PROFILE:** Points to the e-hub profile section.
- RESOLUTION PATHWAYS:** Points to the resolution pathways section.
- REPORTS:** Points to the reports section.
- FREE SCHEDULE:** Points to the free schedule section.
- NEWS & EVENTS:** Points to the news & events section.
- REPORTS:** Points to the reports section.
- RULES & PROCEDURES:** Points to the rules & procedures section.
- CODE OF ETHICS:** Points to the code of ethics section.
- TERMS & CONDITIONS:** Points to the terms & conditions section.
- DEMO NEXT>>** Points to the demo next button.

FIG. 187

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← 5030

RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

DISPUTE MANAGEMENT > E-HUB DISPUTE MANAGEMENT PROFILE

THE eMARKETPLACE
DISPUTE MANAGEMENT PROFILE

AS PART OF ITS TERMS AND CONDITIONS FOR PARTICIPATION IN ITS ECOMMERCE SITE, eMARKETPLACE REQUIRES THAT PARTICIPANTS RESOLVE THEIR DISPUTES THROUGH RESOLOGICS' DISPUTE MANAGEMENT SYSTEM. (SEE COMPLETE TERMS AND CONDITIONS). DISPUTES ARE SENT TO VARYING DISPUTE RESOLUTION PATHWAYS, OR SMARTPATHS, BASED ON SEVERAL CHARACTERISTICS OF THE DISPUTE AND THE RELATIONSHIP BETWEEN THE PARTIES. THESE CHARACTERISTICS ARE AS FOLLOWS.

SIZE AND COMPLEXITY OF THE DISPUTE

- A DISPUTE IN WHICH NO CLAIM EXCEEDS \$100,000 IS CONSIDERED A SMALL DISPUTE.
- A DISPUTE IN WHICH THE CLAIMS RANGE BETWEEN \$100,000 AND \$1,000,000 IS CONSIDERED A MEDIUM DISPUTE.
- A DISPUTE IN WHICH THE CLAIM EXCEEDS \$1,000,000 IS CONSIDERED A LARGE DISPUTE.
- (ALL CLAIMS ARE EXCLUSIVE OF INTEREST AND IN US DOLLARS.)

NATURE OF DAMAGES

DISPUTES CAN HAVE EITHER CLAIMS WITH ONGOING OR ACCRUING DAMAGES OR CLAIMS WITH STATIC DAMAGES (EXCLUSIVE OF INTEREST).

NATURE OF THE DISPUTE

DISPUTES CAN EITHER BE ABOUT BUSINESS RELATIONSHIPS (MULTIPLE TRANSACTIONS OR A LONG-TERM CONTRACT) OR A SINGLE TRANSACTION.

USING THE ABOVE CRITERIA AND INPUT PROVIDED BY THE PARTIES ONCE A DISPUTE HAS ARisen, DIFFERENT BINDING AND/OR NON-BINDING PROCESSES ARE SELECTED FOR INCLUSION IN THE SMARTPATH TO RESOLUTION FOLLOWS:

← 5030

HOME | FAQS | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS

LOGIN 

USERNAME:
PASSWORD:

ABOUT RESOLOGICS
E-HUB PARTNERS
JOINING RESOLOGICS
DISPUTE MANAGEMENT
RESOLUTION PATHS
CALENDAR

FREE SCHEDULE
NEWS & EVENTS
REPORTS

RULES & PROCEDURES
CODE OF ETHICS
TERMS & CONDITIONS

DEMO
NEXT>>

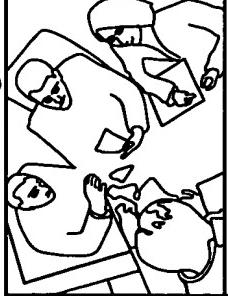


FIG. 188

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← 5035

RESOLOGICS YOUR e-MARKETPLACE DISPUTE MANAGEMENT SITE

[DISPUTE MANAGEMENT](#) [FILE A CLAIM](#) [RESOLUTION PATHWAYS](#) [MY DISPUTES](#) [NEUTRALS](#) [CASE DOCUMENTS](#)

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DISPUTE MANAGEMENT > CREATE E-HUB DISPUTE MANAGEMENT PROFILE

DISPUTE MANAGEMENT PROFILE FOR eMARKETPLACE

AS PART OF ITS TERMS AND CONDITIONS FOR PARTICIPATION IN ITS eCOMMERCE SITE, eMARKETPLACE REQUIRES THAT PARTICIPANTS RESOLVE THEIR DISPUTES THROUGH RESOLOGICS' DISPUTE MANAGEMENT SYSTEM. DISPUTES ARE SENT TO VARYING DISPUTE RESOLUTION PATHWAYS, OR SMARTPATHS, BASED ON SEVERAL CHARACTERISTICS OF THE DISPUTE AND THE RELATIONSHIP BETWEEN THE PARTIES.

ESTABLISH YOUR E-HUB DISPUTE MANAGEMENT PROFILE BELOW:

INDICATE HOW YOU DEFINE THE SIZE AND COMPLEXITY OF YOUR DISPUTES, AND WHETHER A BINDING STEP IS NEEDED.

SMALL VALUE/COMPLEXITY: [-- SELECT ONE --](#) BINDING STEP NEEDED NON-BINDING STEP NEEDED

MEDIUM VALUE/COMPLEXITY: [-- SELECT ONE --](#) BINDING STEP NEEDED NON-BINDING STEP NEEDED

HIGH VALUE/COMPLEXITY: [-- SELECT ONE --](#) BINDING STEP NEEDED NON-BINDING STEP NEEDED

[CANCEL](#) [SUBMIT](#)

DEMO NEXT>>

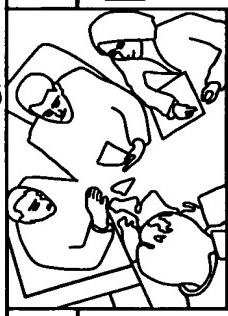


FIG. 189

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RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

DISPUTE MANAGEMENT > REPORT REQUEST

RANGE OF CLAIM FROM: \$ [] TO: \$ []
CLOSING DATE RANGE FROM: [] (MM/DD/YYYY) TO: [] (MM/DD/YYYY)

NATURE OF DISPUTE (CHECK ALL THAT APPLY):

ITEMS DID NOT ARRIVE OVER-SHIPMENT RECEIVED
 ITEMS ARRIVED LATE ITEMS DELIVERED TO INCORRECT LOCATION
 ITEMS DID NOT MEET SPECIFICATIONS SEQUENCE OF DELIVERY INCORRECT (J/T)
 INCORRECT ITEMS RECEIVED SELLER CANCELLED CONTRACT
 PARTIAL SHIPMENT RECEIVED BILLING/INVOICING INCORRECT
 ALL OF THE ABOVE

FREE SCHEDULE NEWS & EVENTS REPORTS RULES & PROCEDURES CODE OF ETHICS TERMS & CONDITIONS

ABOUT RESOLOGICS E-HUB PARTNERS JOINING RESOLOGICS DISPUTE MANAGEMENT RESOLUTION PATHS CALENDAR

TYPE OF RESOLUTION PATH: SMARTPATH 1 ▾ CASE CLOSED AS: SETTLED ▾

RESOLUTION PROCESS: DOCUMENTS ONLY ARBITRATION ▾ SORT BY: CLAIM SIZE ▾

CANCEL SUBMIT

DEMO NEXT>>

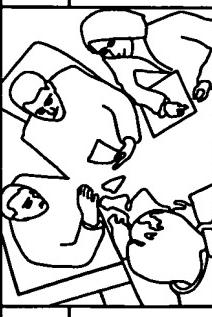


FIG. 190

E-HUB REPORTS - REPORT REQUEST

Applicants : William K. Slate II et al.
 Application No.: 09/990,402 Confirmation No.: 3669
 Filed : November 21, 2001
 For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
 Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 196 of 216

Docket No.: AAA-003

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CLOSED CASE REPORT: eMARKETPLACE - APRIL 2001

DATE CLOSED	CLAIM SIZE	NATURE OF DISPUTE	RESOLUTION PATH	RESOLUTION PROCESS	CLOSING TYPE	TIME TO CONCLUSION
04/01/2001	\$40,578	INCOMPLETE DELIVERY	RTP MED, DOA	DOA	AWARDED	68 DAYS
04/01/2001	\$508,789	OTHER	RTP MED, RTP ARB	RTP MED	SETLED	44 DAYS
04/04/2001	\$9,678	LATE DELIVERY	DOA	DOA	AWARDED	44 DAYS
04/05/2001	\$1,009,800	REFUSED SHIPMENT	OCM, RTP ARB	OCM	SETLED	8 DAYS
04/12/2001	\$104,998	ITEMS DAMAGED	RTP MED	RTP MED	IMPASSE	36 DAYS
04/14/2001	\$29,688	LATE DELIVERY	DOA	DOA	AWARDED	22 DAYS
04/17/2001	\$19,811	LATE DELIVERY	DOA	DOA	WITHDRAWN	2 DAYS
04/17/2001	\$442,791	OVERSHIPMENT	RTP MED, RTP ARB	RTP ARB	AWARDED	197 DAYS
04/24/2001	\$18,789	OTHER	DOA	DOA	AWARDED	24 DAYS
04/26/2001	\$334,991	INCORRECT DEL SEQ (JIT)	OCM, RTP ARB	OCM	SETLED	16 DAYS
04/27/2001	\$1,998	LATE PAYMENT	DOA	DOA	AWARDED	27 DAYS
04/29/2001	\$84,208	INCORRECT ITEMS RECD	RTP MED, DOA	RTP MED	SETLED	39 DAYS

TOTAL CASES CLOSED: 12

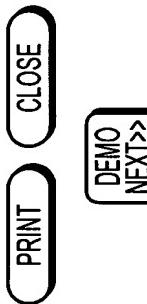
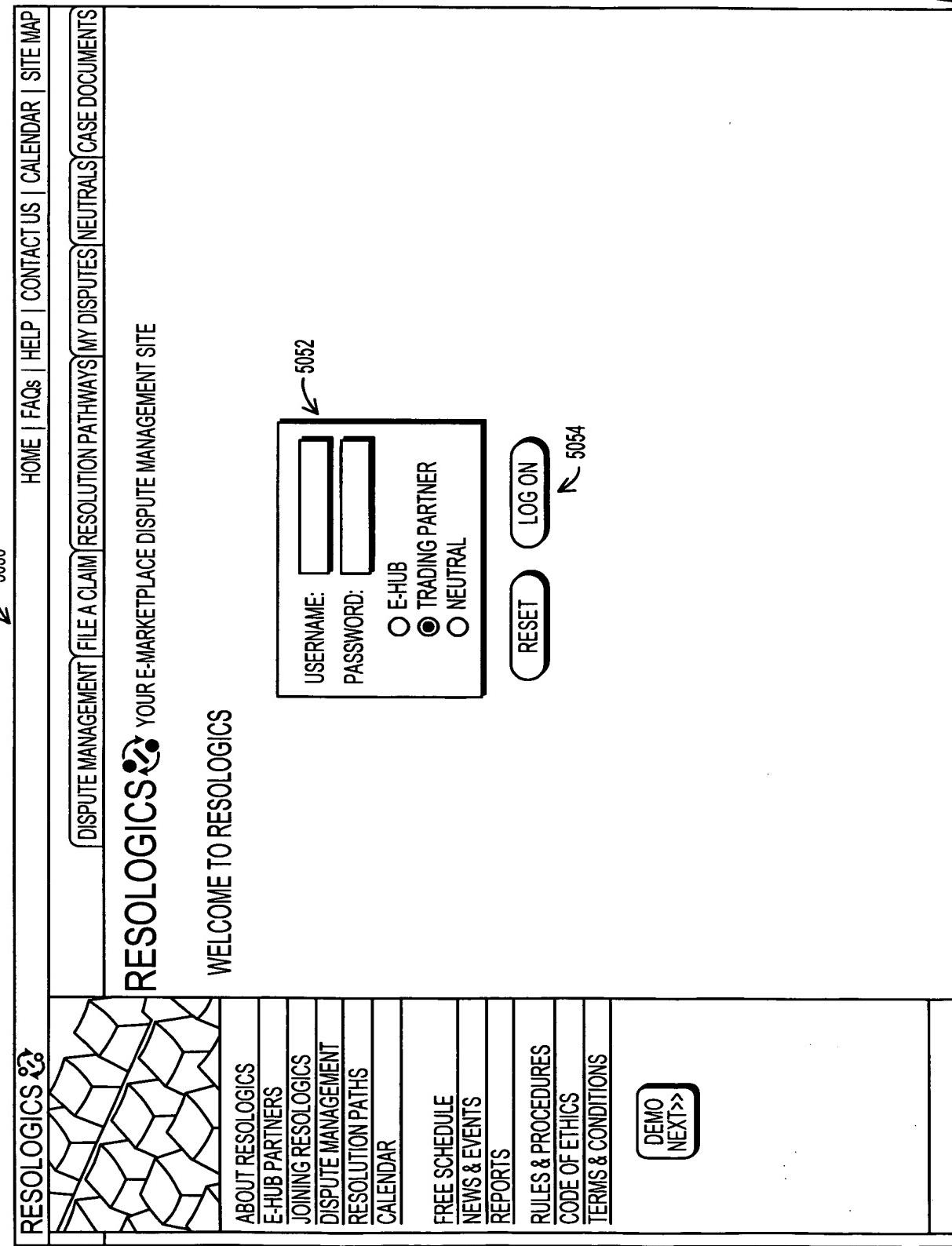


FIG. 191

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FIG. 192



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RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

FILING A CLAIM > ABOUT MY DISPUTE (FILTER 1)

YOU HAVE INDICATED THAT YOU ARE HAVING DIFFICULTY WITH A TRANSACTION OR BUSINESS RELATIONSHIP THAT ORIGINATED ON eMARKETPLACE. SO THAT WE ARE ABLE TO BEST DIRECT YOUR INQUIRY, PLEASE PROVIDE ANSWERS BELOW:

1. IF THIS IS A TECHNICAL PROBLEM, INDICATE WHAT IT IS RELATED TO:
- SELECT ONE -- ▶

2. IF THIS A PROBLEM WITH A THIRD-PARTY SERVICE PROVIDER (NOT A TRADING PARTNER ON THE E-HUB), INDICATE WHAT IT IS WITH:
- SELECT ONE -- ▶

3. IS THIS A PROBLEM THAT ARISES FROM A NON-eMARKETPLACE TRANSACTION/RELATIONSHIP?
○ YES ◉ NO

4. IS THIS A PROBLEM WITH A TRADING PARTNER IN THE EXCHANGE?
○ YES ◉ NO

CANCEL **CONTINUE**

PLEASE FEEL FREE TO CONTACT A RESOLOGICS REPRESENTATIVE AT CRA@RESOLOGICS.COM OR 1-800-987-6543 IF YOU NEED ANY OF THESE QUESTIONS CLARIFIED OR IF YOUR PROBLEM IS NOT COVERED BY THESE QUESTIONS.

DEMO NEXT>>

FIG. 193

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RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

FILING A CLAIM > ABOUT MY DISPUTE (FILTER 2)

PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US DETERMINE THE MOST APPROPRIATE MECHANISM TO HELP YOU RESOLVE YOUR DISPUTE.

1. IDENTIFY THE OPPOSING TRADING PARTNER:
-- SELECT ONE -- ▾

IF BUYER: -- SELECT ONE -- ▾
IF SELLER: -- SELECT ONE -- ▾

2. IDENTIFY THE NATURE OF YOUR CLAIM:
FREE SCHEDULE
NEWS & EVENTS
REPORTS
RULES & PROCEDURES
CODE OF ETHICS
TERMS & CONDITIONS

3. PLEASE PROVIDE THE AMOUNT OF MONEY YOU ARE SEEKING AS RELIEF:
\$ □

4. HAVE YOU EXHAUSTED THE OPPONING PARTY'S INTERNAL DISPUTE MANAGEMENT RESOURCES?
Ⓐ YES Ⓑ NO Ⓒ DON'T KNOW
Ⓒ CANCEL ⓔ CONTINUE

NOTE: COMPLETE THE INFORMATION CAREFULLY AND ACCURATELY, FOR YOUR ANSWERS WILL POSSIBLY LIMIT THE SCOPE OF THIS DISPUTE AND ANY RECOVERY TO WHICH YOU MAY BE ENTITLED.

RESOLOGICS
ABOUT RESOLOGICS
E-HUB PARTNERS
JOINING RESOLOGICS
DISPUTE MANAGEMENT
RESOLUTION PATHS
CALENDAR
FREE SCHEDULE
NEWS & EVENTS
REPORTS
RULES & PROCEDURES
CODE OF ETHICS
TERMS & CONDITIONS
DEMO NEXT>>

FIG. 194

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RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

HOME | FAQS | HELP | CONTACTUS | CALENDAR | SITE MAP

DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS

FILING A CLAIM > ABOUT MY DISPUTE (FILTER 2)

PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US DETERMINE THE MOST APPROPRIATE MECHANISM TO HELP YOU RESOLVE YOUR DISPUTE.

5. IS THIS DISPUTE SPECIFIC TO ONE TRANSACTION OR DOES IT ARISE FROM THE GENERAL BUSINESS RELATIONSHIP?

ONE TRANSACTION GENERAL BUSINESS RELATIONSHIP

6. ARE THE DAMAGES ONGOING? IF SO, AT WHAT RATE?

YES NO RATE:

7. DOES THE DISPUTE ARISE OUT OF A LONG-TERM CONTRACT OR A ONE-TIME PURCHASE?

LONG TERM ONE-TIME

8. PLEASE PROVIDE ANY ADDITIONAL INFORMATION THAT WILL ASSIST US IN EVALUATING THE NATURE OF THIS DISPUTE:

NOTE: COMPLETE THE INFORMATION CAREFULLY AND ACCURATELY, FOR YOUR ANSWERS WILL POSSIBLY LIMIT THE SCOPE OF THIS DISPUTE AND ANY RECOVERY TO WHICH YOU MAY BE ENTITLED.

F/G. 195

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FIG. 196

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RESOLOGICS® YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

RESOLUTION PATHS > A RESOLUTION PATH IS CHOSEN

BASED ON THE DISPUTE MANAGEMENT PROFILE ESTABLISHED BY YOUR eMARKETPLACE, AND THE DISPUTE INFORMATION THAT THE PARTIES PROVIDED, YOUR CASE WILL BE ASSIGNED A RESOLUTION PATH. RESOLOGICS WILL DETERMINE THE APPROPRIATE PATH BASED ON THE SIZE, COMPLEXITY AND NATURE OF YOUR DISPUTE, THAT THERE MAY BE TWO PHASES TO RESOLVING YOUR DISPUTE. TWO EXAMPLE PATHS INCLUDE:

SMARTPATH 3: ON CALL MEDIATION + REFER TO PARTNER ARBITRATION
SMARTPATH 5: DOCUMENTS ONLY ARBITRATION

[ABOUT RESOLOGICS](#)
[E-HUB PARTNERS](#)
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FIG. 197

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RESOLOGICS® YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

RESOLUTION PATHS > SMARTPATH 3: ON CALL MEDIATION + REFER TO PARTNER

BASED ON THE DISPUTE MANAGEMENT PROFILE ESTABLISHED BY YOUR eMARKETPLACE, AND THE DISPUTE INFORMATION THAT THE PARTIES PROVIDED, YOUR CASE #20040 HAS BEEN ASSIGNED TO SMARTPATH 3: ON CALL MEDIATION (OCM) + REFER TO PARTNER ARBITRATION (RTP).

WHY SMARTPATH 3? RESOLOGICS HAS DETERMINED, BASED ON THE SIZE, COMPLEXITY AND NATURE OF YOUR DISPUTE, THAT THERE MAY BE TWO PHASES TO RESOLVING YOUR. DURING PHASE I, THE PARTIES WILL ATTEMPT TO RESOLVE THE DISPUTE THROUGH ON CALL MEDIATION. IF AFTER PHASE I, A RESOLUTION CANNOT BE REACHED THROUGH OCM, THE CASE WILL MOVE TO PHASE II, AND WILL BE REFERRED TO A RESOLOGICS PARTNER (RTP) FOR RESOLUTION.

YOU MAY VIEW THE EVENTS AND TASKS ASSOCIATED WITH PHASES THAT COMprise SMARTPATH 3 BELOW:

SMARTPATH 3: PHASE I - ON CALL MEDIATION

[ACCEPT CASE](#) [MONITOR CASE](#) [ASSIGN MEDIATOR](#) [NOTIFY PARTIES](#) [SCHEDULE MEDIATION](#) [FOLLOW UP](#)

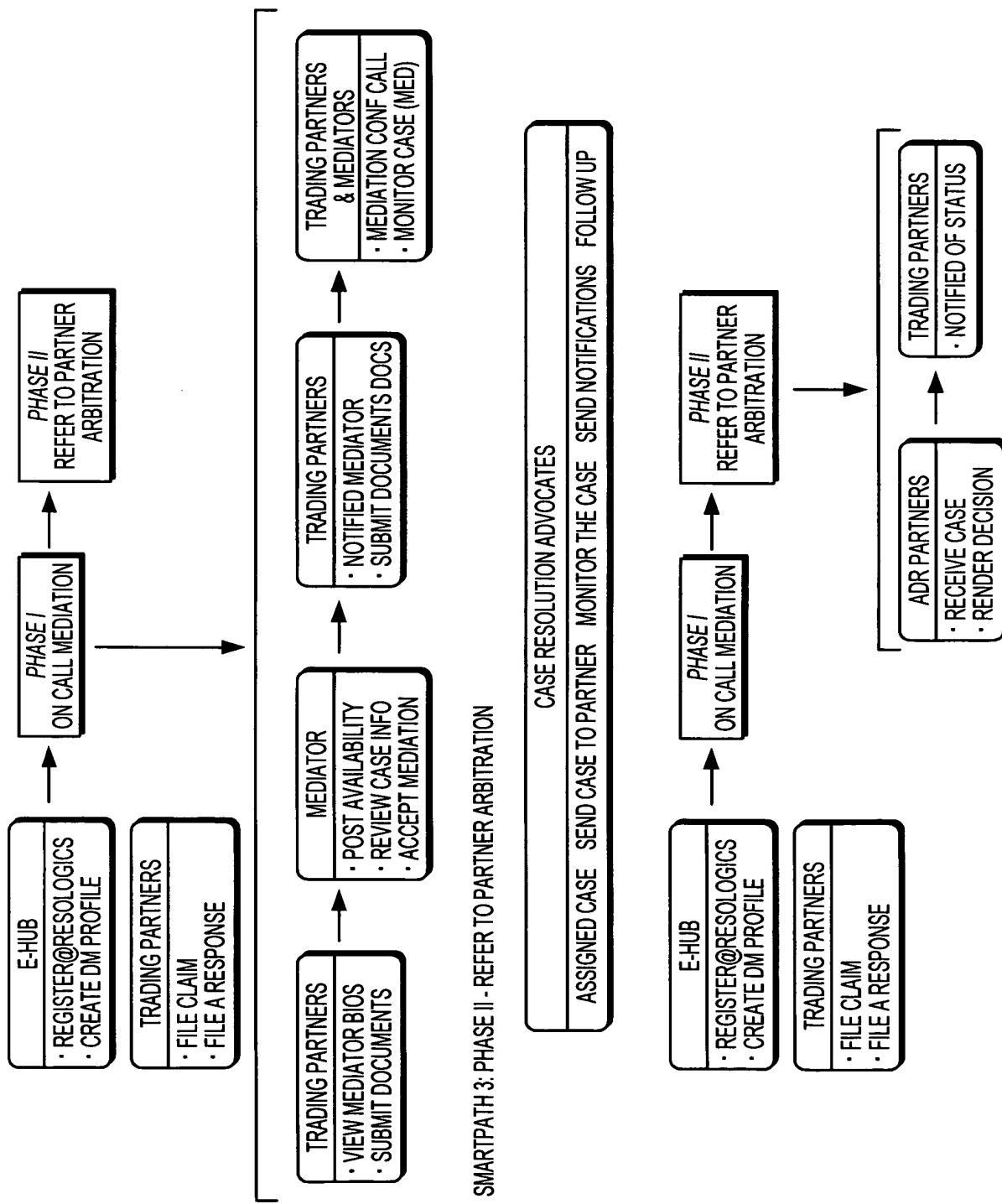
[CASE RESOLUTION ADVOCATES](#)

DEMO NEXT>



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FIG. 198



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RESOLOGICS

[AAA CALENDAR](#) [AAA CALENDAR ▾](#)

		MON, JAN 29	TUE, JAN 30	WED, JAN 31	TUE, FEB 01	FRI, FEB 02	JANUARY 29 - FEBRUARY 02		JANUARY 2001		FEBRUARY 2001	
		S	M	T	W	F	S	S	M	T	W	F
8 AM							31	1	2	3	4	5
9 00	↻	VINCENT YOUNG (AVAIL. MEDIATOR)					7	8	9	10	11	12
10 00							14	15	16	17	18	19
11 00							21	22	23	24	25	26
12 PM							28	29	30	31	1	2
1 00							4	5	6	7	8	9
2 00	↻	ROCCO MAFFEI (AVAIL. MEDIATOR)					10					
3 00	↻	ROCCO MAFFEI (AVAIL. MEDIATOR)										
4 00	↻	DAVID LOVE (AVAIL. MEDIATOR)										
5 00	↻	ROCCO MAFFEI (AVAIL. MEDIATOR)										

(16 ITEMS)

DEMO NEXT>>

TRADE PARTNERS

- NOTIFIED MEDIATOR
- SUBMIT DOCUMENTS DOCS

TRADE PARTNERS

- POST AVAILABILITY
- REVIEW CASE INFO
- ACCEPT MEDIATION

SMARTPATH 3: PHASE II - REFER TO PARTNER ARBITRATION

TRADE PARTNERS

- VIEW MEDIATOR BIOS
- SUBMIT DOCUMENTS

TRADING PARTNERS & MEDIATORS

- MEDIATION CONF CALL
- MONITOR CASE (MED)

CLICK HERE TO A...

THERE ARE NO ITEMS TO SHOW IN THIS VIEW.

FIG. 199

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MEDIATOR BIOGRAPHIES

MEDIATOR BIO

DAVID LOVE

DAVID LOVE, C.P.A., J.D.

PROFESSION
ATTORNEY, CERTIFIED PUBLIC ACCOUNT, BUSINESS CONSULTANT, ARBITRATOR, MEDIATOR

WORK HISTORY

INDEPENDENT ATTORNEY/CPA/BUSINESS CONSULTANT/ARBITRATOR, 1997-PRESENT; PRINCIPAL, TOFIAS FLEISHMAN SHAPIRO & CO., P.C. AND SELF-EMPLOYED ATTORNEY/CERTIFIED PUBLIC ACCOUNTANT, 1990-97; MANAGING PARTNER/PARTNER, BOSTON OFFICE, LAVENTHOL & HORWATH (AND PREDECESSOR FIRMS), 1980-90; TAX DEPARTMENT, ERNST & ERNST, 1959-60.

EXPERIENCE

AS A PART-TIME NEUTRAL, EQUALLY EXPERIENCED IN ARBITRATION AND MEDIATION. PRIMARILY HANDLES COMMERCIAL CASES INVOLVING BUSINESS FREEZE-OUTS, DISSOLUTIONS AND BREAK-UPS, BUSINESS VALUATIONS, CONTRACT DISPUTES, REAL ESTATE DISPUTES, EMPLOYMENT DISPUTES, ACCOUNTING AND AUDITING MATTERS, INSURANCE DISPUTES AND MANY OTHER COMMERCIAL MATTERS. AS A BUSINESS AND FINANCIAL ADVISOR, MANAGED A LARGE ACCOUNTING FIRM OFFICE AND NEGOTIATED MERGERS AND BUY-OUTS.

EDUCATION

UNIVERSITY OF PENNSYLVANIA (BS-1956); HARVARD UNIVERSITY (JD-1959).

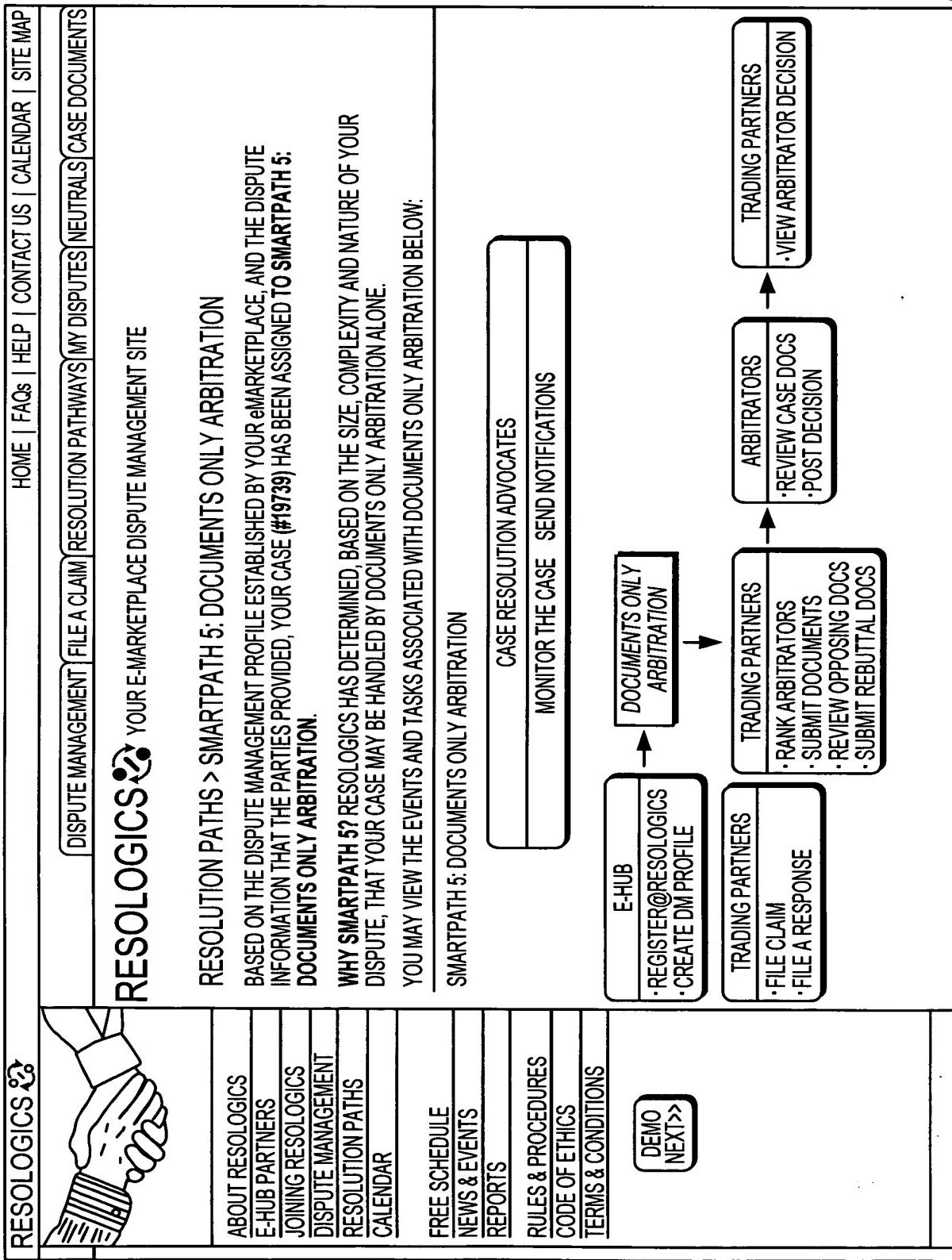
[PRINT BIO](#) [CLOSE](#)

[DEMO
NEXT>>](#)

FIG. 200

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FIG. 201



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F/G. 202

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RESOLOGICS® YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

DOCUMENTS ONLY ARBITRATION > RANKING ARBITRATORS

TO BEGIN DOCUMENTS ONLY ARBITRATION, BOTH CLAIMANT AND RESPONDENT FIRST NEED TO RANK ORDER THEIR DESIRED ARBITRATOR. THE ARBITRATOR THAT IS RANKED THE HIGHEST BY BOTH CLAIMANT AND RESPONDENT WILL THEN BE ASSIGNED TO THE CASE. YOU WILL BE NOTIFIED BY EMAIL OF THE ARBITRATOR ASSIGNED TO YOUR CASE.

RANK ORDER YOUR DESIRED ARBITRATOR

VIEW ARBITRATOR BIOGRAPHIES BY CLICKING ON THEIR NAME BELOW, THEN ASSIGN A RANKING (FROM 1 TO 10) TO EACH ARBITRATOR - WITH 1 BEING THE MOST DESIRABLE AND 10 BEING THE LEAST DESIRABLE. ONCE YOU HAVE ASSIGNED RANKINGS, CLICK ON THE SUBMIT RANKING BUTTON.

RANKING	ARBITRATOR NAME
<input type="checkbox"/>	WILLIAM E. BERINGER, ATTORNEY VICE PRESIDENT AND GENERAL COUNSEL OF SIEMENS ENERGY & AUTOMATION
<input type="checkbox"/>	RICHARD E. CHERIN, ATTORNEY PARTNER, GIBBONS, DEL DEO, DOLAN, GRIFFINGER & VECCHIONE
<input type="checkbox"/>	ROBERT A. HUDSON, ATTORNEY BERRY MOORMAN, P.C.
<input type="checkbox"/>	EDWARD V. LAHEY, JR., GENERAL COUNSEL ESSEX BOAT WORKS, INC.
<input type="checkbox"/>	ELIZABETH LANG-MIERS, ATTORNEY - CORPORATE LITIGATION PARTNER, LOCKE LIDDELL & SAPP LLP
<input type="checkbox"/>	ALAN R. MILLER, ATTORNEY PRESIDENT OF ALAN R. MILLER, P.C.
<input type="checkbox"/>	LAWRENCE V. ROBERTSON JR., ATTORNEY, ARBITRATOR, MEDIATOR PRESIDENT, ADR RESOURCES, INC.
<input type="checkbox"/>	A. BRUCE SCHIMBERG, ATTORNEY, ARBITRATOR, MEDIATOR SIDLEY & AUSTIN - RETIRED PARTNER

 [ABOUT RESOLOGICS](#) [E-HUB PARTNERS](#) [JOINING RESOLOGICS](#) [DISPUTE MANAGEMENT](#) [RESOLUTION PATHS](#) [CALENDAR](#) [FREE SCHEDULE](#) [NEWS & EVENTS](#) [REPORTS](#) [RULES & PROCEDURES](#) [CODE OF ETHICS](#) [TERMS & CONDITIONS](#) [DEMO NEXT>>](#)

RANKING ARBITRATORS - ARBITRATOR BIOGRAPHIES

BIO

EDWARD V. LAHEY, JR.

CURRENT EMPLOYER-TITLE

ESSEX BOAT WORKS, INC., GENERAL COUNSEL

PROFESSION

ATTORNEY - CORPORATE, INTERNATIONAL, ANTITRUST, SECURITIES

WORK HISTORY

GENERAL COUNSEL, ESSEX BOAT WORKS, 1998-PRESENT; SENIOR VICE PRESIDENT/GENERAL COUNSEL/SECRETARY/VICE PRESIDENT/ASSISTANT GENERAL COUNSEL/ATTORNEY, PEPSICO, INC., 1985-1998; ATTORNEY, HESTER, OWEN & CROWDER, 1964-65.

EXPERIENCE

PREVIOUSLY ENGAGED IN CORPORATION, INTERNATIONAL, ANTITRUST AND SECURITIES LAW FOR A MAJOR BEVERAGE CORPORATION AS GENERAL COUNSEL FOR 25 YEARS, RESPONSIBLE FOR OVERALL MANAGEMENT OF LEGAL DEPARTMENT COMPRISED OF OVER 150 LAWYERS AND SUPPORT PROFESSIONALS WORLDWIDE. LEGAL WORK ENCOMPASSED FULL ARRAY OF MATTERS INCLUDING ACQUISITIONS/DIVESTITURES, JOINT VENTURES, INTERNATIONAL TRANSACTIONS, AND LITIGATIONS. SECURITIES (30%); ALL ON BEHALF OF ISSUERS (PEPSICO, INC.), AS SECRETARY OF PEPSICO, INC. FOR 27 YEARS, RESPONSIBLE FOR PARTICIPATION IN ALL BOARD MEETINGS, RECORDING OF MINUTES AND CORPORATE GOVERNANCE.

ALTERNATIVE DISPUTE RESOLUTION EXPERIENCE

ARBITRATOR FOR SECURITIES ARBITRATION INVOLVING PRUDENTIAL-BACHE, 1991; CO-CHAIR, AAA NATIONAL MEDIATION COMMITTEE, 1995-96; MEMBER, LARGE COMPLEX CASE PANEL AND MASS TORTS PANEL, AAA HOLY CROSS COLLEGE (BA-1960); GEORGETOWN UNIVERSITY (JD-1964).

EDUCATION

HOLY CROSS COLLEGE (BA-1960); GEORGETOWN UNIVERSITY (JD-1964).

PRINT BIO  CLOSE

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FIG. 203

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FIG. 204

RESOLOGICS

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ARBITRATION MANAGEMENT

RESOLOGICS CASE #19739: NOTIFICATION OF ARBITRATOR - MESSAGE (RICH TEXT)

[FILE EDIT VIEW INSERT FORMAT TOOLS ACTIONS HELP]

[SEND] [REPLY] [FORWARD] [OPTIONS...]

[ATTACHMENT] [TO] [CC] [BCC] [U] [E] [F] [S] [P] [D]

TO: RJONES@COMPANYX.KSMITH@COMPANY

CC:

SUBJECT: RESOLOGICS CASE #19739: NOTIFICATION OF ARBITRATOR

CASE 2 19739 - NOTIFICATION OF ARBITRATOR

PLEASE BE ADVISED THAT EDWARD V. LAHEY HAS BEEN APPOINTED TO DECIDE THE ABOVE-CAPTIONED DISPUTE. YOU MAY REVIEW THE ARBITRATOR'S BIOGRAPHY AT THE RESOLOGICS WEB SITE BY CLICKING ON EDWARD V. LAHEY BIOGRAPHY.

THE DOCUMENT SUBMISSION SCHEDULE FOR THIS DISPUTE IS AS FOLLOWS:

INITIAL BRIEFS: (JULY 16, 2001 BY 5PM EST)
REPLAY BRIEFS: (JULY 23, 2001 BY 5PM EST)
AWARD DUE FROM ARBITRATOR: (JULY 30, 2001 BY 5PM EST)

THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). ALL DOCUMENTS SHOULD BE SUBMITTED IN EITHER MSWORD OR ADOBE ACROBAT FORMAT TO CASE DOCUMENTS ON THE RESOLOGICS SITE.

YOU MAY ALSO REVIEW THE OPPOND PARTY'S FILINGS AT THIS SITE, WITHIN CASE DOCUMENTS.

IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMIT ELECTRONICALLY, PLEASE SEND THEM TO THE OPPOND PARTY AND TO THE ARBITRATOR AT:

EDWARD V. LAHEY
CASE # 19739
2 CALLAWAY POND ROAD
RICHMOND, NY 12345

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NEXT>>

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RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

DOCUMENTS ONLY ARBITRATION > DOCUMENT SUBMISSION SCHEDULE

CASE #19739 - NOTIFICATION OF ARBITRATOR

PLEASE BE ADVISED THAT EDWARD V. LAHEY HAS BEEN APPOINTED TO DECIDE THE ABOVE-CAPTIONED DISPUTE. YOU MAY REVIEW THE ARBITRATOR'S BIOGRAPHY AT THE RESOLOGICS WEB SITE BY CLICKING ON EDWARD V. LAHEY BIOGRAPHY.

THE DOCUMENT SUBMISSION SCHEDULE FOR THIS DISPUTE IS AS FOLLOW:

INITIAL BRIEFS:	(JULY 16, 2001, 5PM EST)
REPLAY BRIEFS:	(JULY 23, 2001, 5PM EST)
AWARD DUE FROM ARBITRATOR:	(JULY 30, 2001, 5PM EST)

THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLAY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). ALL DOCUMENTS SHOULD BE SUBMITTED IN EITHER MICROSOFT WORD OR ADOBE ACROBAT FORMAT TO CASE DOCUMENTS ON THE RESOLOGICS SITE.

YOU MAY ALSO REVIEW THE OPPOND PARTY'S FILINGS AT THIS SITE, WITHIN CASE DOCUMENTS.

IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMITTED ELECTRONICALLY, PLEASE SEND THEM TO THE OPPOND PARTY AND TO THE ARBITRATOR AT:

EDWARD V. LAHEY
CASE # 19739
3 CALLAWAY POND ROAD
RICHMOND, NY 12345

NOTE THAT ANY PAPER DOCUMENTATION MUST BE RECEIVED BY THE DEADLINE FOR THE SUBMISSION OF MATERIALS.

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FIG. 205

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RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

MY DISPUTES > CLAIMANT CASE LIST SUMMARY - R JONES

CASE #	E-HUB HUB	DATE CREATED	TYPE	STATUS	DESCRIPTION	RESP PATH	CLAIM/RESP	NEUTRAL
19652	EMKT	01 JUL 2001	DOA	ACTIVE	PARTIAL SHIPMENT	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL
19658	EMKT	19 MAY 2001	DOA	ACTIVE	ITEM DAMAGED	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL
19739	EMKT	04 JUN 2001	DOA	ACTIVE	ITEM LATE	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL

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FIG. 206

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RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

MY DISPUTES > CLAIMANT CASE DETAILS - R JONES

PREV < CASE # 19739 > NEXT
DISPUTE TYPE: DOA
RESOLUTION PATH: PATH

DESCRIPTION:	ITEMS DID NOT ARRIVE. \$20,000 CLAIM LONG DESCRIPTION					
TASK #	TASK	COMMENT	STATUS	TARGET DATE	REVISED	COMPLETED
	FILE CLAIM	COMMENT	COMPLETE	01JUL2001		
D1.6	RANK ARBITRATORS					
D1.10	NOTIF OF ARB ASSIGNED					
D1.12	NOTIF TO SUBMIT DOCS					
D2.1	DOC SUBMIT DEADLINE					
	NOTIF TO REVIEW AVAIL DOCS					
D2.3	NOTIF TO SUBMIT REBUTTAL					
D2.4	REBUTTAL SUBMIT DEADLINE					
D2.7	ARB DECISION DEADLINE					
D2.10	NOTIF TO VIEW DECISION					
D2.12	CASE CLOSED					

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FIG. 207

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FIG. 208

RESOLOGICS CASE #19739: NOTIFICATION OF ARBITRATOR - MESSAGE (RICH TEXT)

FILE EDIT VIEW INSERT FORMAT TOOLS ACTIONS HELP

TO: ELAHEY@ADRARBITRATORS

CC:

SUBJECT: RESOLOGICS CASE #19739 - PROCEEDINGS CLOSED, FILINGS AVAIL FOR REVIEW

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CASE #19739: PARTIES' FILINGS AVAIL FOR REVIEW

MR. LAHEY,

THE PROCEEDINGS HAVE BEEN CLOSED IN THE ABOVE-CAPTIONED MATTER, AND THE PARTIES' FILINGS ARE AVAILABLE FOR YOUR REVIEW AT THE RESOLOGICS WEB SITE (WWW.RESOLOGICS.COM)

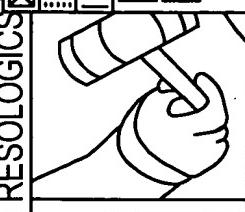
YOUR DECISION IS DUE NO LATER THAN JULY 30, 2001 AT 5PM EST. PLEASE POST YOUR DECISION TO CASE DOCUMENTS WITHIN THE RESOLOGICS SITE.

SHOULD YOU NEED ADDITIONAL INFORMATION, PLEASE REVIEW OUR FREQUENTLY ASKED QUESTIONS (FAQs) OR CONTACT THE RESOLOGICS CASE RESOLUTION ADVOCATE, INDICATED BELOW.

VERY TRULY YOURS,
WANDA WORTHINGTON
WANDA@RESOLOGICS.COM
800-978-6543

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D2.12 CASE CLOSED



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CASE DOCUMENTS > SUBMIT CASE DOCUMENTS • RETRIEVE CASE DOCUMENTS

YOU CAN SUBMIT YOUR ONLINE CASE DOCUMENTS AND RETRIEVE DOCUMENTS THAT HAVE BEEN SUBMITTED FROM THE OPPOSING PARTY OR PARTIES. THIS INCLUDES INITIAL BRIEFS, EXHIBITS, REPLIES AND MEDIATOR/ARBITRATOR DECISIONS. THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). (NOTE: DOCUMENTS MUST BE SUBMITTED IN MICROSOFT WORD OR PDF FORMAT ONLY. FOR OTHER DOCUMENT TYPES, SEE BELOW.)

SUBMIT DOCUMENTS

TO SUBMIT A DOCUMENT, TYPE IN A PATH OR HIT THE BROWSE BUTTON. THEN HIT THE SUBMIT DOCUMENT BUTTON TO ADD TO THE LIST.

BROWSE... ADD TO LIST

DOCUMENT(S) TO SUBMIT:

NOTE: DOCUMENTS MUST BE SUBMITTED IN MICROSOFT WORD OR PDF FORMAT ONLY. IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMITTED ELECTRONICALLY IN THIS FORMAT, PLEASE SEND THEM TO OPPOSING PARTY AND TO RESOLOGICS AT:

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FIG. 209

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RETRIEVE CASE DOCUMENTS

FROM THIS PAGE, YOU CAN RETRIEVE DOCUMENTS THAT HAVE BEEN SUBMITTED FROM THE OPPOSING PARTY OR PARTIES AND THE NEUTRAL (MEDIATOR OR ARBITRATOR) ASSIGNED TO YOUR CASE. DOCUMENTS INCLUDE PRELIMINARY CASE DOCUMENTS, EXHIBITS, CASE NOTES, REBUTTALS AND ANY DECISIONS RENDERED AND POSTED TO THE SITE.

CASE DOCUMENT	PHASE	SUBMITTED BY	ROLE	DATE
	INITIAL BRIEF	R JONES	CLAIMANT	04JUL2001
	EXHIBIT A	R JONES	CLAIMANT	
	REPLAY BRIEF	R JONES	CLAIMANT	

ARBITRATOR DECISION	E LAHEY	ARBITRATOR

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INITIAL BRIEF DOC 1 K SMITH RESPONDENT 04JUL2001

INITIAL BRIEF DOC 2 K SMITH RESPONDENT

REPLAY BRIEF K SMITH RESPONDENT

ARBITRATOR DECISION E LAHEY ARBITRATOR

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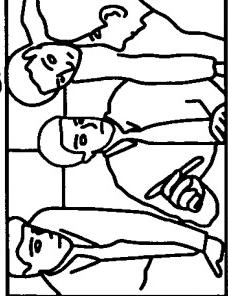


FIG. 210

RESOLOGICS

DOCUMENTS ONLY ARBITRATION

[IN THE MATTER OF THE ARBITRATION BETWEEN
INTERCON MEDIASYSTEMS INTERNATIONAL - AND - NUSTEEL WIRE AND CABLE, INC. (CASE # 17939)]

AWARD OF THE ARBITRATOR

I, THE UNDERSIGNED ARBITRATOR, HAVING REVIEWED THE PARTIES' FILINGS IN THE ABOVE CAPTIONED DISPUTE, SUCH DISPUTE HAVING ARISING FROM TRANSACTION #56-7888-01 ON THE eMARKETPLACE eCOMMERCE SITE AND BEING GOVERNED BY THE DISPUTE MANAGEMENT PROVISIONS OF THE SITE, DO HEREBY AWARD AS FOLLOWS:

400 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE JUNE 1, 2001;
400 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE JULY 1, 2001; AND
800 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE AUGUST 1, 2001;

THE RESPONDENT AT ITS SOLE OPTION MAY ACCELERATE THIS DELIVERY SCHEDULE.

THE CLAIMANT SHALL PAY TO THE RESPONDENT \$1,450 (US DOLLARS) PER SPOOL OF CABLE, SUCH PAYMENT TO BE MADE NO LATER THAN TEN CALENDAR DAYS AFTER EACH ACTUAL DELIVERY.

THIS AWARD IS IN FULL AND FINAL SETTLEMENT OF ALL CLAIMS AND/OR COUNTERCLAIMS SUBMITTED TO THIS ARBITRATION.

EDWARD LAHEY
ARBITRATOR
FEBRUARY 3, 2001

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FIG. 211

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